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Relationship lending and the use of trade credit: the role of relational capital and private information

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RELATIONSHIP LENDING AND THE USE OF TRADE CREDIT:
THE ROLE OF RELATIONAL CAPITAL AND PRIVATE INFORMATION

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Relationship lending and the use of trade credit: the role of relational capital and private information

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October 2020

Abstract

Using a unique sample of Italian manufacturing firms, we investigate the impact of relationship lending on firms' use of trade credit. We find that firms with close and long-lasting relationships with their main bank obtain higher amounts of trade credit. This result is robust to alternative definitions of trade credit and relationship lending, and to different estimation techniques. This positive link is especially strong for firms that use to provide soft information to their lenders and for companies with greater abilities to create valuable relationships with business parties.

Keywords: Trade credit; relationship lending; soft information.

JEL codes: D22; G21; G32.

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Relationship lending and the use of trade credit: the role of relational capital and private information

Abstract

Using a unique sample of Italian manufacturing firms, we investigate the impact of relationship lending on firms' use of trade credit. We find that firms with close and long-lasting relationships with their main bank obtain higher amounts of trade credit. This result is robust to alternative definitions of trade credit and relationship lending, and to different estimation techniques. This positive link is especially strong for firms that use to provide soft information to their lenders and for companies with greater abilities to create valuable relationships with business parties.

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1 Introduction

Behind bank lending, trade credit is the most important source of external financing for small and medium-sized enterprises. In the U.S., trade credit provides almost as much as debt financing to SMEs as bank loans (Berger and Udell, 1998; Carbó-Valverde et al., 2016); in Europe, almost three out of four companies experience late payments and trade credit prevails over short-term bank financing (European Commission, 2015). Because of its widespread use, a large number of studies have investigated both the demand and supply side of trade credit and its relationship with bank financing. Two main opposite theories explain the link between trade and bank credit. The hypothesis of substitutability between bank and trade credit suggests that suppliers would extend more credit to customers when the latter face greater difficulties in borrowing from banks, so that, for the receiving firm, trade and bank credit would be imperfect substitutes (Garcia-Appendini and Montoriol-Garriga, 2013; Casey and O'Toole, 2014). By contrast, for the hypothesis of complementarity, as sellers have private information on buyers, the use of trade credit by the latter may translate into a signal of the firms' quality to financial intermediaries, thus mitigating credit rationing. From this perspective, trade credit and bank credit do not substitute each other, but might instead be complements (Biais and Gollier, 1997; Deloof and La Rocca, 2015).

In this paper, we contribute to this strand of the finance literature by focusing on the role played by the characteristics of the bank-firm relationship in determining the amount of trade credit received by firms. More specifically, we investigate whether the creation of closer and long-lasting lending relationships, i.e. the adoption of relationship lending technologies, significantly affects the use of trade credit by firms. As both suppliers and relationship bankers are more likely to extend credit when strong relationships exist and when the exchange of

private information reduces asymmetric information problems, we expect that firms relying on relationship lending are also more likely to obtain trade credit in their business transactions. Two distinct channels should drive the positive link between trade credit and relationship lending: the type of information used by the relationship lender/supplier and the ability of the borrowing firm to create close relationships. First, firms that use to provide soft information to bank lenders may be more inclined to disclose the same type of data also to suppliers, thus increasing their chances to receive trade credit. Second, firms with strong relationships with bank lenders may use more trade credit because of their ability to create valuable relationships with business parties.

To address this issue, we draw information on firms' lending relationships and use of trade credit from the Survey on Italian Manufacturing Firms (SIMF). The survey, conducted by the banking group UniCredit-Capitalia, covers a sample of almost 18,000 manufacturing firms for the years 1995-2006, and provide detailed information about firms' ownership structure, lending relationships, innovation and internationalization activities. The same survey has recently been used as a testing ground for other objectives, such as studying the role of credit rationing on firm export decisions (Minetti and Zhu, 2011), and investigating the impact of firm ownership structure on innovation activities and financial constraints (Minetti et al., 2015; Murro and Peruzzi, 2019). By way of preview, estimation results indicate that firms maintaining strong lending relationships are associated with a higher use of trade credit. This finding is robust to alternative measures of relationship lending and trade credit, and to different estimation techniques aimed at accounting for endogeneity concerns. Then the analysis turns to investigate the channels affecting the positive association between relationship lending and the use of trade credit. Regression results suggest that the positive link between relationship lending and the amount of trade credit received is driven by the adoption of private information in both financing processes and by the firm's relational ability.

In providing these findings, we contribute to different strands of the current literature. First, we contribute to the literature on the link between trade credit and bank financing (Agostino and Trivieri, 2014; Casey and O'Toole, 2014; McGuinness et al., 2018) by showing that the nature of the bank-firm relationship significantly affects the use of trade credit. Second, we contribute to the literature on the benefits of relationship lending (see, e.g., Sette and Gobbi, 2015; Bolton et al., 2016) by providing evidence that firms maintaining closer and long-lasting lending relationships obtain higher amounts of trade credit. Third, we highlight the role played by private information and firms' relational abilities in shaping the relationship lending-trade credit link (Kranton and Minehart, 2001; Giannetti et al., 2011; Uchida et al., 2013).

The remainder of the paper is organized as follows. Section 2 presents the institutional background. Section 3 reviews the current literature on trade credit and relationship lending and lays out the hypotheses to be tested. Section 4 describes the dataset and the econometric approach. Section 5 discusses the main empirical results. In Section 6, we dissect the mechanisms underlying our main findings. Section 7 concludes.

2 Institutional background

Italy provides an ideal environment to study the link between relationship lending and the use of trade credit. First, as the stock market capitalization is still rather low, the Italian

financial system is dominated by the banking sector. According to the World Bank data, in 2001 (roughly the middle year of our sample) the stock market capitalization as percentage of the gross domestic product was 45% in Italy, compared to 55% in Germany, 85% in France and 131% in the United States (World Bank, 2002). Consistently with these figures, bank lending to non-financial corporations was much higher in Italy than in the other countries (57% of GDP, compared to 43% in France and 36% in Germany).¹ The primary role of banks and the relevance of relationship lending in the country also depend on the long-lasting tradition of local financial institutions and the predominance of small businesses, which use to engage in close and long-lasting lending relationships (Gambini and Zazzaro, 2013).²

Second, the use of trade credit is particularly common among Italian firms. The European Commission highlighted that almost three out of four (78%) companies in Europe have experienced late payments between 2012 and 2015 (European Commission, 2015). However, while 80% of respondents in Italy reported experience of late payments, the equivalent figure was only 33% in the UK and 38% in Germany. Trade credit appeared to be relatively more prevalent in Mediterranean countries also during the previous decade. Between 1993 and 2009, trade payables represented almost 30% of total sales in Italy, compared to 10% in Germany and 15% in France (ECB, 2011). The relevance of trade credit for Italian companies is confirmed by its clear prevalence over short-term bank financing. In 2000, the ratio of trade payables to total assets was on average 30.3% against 16% of short-term bank debt (Russo and Leva, 2004).

In this context, banking and commercial relationships result to be at the heart of the financial life of many companies, and analyzing the link between relationship lending and the use of trade credit is of the outmost importance.

3 Related literature and hypotheses framing

3.1 Trade credit and bank financing

Trade credit is the finance provided by suppliers to facilitate commercial transactions (McGuinness et al., 2018). Firms act as financial intermediaries and extend credit to other firms by allowing them to buy goods and services and pay at a later scheduled date or exploit discounts for payments done before the due date. Because of its widespread use, several theories have tried to explain the advantages of trade credit. Most of the studies on this argument can be classified in two primary categories: theories based on real operations and theories based on financial aspects (Frank and Maksimovic, 2005; Uchida et al., 2013). Real operations-based theories provide a set of motivations for the use of trade credit, including transaction cost minimization, price discrimination, and product quality guarantee.³ Theories based on finan-

¹See De Bonis et al. (2012) for more details.

²Angelini et al. (1998) showed that the average length of banking relationships in Italy was 14 years in 1995, while Murro et al. (2020) reported that more than 60% of Italian firms had a main bank located in the same province between 1995 and 2003.

³First, trade credit may reduce the transaction costs of paying bills by allowing buyers to cumulate obligations and pay them only monthly or quarterly. By mitigating the cost of paying bills every time goods are delivered, the use of trade credit enables a firm to separate the payment cycle from the delivery schedule (Petersen and Rajan, 1997). Because the exchange of goods is separated from the immediate use of money, trade credit can also transform an uncertain stream of money payments, which is affected by demand and supply fluctuations, into a sequence that can be known with greater certainty (Ferris, 1981). Second, trade credit may

cial motivations emphasize that trade creditors may have certain advantages over financial institutions in offering credit to customers (Petersen and Rajan, 1997). First, suppliers may have an advantage over traditional lenders in assessing the creditworthiness of their clients. As suppliers and customers operate in closely related lines of business, suppliers use to visit buyers' premises more often than financial institutions do. This allows them to constantly monitor and evaluate the production activity of customer firms. The size and timing of the customer's orders can also provide information about the condition of the buyers' business. For instance, the buyer's inability to take advantage of early payment discounts may signal a deterioration in his creditworthiness to the supplier. In most cases, financial intermediaries could collect similar information but with longer time and at a higher cost. In some other cases, as suggested by Smith (1987) and Biais and Godlier (1997), suppliers can obtain information about customer quality that is unavailable to banks. Suppliers may also have a better ability to monitor trade debtors and enforce payments in comparison to specialized financial institutions. If there are few economical alternative sources other than the supplier, he can threaten to cut off future supplies if the borrower's actions can undermine the repayment capacity. This threat is particularly efficient when the buyer accounts for a small portion of the supplier's sales and no other suppliers are available in the market.⁴ Trade creditors are also less susceptible to the risk of strategically default because inputs are less liquid and thus less easily diverted than cash lent by banks (Burkart and Ellingsen, 2004; Giannetti et al., 2011). Cunat (2007) and Uchida et al. (2013) suggest that stronger buyer-seller relationships can enhance debt capacity by creating a repayment enforcement mechanism that is not available to banks and other creditors. Finally, trade creditors have some advantages in salvaging value from existing assets (Petersen and Rajan, 1997). When a borrower defaults, creditors are entitled to seize the firm's inputs and other assets to cover their losses. However, a repossessed input may be more valuable for the supplier than for the bank as the supplier is in the business of selling this good and the cost of repossessing and resale will be significantly lower.⁵

If suppliers are better than specialized financial institutions in evaluating and controlling the credit risk of their buyers, trade credit may be a way for firms with better access to credit markets to intermediate finance to firms with less access to financial resources (Petersen and

be used to price discriminate (Brennan et al., 1988). When price discrimination is not legally allowed because of antitrust laws, high-priced trade credit may be a subsidy targeted at risky customers. While creditworthy customers will find trade credit overpriced and repay it as soon as possible, risky customers will find it worthwhile to borrow because it is still cheaper than the other sources they have access to (Petersen and Rajan, 1997). Suppliers may also have long-term interests in the survival of customer firms. Wilner (2000) shows that a dependent supplier may provide short-term financing to customers with temporary financial problems because his own profit is positively related to that of his customers. Third, trade credit may be used to signal product quality. In this case, the delay in payment can be considered as an implicit guarantee of the quality of goods. Such guarantees are particularly important for small and less well-established suppliers who want to signal product quality to larger creditworthy customers (Lee and Stowe, 1993; Klapper et al., 2011).

⁴By contrast, the threat to withdraw future finance by financial intermediaries may have little immediate effect on the borrower's actions.

⁵The advantage of suppliers over financial institutions varies depending on the type of goods the supplier sells and how much the customer transformed them. The advantage is more pronounced for suppliers selling differentiated goods as they are often tailored to the needs of few customers; by contrast, standardized inputs have a reference price that any lender could be able to obtain (Giannetti et al., 2011). In terms of transformation, instead, the less the goods have been transformed by the client, the greater the advantage the supplier has over financial institutions in finding an alternative buyer (Petersen and Rajan, 1997).

Rajan, 1997). As a consequence, suppliers would extend more credit to customers when the latter face greater difficulties in borrowing from banks, so that, for the receiving firm, trade and bank credit would be imperfect substitutes (Agostino and Trivieri, 2014). The hypothesis of substitutability between bank and trade credit has been widely investigated. Nilsen (2002), by analyzing a sample of US manufacturing companies from the late 1950s to the early 1990s, find that the use of trade credit increased during monetary contractions. Atanasova and Wilson (2004) and Mateut et al. (2006) confirm this finding for a sample of UK manufacturing firms: during periods of tight monetary conditions, firms increased their reliance on interfirm credit to avoid bank credit rationing. Choi and Kim (2005) provide similar results for a sample of US listed companies in the period 1975-1997. Garcia-Appendini and Montoriol-Garriga (2013), by analyzing a supplier-client matched sample during the 2007-2009 financial crisis, show that the use of trade credit by constrained firms increased during this period. Similar findings are provided by Casey and O'Toole (2014). Using euro area firm-level data since the recent financial crisis, the authors find that credit rationed firms were more likely to use and apply for trade credit during the financial downturn. McGuinness et al. (2018) further deepen this analysis by studying whether trade credit helped financially constrained SMEs survive the financial crisis. Examining a large sample of SMEs across 13 European countries over the period 2003-2012, they show that trade credit had a positive impact on firm survival because of an efficient redistribution effect from unconstrained to constrained SMEs.

Biais and Gollier (1997) proposed an alternative view of the link between bank and trade credit. As sellers have private information on buyers, the use of trade credit by the latter may translate into a signal of the firms' quality to financial intermediaries, thus mitigating adverse selection problems and credit rationing. From this perspective, trade credit and bank credit do not necessarily substitute each other, but might instead be complements. The hypothesis of complementarity between bank and trade credit, and the related signaling theory, have been empirically tested by several studies. Cook (1999), using data on 352 Russian firms in 1995, finds that firms receiving trade credit are more likely to obtain access to bank loans. Garcia-Appendini (2011), for a sample of US small enterprises, shows that banks are more likely to lend to firms that have been granted trade credit by their suppliers and to firms that pay higher proportions of their trade credit debts on time. Atanasova (2012), analyzing a set of UK companies in the period 1998-2006, provides strong evidence that for firms with high agency costs, the use of trade credit facilitates the access to conventional bank loans. Agostino and Trivieri (2014) and Deloof and La Rocca (2015) confirm the signaling role of trade credit and the idea of complementarity between trade and bank financing for a sample of Italian SMEs, and Andrieu et al. (2018) extend the validity of these findings to all the European firms.

In this paper, we contribute to the literature on the link between trade credit and bank financing by focusing on the role played by the type of lending relationships built by firms. More specifically, we investigate whether the creation of closer and long-lasting lending relationships, i.e. the adoption of relationship lending technologies, significantly affects the use of trade credit by firms. In the following section, we briefly revise the main theories and findings on relationship lending.

3.2 Information production and benefits of relationship lending

Small business lending by financial intermediaries can be classified into two main lending technologies, which are employed to address either credit rationing or overlending problems: transactions-based lending and relationship lending (Berger and Udell, 2002).⁶ Under transactions-based lending, lending decisions are based on "hard" information that is relatively easily available at the time of loan origination. Under relationship lending, the lender bases its final decisions on proprietary information about the firm and its owner gathered through a variety of contacts over time. This "soft" information is obtained through the provision of loans, deposits, other financial products, and through the analysis of the future prospects of the business. Additional information may also be gathered through contacts with other members of the local community, such as suppliers and customers, who may give specific information about the firm or general information about the business environment in which it operates (Ferri et al., 2019b). Importantly, the information obtained over time has a significant value beyond the firm's financial statements, collateral, and credit score, helping the relationship lender mitigate informational opacity problems better than transactions lenders. This soft information, moreover, may not be easily observed by others or transmitted to others, so it often remains proprietary to the loan officer who collected it.

Under relationship lending, the strength of the relationship between the lender and the borrower affects credit availability. Traditionally, empirical studies on this topic have adopted indirect measures of relationship lending: the length of the bank-firm relationship (i.e. the amount of time the bank has provided loans, deposits or other financial services to the firm), the exclusivity of the relationship in terms of the bank being the sole provider of bank financing to the firm, the share of credit granted by the firm's main bank, and the geographical distance between the firm's headquarter and the bank branch (Petersen and Rajan, 1994; Ongena and Smith, 2000; Alessandrini et al., 2009; Sette and Gobbi, 2015; Murro and Peruzzi, 2019; Ferri et al., 2019b). All these measures proxy for the ability of banks to accumulate soft information about borrowers: longer relationships allow banks to accumulate information over time; banks holding a larger share of credit have better access to private information about the borrower; firms located closer to a bank branch may be easier and cheaper to monitor (Sette and Gobbi, 2015). Empirical studies on lending technologies are often consistent with the importance of strong relationships. Petersen and Rajan (1994) and Angelini et al. (1998) show that longer relationships improve firms' access to credit. Berger and Udell (1995) and Brick and Palia (2007) find that borrowers with longer relationships pay lower interest rates and face lower collateral requirements. Degryse and Ongena (2005) and Agarwal and Hauswald (2010) indicate that borrowers' transportation costs induce a negative relationship between distance and the level of interest rates. Cenni et al. (2015) show that the number of banking relationships the firm maintains is negatively associated with credit availability. Finally, Bartoli et al. (2013) and Cucculelli et al. (2019) provide evidence that the use of soft information under relationship lending technologies decreases the probability of firms to experience credit restrictions. A few papers have tested the impact of relationship lending on credit availability during the last financial crisis, by confirming the beneficial effect of this lending technology. More specifically, Sette and Gobbi (2015) and Bolton et al. (2016) find that relationship lenders offer more support than transactional lenders during a crisis:

⁶Transactions-based lending technologies include financial statement lending, asset-based lending, and credit scoring (see Berger and Udell, 2002 for a complete analysis of all lending technologies).

banks located closer to their borrowers, involved in longer relationships, and holding a larger share of credit, granted more loans than other banks. Similar results are provided by Beck et al. (2018), who show that relationship lending alleviates firms' credit constraints during a downturn, especially for small and opaque firms.

In this paper, we contribute to the literature on relationship lending by investigating whether firms maintaining stronger lending relationships with their main bank are characterized by a different use of trade credit as a source of external financing.

3.3 Hypotheses

The trade credit theories described above suggest that the financial benefits obtained by buyers in the supplier-buyer relationship are analogous to the benefits accrued to bank borrowers as shown in the relationship lending literature. Both suppliers and relationship lenders are more likely to extend credit when strong relationships exist and when the exchange of private information reduces moral hazard and adverse selection problems (Petersen and Rajan, 1994; 1997; Berger and Udell, 2002; Giannetti et al., 2011; Uchida et al., 2013). Because of this dynamics, we expect that firms relying on relationship lending are also more likely to use trade credit in their business transactions. This gives rise to our first hypothesis:

H1. Firms maintaining strong lending relationships are characterized by a higher use of trade credit as a source of external financing.

Two distinct factors are expected to drive the positive link between relationship lending and the use of trade credit: the type of information used by the relationship lender/supplier (*private information channel*) and the ability of the borrowing firm to create close relationships (*relational capital channel*). Regarding the first channel, firms relying on relationship lending may be more likely to use trade credit as a source of financing because of the similar information used in the screening process. Firms that use to provide soft information to bank lenders may be more inclined to disclose private data also to suppliers, thus increasing their chances to receive trade credit. As for the second channel, firms with strong relationships with bank lenders may use more trade credit because of their propensity and ability to create valuable relationships with business parties (Kranton and Minehart, 2001; Uchida et al., 2013). By exploiting their relational abilities, firms may create strong lending relationships with banks and suppliers, thus improving their financing opportunities. Given this framework, we test the following additional hypotheses:

H2. The positive link between relationship lending and the use of trade credit is driven by the adoption of private information in both screening processes (*private information channel*).

H3. The positive link between relationship lending and the use of trade credit is driven by the relational ability of the borrowing firm (*relational capital channel*).

4 Data and method

4.1 Data sources

To perform our empirical investigation, we draw information from two main sources: (i) the Survey on Italian Manufacturing Firms (SIMF), carried out by UniCredit (and previously by MedioCredito Centrale - Capitalia); and (ii) the BvD-AIDA database. The Survey on Italian Manufacturing Firms provides detailed information about companies' relationships with their banks, market structure, export and internationalization activities, investments in innovation, ownership and governance structures, and workforce characteristics. The dataset includes a representative sample of manufacturing companies with 10-500 employees and the universe of manufacturing firms with more than 500 employees.⁷ We use four waves of the survey covering the following three-year periods: 1995-1997, 1998-2000, 2001-2003, 2004-2006. Each of the waves gathers information on approximately 4500 firms, representing about 9% of the population in terms of employees and 10% in terms of value added. To all the surveyed firms, we attach balance-sheet data provided by BvD-AIDA, the most comprehensive and widely-used source of financial information for public and private enterprises in Italy.

Table 1 reports a detailed description of all the variables employed in the empirical analysis. Table 2 provides summary statistics. At the average, the surveyed firms have been in business for 26 years and have more than 11 million € in total sales; beyond 50% of companies have fewer than 35 employees, and below 5% of them have more than 500 workers; 1.2% of firms are listed in the stock market and 23.4% belong to a business group. The majority of firms are located in the North of Italy (68.3%), while 18.2% of companies operate in the Center and 13.5% in the South of the country.

4.2 Variable definitions

4.2.1 The use of trade credit

Following previous studies (Giannetti et al., 2011; McGuinness et al., 2018), we quantify the use of trade credit by focusing on the volume extended by suppliers as reported in firms' balance-sheets. More specifically, we measure trade credit extended by suppliers as the ratio of accounts payables to total assets (Accounts Payable/Total Assets) and accounts payables to total loans (Accounts Payable/Total Loans) as robustness test.

Table 2 gives a baseline indication of the relevance of trade credit for the firms in our sample. The amount owed to suppliers represents, on average, 19.6% of total assets and 31.2% of total loans. Figure 1(a) draws the distribution of trade credit use across Italian provinces for the firms in our sample. The map indicates that the use of trade credit is not concentrated in few provinces: although companies located in the North of Italy seem to rely more on trade credit, we still find a high share of accounts payable on total assets in some Southern provinces.

⁷Firms with 10-500 employees are selected with a stratified sample method each time with a rotating panel scheme; therefore, only few of them appear in two consecutive waves.

4.2.2 Relationship lending

Consistently with the current literature on lending technologies (see Section 3.2), we use the information provided by the Survey on Italian Manufacturing Firms to create two main measures of relationship lending: (i) the length of the firm’s main credit relationship (Relationship Length, expressed in logarithm), and (ii) the financing share of the firm’s main bank (Financing Share). As the strength of the bank-firm relationship can vary non-continuously with the length of the lending relationship and the financing share of the firm’s main bank, we employ two additional measures of relationship lending, directly built from our baseline indicators: (i) Relationship Length>5 years, a dummy variable equal to one if the relationship with the firm’s main bank is longer than 5 years, and zero otherwise, and (ii) Financing Share>30%, a dummy variable equal to one if the financing share of the firm’s main bank is higher than 30%, and zero otherwise. Finally, we use the number of banking relationships enjoyed by the surveyed firm (Number of Banks) as a further proxy of relationship lending.⁸

Table 2 reports the summary statistics for all these variables. The average financing share of the firms’ main bank is 39.1%, the average number of banking relationships enjoyed by the sample firms is slightly more than 5, and the length of their main lending relationship is more than 16 years. In addition, 88.1% of companies have a lending relationship that have lasted for more than 5 years and almost 66% of firms are financed by their main bank for more than 30% of total loans. Figures 1(b) and 1(c) draw the distribution of our relationship lending measures across Italian provinces. The maps indicate that the relevance of relationship lending is almost homogeneously widespread in the North, Center, and South of Italy, suggesting that it is not affected by the level of financial and economic development.

4.2.3 Control variables

To correctly identify the impact of relationship lending on the use of trade credit and to mitigate the omitted variables concern associated with the cross-sectional structure of our dataset, we control for a large set of possible confounding effects.

As primary controls, we include a set of firm-specific characteristics. The current literature (Petersen and Rajan, 1997; Dass et al., 2015) has suggested that larger and older firms obtain more credit from suppliers. Hence, in our regressions we control for firm size, measured by the level of sales (Sales, expressed in logarithm), and age (Age, expressed in logarithm). Firms’ credit quality may also be relevant in determining the use of trade credit. Although high-quality borrowers may not need payment delays, customers’ credit quality has been found to positively affect the probability to obtain credit from suppliers (Petersen and Rajan, 1997).⁹ In line with this view, we include a set of balance-sheet indicators measuring the firm’s creditworthiness. First, we include the firm’s debt and liquidity ratios (Debt Ratio, computed as total loans divided by total assets; Liquidity ratio, computed as cash holdings divided by current liabilities), which account for the firm’s financial position. Second, to measure his repayment ability, we control for a profitability indicator, the return on assets

⁸While the first four variables (Relationship Length, Financing Share, Relationship Length>5 years and Financing Share>30%) are increasing in the level of relationship lending, the number of banking relationships is negatively associated with the relevance of relationship lending for the surveyed firms.

⁹The explicit price of trade credit does not appear to vary with the customer’s credit quality, as customers in an industry get standard trade credit terms (Smith, 1987). If suppliers do not use prices to discriminate higher and lower-quality borrowers, they must use quantity restrictions.

(ROA, computed as net income divided by total assets). Finally, as firms with more fixed assets may use them as collateral guarantees in their banking relationships, we include a tangibility indicator (Asset Tangibility, computed as tangible fixed assets divided by total assets). Companies that can rely on alternative financing sources use less trade credit in their commercial transactions (Cosci et al. 2020). For this reason, we include two additional firm-level controls: Listed, a dummy variable equal to one if the firm is listed in the stock market, and zero otherwise; and Group, a dummy variable equal to one if the firm belongs to a business group, and zero otherwise.

Finally, to fully control for industry, time and region-specific effects, we include sector (at the NACE 2-digit level), province (at the NUTS-3 level), and survey dummies.

4.3 Econometric specification

To study the impact of relationship lending on the use of trade credit, we estimate the following model:

$$TC_i = \alpha + \beta RL_i + \gamma X_i + \delta Z_i + \epsilon_i \quad (1)$$

where TC_i indicates our measure of trade credit use, i.e. Accounts Payable/Total Assets; RL_i denotes, alternatively, one of the relationship lending indicators described in Section 4.2.2; X_i is a vector of exogenous covariates, as discussed in Section 4.2.3; Z_i is a vector of industry, province and survey dummies; ϵ_i is the error term.¹⁰

Equation (1) is estimated by ordinary least squares.¹¹

In testing the impact of relationship lending on the use of trade credit, we must account for possible endogeneity problems. First, unobserved factors can be correlated with both the amount of accounts payable and the strength of the bank-firm relationship. Second, trade credit use may affect firms' incentives to maintain close and exclusive lending relationships, that is, the causality may be reversed. To alleviate these possible concerns, we follow two ways. First, we run our baseline regressions on a matched sample of firms relying and not relying on relationship lending. Second, we complement OLS estimates with an instrumental variables approach. The set of instruments employed includes province-level proxies for the tightness of the banking regulation introduced in Italy in 1936 and the following deregulation wave of the 1990s. As will be detailed, we expect these variables to be correlated with the strength of the bank-firm relationship but to affect the use of trade credit only through the relationship lending channel. We will further elaborate on both approaches in Section 5.2.

¹⁰While the dependent variable is measured in the last year of the survey, independent and control variables are computed as average values over the three years of the survey. In Appendix Table A1, we check the robustness of our results by including control variables taken in the first year of the survey. Estimation results are qualitatively similar.

¹¹Although the dependent variable is truncated, Equation (1) is estimated by OLS instead of a Tobit model because its distribution is non-normal (McMillan and Woodruff, 1999; Giannetti et al., 2011). Estimates using a Tobit model are reported in Appendix Table A1.

5 Main results

5.1 Relationship lending and the use of trade credit

Table 4 reports the estimation results about the impact of relationship lending on the use of trade credit. In columns (1)-(2), we employ our baseline measures of trade credit (Accounts Payable/Total Assets) and relationship lending (Relationship Length and Financing Share). In columns (3)-(7), as a robustness check, we use the alternative proxies for the use of trade credit and the strength of the lending relationship, as discussed in the previous section.

Starting with the baseline estimates, after controlling for various firm characteristics, industry, province and survey fixed effects, we find that relationship lending is positively associated with the use of trade credit. The estimated coefficients are 0.003 (statistically significant at 90%) for the Relationship Length variable (column 1), and 0.014 (statistically significant at 95%) for the Financing Share proxy (column 2). This means that a 10% increase in the length of the lending relationship is associated with an increase of about 0.15% in the amount of accounts payable over total assets, while a 10% increase in the financing share of the firm's main bank is associated with an increase of 0.14% in the use of trade credit. The results are very similar when we measure the use of trade credit as the ratio between accounts payable and total loans. The estimated coefficients are 0.005 (statistically significant at 90%; column 3) and 0.025 (statistically significant at 95%; column 4) for the Relationship Length and Financing Share variables, respectively. The positive association between relationship lending and the use of trade credit is still confirmed when we employ our alternative measures of relationship lending. Consistently with the baseline results, we find that the dummy variables Relationship Length > 5 years and Financing Share > 30% are both positively associated with the amount of trade credit received. The estimated coefficients are, respectively, 0.008 (statistically significant at 95%; column 5) and 0.010 (statistically significant at 99%; column 6). Conversely, the number of banking relationships enjoyed by the surveyed firm results to be negatively associated with the use of trade credit, with an estimated coefficient of -0.003 (statistically significant at 99%; column 7). As this variable is negatively associated with the relevance of relationship lending for the firm, the positive link between the strength of the lending relationship and the use of trade credit is further confirmed.

Regarding the control variables, estimation results are consistent with the evidence provided by the trade credit literature. First, firm size results to be associated with a higher use of trade credit. As firm size can be considered a proxy of market power in the input market, it is reasonable to observe that suppliers lend more money to large customers (Petersen and Rajan, 1997; Dess et al., 2015; Cosci et al., 2020). Firm's liquidity and profitability are also positively associated with the amount of accounts payable over total assets. As expected, the liquidity position of the company and its repayment ability positively influence the willingness of suppliers to offer credit (Petersen and Rajan, 1997). Finally, in line with our predictions, we find that firms that can rely on alternative financing sources use less trade credit in their commercial transactions: the estimated coefficients of the Asset tangibility, Listed, and Group variables are all negative and statistically significant.

Taking stock of these results, we can conclude that, consistently with Hypothesis 1, firms maintaining strong lending relationships are associated with an increasing use of trade credit as a source of external financing.¹²

¹²The reader could have expected to observe a negative association between relationship lending and trade

5.2 Addressing endogeneity concerns

The OLS estimates discussed above might be severely affected by endogeneity concerns. First, although in our regressions we control for a large set of factors that may drive the use of trade credit, it is still possible that some unobserved variables simultaneously affect the amount of accounts payable and the strength of the bank-firm relationship. Second, trade credit use may affect firms' incentives to maintain close and exclusive lending relationships, that is, the causality may be reversed. In this section, we address these concerns by employing a propensity score matching (PSM) approach and a 2SLS model with instrumental variables.

In order to follow the PSM approach, we first split the sample into two groups - firms with high levels of relationship lending and firms with low levels of relationship lending - on the basis of the dummy variables Relationship Length > 5 years and Financing Share > 30%. Then, we match the firms of the two groups so that the two subsamples are similar as possible in terms of the variables that might be correlated with the use of trade credit. More specifically, we estimate a probit model where the dependent variable is, alternatively, Relationship Length > 5 years and Financing Share > 30%. This probit regression includes all the firm-specific controls used in our baseline regressions and requires a tolerance level for the maximum propensity score distance (caliper) between the treatment and the control group equal to 0.0001 (Fang et al., 2014; Murro and Peruzzi, 2019; Cardillo et al. 2020).¹³ Once obtained the treatment and control groups, we end the procedure by rerunning our baseline regressions as in Equation (1). Estimation results are reported in columns (1)-(2) of Table 5. The regression coefficients for the Relationship Length and Financing Share variables are still positive and statistically significant (0.006 and 0.030, both statistically significant at 99%), confirming the positive association between relationship lending and the use of trade credit.

The second approach we follow to mitigate the risk of omitted variables bias and reverse causality is based on the use of instrumental variables. Our strategy is to identify exogenous restrictions in the local financial system that affect the strength of lending relationships without directly influencing the use of trade credit by firms. To this end, we exploit the 1936 Italian Banking Law and the deregulation wave of the 1990s (Guiso et al., 2003; 2004; Herrera and Minetti, 2007). To understand the choice of our instruments, we first need to discuss the Italian banking regulation. In 1936 the Comitato Interministeriale per il Credito e il Risparmio (CICR) enacted strict norms for the entry of banks into local credit markets: from 1938 each credit institution could only open branches in an area of competence (one or multiple provinces) determined on the basis of its presence in 1936. Banks were also required to shut down branches outside their area of competence. While the regulatory prescriptions were uniform across Italy, the constrictiveness of the regulation varied across provinces and depended on the relative importance of different types of banks in the local market in 1936.

credit use, due to the impact of strong banking relationships on credit availability. By improving access to bank financing, relationship lending could have reduced firms' need for trade credit, consistently with the theory of substitutability between bank and trade credit (see Section 3.1). Although this view is not confirmed in our framework, in Section 6.3 we investigate the role played by credit rationing in shaping the link between relationship lending and trade credit use.

¹³Figure A1 reports the kernel density of the estimated propensity score for the treated and control groups before and after the matching. The graphs indicate that matching strongly improves the degree of similarity between the two subsamples in terms of the covariates we use for the matching strategy. This confirms that the PSM procedure reduces the likelihood that omitted differences, rather than relationship lending, drive our results.

For example, while savings banks were less constrained by the regulation, cooperative banks were more strongly restricted. Guiso et al. (2004) demonstrate empirically that the 1936 regulation had a profound impact on the local supply of banking services (creation and location of new branches) and on the ability of firms to obtain credit. Herrera and Minetti (2007) indicate that the 1936 regulation and the following deregulation wave of the 1990s had a long-lasting impact on the provincial banking structure, which lead to a substantial variation in the strength of credit relationships across Italian provinces. Following these studies, we use as instrumental variables the number of bank branches and popular bank branches in the province in 1936 (Bank Branches in 1936 and Popular Bank Branches in 1936, per 100,000 inhabitants), and the average number of new branches opened in the province by entrant banks in the deregulation years, 1991-1998 (New Branches Entrant, per 100,000 inhabitants).¹⁴ Estimation results for the 2SLS model are reported in columns (4)-(6) of Table 5. The regression coefficient is positive but not statistically significant for the Relationship Length variable. Conversely, the financing share of the firm's main bank (Financing Share) is still positively and significantly associated with the use of trade credit, confirming the validity of our baseline results. The bottom of columns (4)-(6) reports the coefficients of our instrumental variables in the first stage estimates. Consistently with our expectations and previous studies (Guiso et al., 2003; 2004; Herrera and Minetti, 2007), the strength of lending relationships is increasing in the number of branches opened by entrant banks in the province in the deregulation period, and decreasing in the number of total bank branches and popular bank branches in the province in 1936.

6 Disentangling the channels of influence

6.1 The multidimensional nature of lending relationships

In order to get additional insights on the association between relationship lending and the use of trade credit, in this section we exploit a specific question included in the last wave of the SIMF, which provides detailed information about the firm's relationship with its main bank. The questionnaire reads as follows: "*Which of these characteristics are key in selecting your main bank? (a) the bank has a relationship with the firm's CEO; (b) the bank has a relationship with the firm's owner; (c) the firm has frequent contacts with the loan officer; (d) the bank knows the firm's industry; (e) the bank knows the firm's local community; (f) the bank knows the firm's market*". In answering the question, firms had to assign a weight, in ascending order of importance from 1 (not at all) to 4 (very much), to each characteristic.

Starting from these answers, we create six indicators of the nature of the lending relationship: Relationship with the firm's CEO, Relationship with the firm's Owner, Frequent contacts with the Loan Officer, Knowledge of the firm's Industry, Knowledge of the firm's Local Community, Knowledge of the firm's Market. Then, following Berger and Udell (2002), we classify these relationship features as being more related to the relational ability of the firm (a and b) or to the provision of private information (c, d, e, and f).¹⁵ As reported in

¹⁴As these instruments are at the province level, in the 2SLS estimates we replace province fixed effects with area dummies.

¹⁵Berger and Udell (2002) specify that under relationship lending "the lender bases its decisions in substantial part on proprietary information about the firm and its owner gathered through a variety of contacts over time. [...] Additional information may also be gathered through contact with other members of the local community,

Table A2, almost 30% of the surveyed firms declare that the relationship between the bank and the firm’s CEO is very important in the selection of the main bank. On the contrary, only 9.70% of firms consider the knowledge of the firm’s market a relevant characteristic for choosing a bank.

In order to unbundle the multidimensional nature of lending relationships and test the private information (Hypothesis 2) and relational capital (Hypothesis 3) channels, we estimate our regressions by replacing the baseline measures of relationship lending with the new indicators. Estimation results are reported in Table 6. As can be noted, the two indicators related to the relational ability of the firm are positive and statistically significant in explaining the use of trade credit. By contrast, among the indicators related to the provision of private information, only the Frequent contacts with the Loan Officer and the Knowledge of the firm’s Industry variables are significantly correlated with the amount of accounts payable over total assets. The coefficients of all the other variables are positive but not statistically significant. These findings suggest that the positive association between relationship lending and the use of trade credit is driven by both channels, although the relational one seems to be the most robust.

6.2 The role of private information and firms’ relational capital

The results discussed in the previous section suggest that the positive association between relationship lending and the use of trade credit is driven by both the private information and relational capital channels, as predicted by Hypotheses 2 and 3. However, those findings are based only on the last wave of the SIMF, which is the only wave asking firms additional information about their banking relationship. In this section, we aim to test the validity of Hypotheses 2 and 3 for the whole sample of firms and investigate whether relationship lending affects differently the use of trade credit depending on the level of firms’ information opacity and relational capital. In particular, we argue that, if the private information channel works, we should observe a positive and statistically significant association between relationship lending and the use of trade credit for more opaque firms (Hypothesis 2). Similarly, if the relational capital channel is in place, we expect to find a positive and statistically significant correlation between relationship lending and the amount of accounts payable over total assets for companies with higher relational abilities (Hypothesis 3).

Starting with the role played by private information, in Table 7, we test Hypothesis 2 by splitting our sample based on the level of firm’s information opacity. Following Ferri et al. (2019a), we use two measures to distinguish between informationally opaque and informationally transparent companies: firm size, proxied by the number of employees, and the Nunn Index, an indicator of product information complexity (Nunn, 2007).¹⁶ Starting with firm size, the results reported in Panel A of Table 7 indicate that relationship lending is positively and significantly associated with the use of trade credit only for the subsample of small and medium-sized enterprises (columns 1-2). Regression coefficients for the Relationship Length and Financing Share variables are 0.003, statistically significant at 90%, and 0.023, statisti-

such as suppliers and customers, who may give specific information about the firm and owner or general information about the business environment in which they operate".

¹⁶Nunn (2007) employs data from the US input-output tables to measure the information specificity of traded goods. Goods whose inputs are not sold on an organized exchange are classified as more informationally complex.

cally significant at 99%, respectively. The results are very similar when we employ the Nunn index as a measure of firm’s information opacity. As shown in Panel B of Table 7, relationship lending is positively and significantly correlated with the amount of accounts payable over total assets only for the subsample of firms with informationally complex products (columns 1-2). The regression coefficients of our independent variables are 0.003 statistically significant at 90% for Relationship Length, and 0.016 statistically significant at 90% for Financing Share. Overall, these results indicate that the positive association between relationship lending and the use of trade credit is statistically significant only for those companies that suffer more from information opacity and for which the provision of private information is more valuable.¹⁷ Hence, the private information channel seems to work in our framework and Hypothesis 2 is confirmed.

The validity of Hypothesis 3 is tested in Table 8, where sample firms are classified on the basis of their relational ability. Several studies have shown that family owned firms invest larger amounts of resources in nurturing interpersonal relationships in comparison to non-family owned businesses (Salvato and Melin, 2008; Amore and Bennedsen, 2013; Bunkanwanicha et al., 2013; Cucculelli et al., 2019). Moreover, strong relationships take time to build (Moreno and Castillo, 2011; Wang, 2014). Hence, we use the following two measures to distinguish between more and less relational firms: family ownership and firm age. Starting with family ownership, the results reported in Panel A of Table 8 indicate that relationship lending is positively and significantly associated with the use of trade credit only for the subsample of family owned firms (columns 1-2). The regression coefficients of our independent variables are 0.005 statistically significant at 99% for Relationship Length, and 0.020 statistically significant at 95% for Financing Share. The results are quite similar when we employ the age of the company as a measure of firm’s relational capital. As shown in Panel B of Table 8, relationship lending is positively and significantly correlated with the amount of accounts payable over total assets only for the subsample of mature firms (columns 1-2) and for the Relationship Length variable. The regression coefficient is 0.005, statistically significant at 99%. Overall, these findings suggest that the positive correlation between relationship lending and the amount of trade credit is statistically significant only for those companies that have more relational ability. Hence, the relational capital channel is at work and Hypothesis 3 is confirmed.

6.3 Further analyses: credit rationing and market power

Following the economic literature, in this section we investigate whether two other factors affect the association between relationship lending and the use of trade credit: bank credit availability and industry competition. Starting with credit availability, in Panel A of Table 9 we classify sample firms as being and not being rationed by banks. To create our credit rationing measure, we rely on the following questions of the Survey on Italian Manufacturing Firms: *In the last year, would the firm have liked to obtain more credit at the market interest rate?*; *In the last year, did the firm demand more credit than it actually obtained?*. Following Angelini and Generale (2008) and Minetti and Zhu (2011), we classify as credit rationed those

¹⁷In Table A3, we employ two additional measures of information opacity that are the amount of total assets and the listed status of the company. Estimation results support our main findings: relationship lending is positively and significantly associated with the use of trade credit for the subsamples of firms suffering more from information asymmetries, i.e. small firms and unlisted companies.

firms that gave a positive response to both questions. Focusing on non-rationed firms allows us to clean out the possible confounding effect of credit rationing on trade credit. By improving credit availability, relationship lending can reduce firms' need for the use of trade credit (Minetti et al., 2019). Estimation results for non-rationed companies are reported in columns (3)-(4). Regression coefficients indicate that the positive association between relationship lending and trade credit is slightly stronger in comparison with our baseline estimates. On the contrary, relationship lending is negatively and non significantly correlated with the use of trade credit for the subsample of rationed firms (columns 1-2).

With regard to industry competition, some empirical studies have shown that bargaining power between customers and suppliers affect the amount of trade credit extended. Dass et al. (2015) and Fabbri and Klapper (2016) demonstrate that more powerful firms receive more trade credit from their suppliers, while providing less to their own customers. In Panel B of Table 9, we test the impact of this variable on the association between relationship lending and the amount of accounts payable over total assets. More specifically, by relying on the Survey on Italian Manufacturing Firms, we classify companies as operating in competitive and non-competitive markets.¹⁸ Estimation results indicate that relationship lending is positively associated with the use of trade credit only for the subsample of firms operating in less competitive markets, i.e. for companies with high market power (columns 3-4). On the contrary, the creation of strong lending relationships is not significantly correlated with the use of trade credit for firms operating in competitive industries (columns 1-2).

7 Conclusions

This paper studied the impact of relationship lending on the amount of trade credit. By analyzing a large sample of Italian manufacturing firms, we found that companies maintaining close and long-lasting relationships with their main bank are associated with an increasing use of trade credit as source of financing. This finding is robust to alternative measures of relationship lending and trade credit, and to different estimation techniques, which partially accounted for endogeneity concerns. We then investigated the channels affecting the link between trade credit and relationship lending. Two distinct factors were expected to drive the positive link between relationship lending and the use of trade credit: the type of information used by the relationship lender/supplier (*private information channel*) and the ability of the borrowing firm to create close relationships (*relational capital channel*). Estimation results confirm our expectations: relationship lending is positively correlated with the amount of trade credit for the subsamples of companies with higher opacity, i.e. firms who are more likely to provide private information in their lending relationships, and for companies with greater relational ability.

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Tables and Figures

Figure 1
Relationship lending and the use of trade credit across Italian provinces

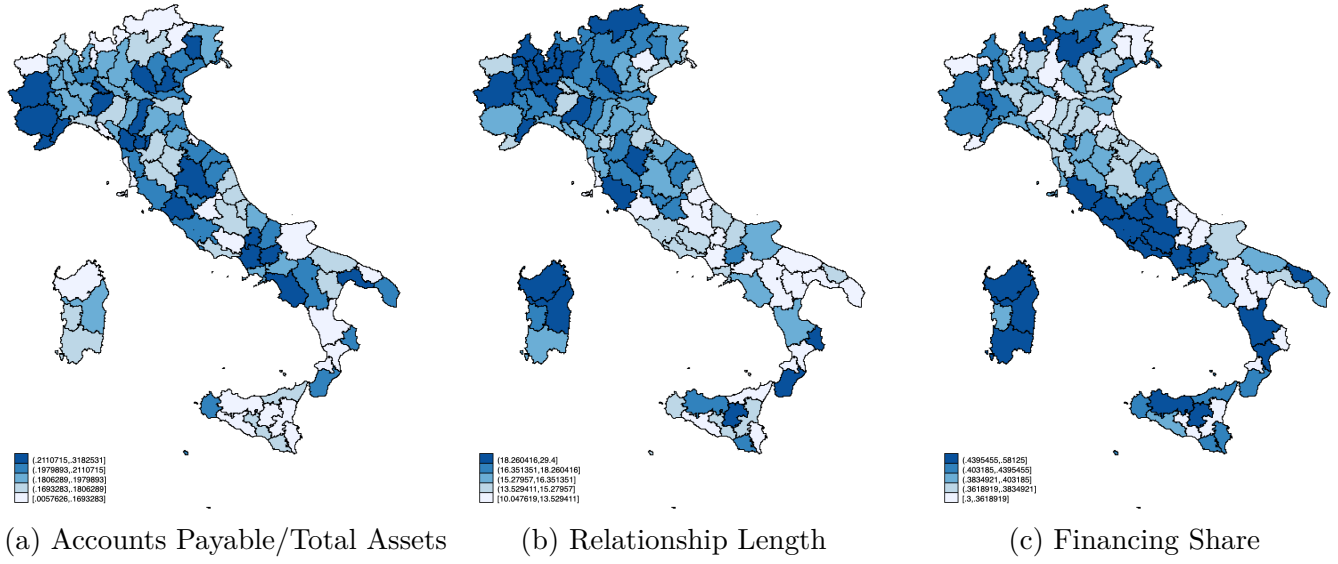


Table 1
Variable definitions

Variable	Description and source
Accounts Payable/Total Assets	Firm's accounts payable divided by total assets (in the last year of the survey). Source: BvD-AIDA
Accounts Payable/Total Loans	Firm's accounts payable divided by total loans (in the last year of the survey). Source: BvD-AIDA
Relationship Length	Length of the relationship with the firm's main bank. Source: SIMF
Financing Share	Share of the firm's main bank financing. Source: SIMF
Relationship Length>5 years	Dummy variable equal to one if the relationship with the firm's main bank is longer than 5 years, and zero otherwise. Source: SIMF
Financing Share>30%	Dummy variable equal to one if the share of the firm's main bank financing is higher than 30%, and zero otherwise. Source: SIMF
Number of Banks	Number of banks from which the firm borrows. Source: SIMF
Sales	Firm's total sales (average over the three years of the survey). Source: BvD-Aida
Age	Number of years since firm's inception. Source: BvD-AIDA
Debt Ratio	Firm's total loans divided by total assets (average over the three years of the survey). Source: BvD-AIDA
Liquidity Ratio	Firm's cash holdings divided by current liabilities (average over the three years of the survey). Source: BvD-AIDA
ROA	Ratio between net income and total assets (average over the three years of the survey). Source: BvD-AIDA
Asset Tangibility	Ratio between tangible fixed assets and total assets (average over the three years of the survey). Source: BvD-AIDA
Listed	Dummy variable equal to one if the firm is listed in the stock market, and zero otherwise. Source: SIMF
Group	Dummy variable equal to one if the firm belongs to a business group, and zero otherwise. Source: SIMF
Bank Branches in 1936	Number of bank branches in the province in 1936 (per 100000 inhabitants). Source: Bank of Italy
Popular Bank Branches in 1936	Number of Popular Bank branches in the province in 1936 (per 100000 inhabitants). Source: Bank of Italy
New Branches Entrant	Average number of branches created by entrants in the province in 1991-1998 (per 1000 inhabitants). Source: Bank of Italy
Relationship with the firm's CEO	Variable ranging from 1 to 4 (in ascending order of importance) indicating whether the firm selected his main bank because of the existence of a relationship with the firm's CEO. Source: SIMF
Relationship with the firm's Owner	Variable ranging from 1 to 4 (in ascending order of importance) indicating whether the firm selected his main bank because of the existence of a relationship with the firm's owner. Source: SIMF
Frequent contacts with the Loan Officer	Variable ranging from 1 to 4 (in ascending order of importance) indicating whether the firm selected his main bank because of frequent contacts with the loan officer. Source: SIMF
Knowledge of the firm's Industry	Variable ranging from 1 to 4 (in ascending order of importance) indicating whether the firm selected his main bank because of his knowledge of the firm's industry. Source: SIMF
Knowledge of the firm's Local Community	Variable ranging from 1 to 4 (in ascending order of importance) indicating whether the firm selected his main bank because of his knowledge of the firm's local community. Source: SIMF
Knowledge of the firm's Market	Variable ranging from 1 to 4 (in ascending order of importance) indicating whether the firm selected his main bank because of his knowledge of the firm's market. Source: SIMF
Number of Employees	Number of firm's employees. Source: SIMF
Nunn Index	Indicator of product information complexity. Source: Nunn (2007)
Family Firm	Dummy variable equal to one if the firm is family owned, and zero otherwise. Source: SIMF
Market Competition	Dummy variable equal to one if the firm's main competitors are located in the same region, and zero otherwise. Source: SIMF
Credit Rationing	Dummy variable equal to one if the firm is credit rationed, and zero otherwise. Source: SIMF

Table 2
Summary statistics

	Obs.	Mean	Median	Std. Dev.
<i><u>Dependent variables:</u></i>				
Accounts Payable/Total Assets	15,331	0.196	0.193	0.168
Accounts Payable/Total Loans	15,331	0.312	0.316	0.254
<i><u>Relationship lending variables:</u></i>				
Relationship Length	16,005	16.65	15.00	11.94
Financing Share	10,856	0.391	0.300	0.234
Relationship Length>5 years	16,005	0.881	1.000	0.323
Financing Share>30%	10,856	0.659	1.000	0.474
Number of Banks	17,262	5.445	5.000	3.638
<i><u>Control variables:</u></i>				
Sales (thousands €)	15,747	11,456	1,587	64,793
Number of Employees	15,129	80.76	34.67	108.28
Age	17,405	26.61	22.00	20.72
Debt Ratio	15,747	0.653	0.679	0.199
Liquidity Ratio	15,742	0.662	0.085	18.06
ROA	15,747	0.054	0.054	1.169
Asset Tangibility	15,747	0.283	0.263	0.166
Listed	17,541	0.012	0.000	0.109
Group	17,647	0.234	0.000	0.424
<i><u>Instrumental variables:</u></i>				
Bank Branches in 1936	17,690	21.01	19.13	8.549
Popular Bank Branches in 1936	17,690	0.698	0.586	0.499
New Branches Entrant	17,690	2.419	1.538	2.276
<i><u>Other variables:</u></i>				
Relationship with the firm's CEO	1,541	2.833	3.000	1.072
Relationship with the firm's Owner	1,541	2.624	3.000	0.992
Frequent contacts with the Loan Officer	1,541	2.641	3.000	0.978
Knowledge of the firm's Industry	1,541	2.619	3.000	0.951
Knowledge of the firm's Local Community	1,541	2.530	3.000	0.945
Knowledge of the firm's Market	1,541	2.628	3.000	0.984
Numm Index	13,991	0.663	0.716	0.216
Family Firm	17,153	0.733	1.000	0.442
Market Competition	14,408	0.166	0.000	0.372
Credit Rationing	16,571	0.038	0.000	0.190
<i><u>Geographical areas:</u></i>				
North	17,474	0.683	1.000	0.465
Center	17,474	0.182	0.000	0.386
South	17,474	0.135	0.000	0.342

Table 3
Correlation matrix

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
(1) Accounts Payable/Total Assets	1.000											
(2) Accounts Payable/Total Loans	0.874	1.000										
(3) Relationship Length (log)	-0.002	0.049	1.000									
(4) Financing Share	-0.054	-0.002	-0.043	1.000								
(5) Sales (log)	0.314	0.335	0.022	-0.152	1.000							
(6) Age (log)	0.026	0.100	0.482	-0.029	0.169	1.000						
(7) Debt Ratio	0.210	-0.137	-0.147	-0.149	-0.019	-0.210	1.000					
(8) Liquidity Ratio	0.029	0.045	-0.005	0.005	-0.001	-0.013	-0.025	1.000				
(9) ROA	0.008	0.014	0.026	0.027	-0.001	0.024	-0.152	0.001	1.000			
(10) Asset Tangibility	-0.145	-0.104	-0.012	0.028	0.0726	0.046	-0.142	-0.004	-0.021	1.000		
(11) Listed	-0.002	0.026	-0.006	0.002	0.169	0.035	-0.071	-0.002	0.001	0.039	1.000	
(12) Group	0.084	0.103	-0.071	-0.043	0.439	0.002	-0.038	0.007	0.001	0.107	0.161	1.000

Table 4
Relationship lending and the use of trade credit

Dependent variables	Baseline results		Robustness checks				
	Accounts Payable / Total Assets		Alternative measure of trade credit		Alternative measures of rel. lending		
			Accounts Payable / Total Loans		Accounts Payable / Total Assets		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Relationship Length (Log)	0.003*		0.005*				
	(0.002)		(0.002)				
Financing Share		0.014**		0.025**			
		(0.007)		(0.011)			
Relationship Length > 5 years					0.008**		
					(0.004)		
Financing Share > 30%						0.010***	
						(0.003)	
Number of Banks							-0.003***
							(0.000)
Sales (Log)	0.045***	0.043***	0.071***	0.066***	0.044***	0.044***	0.049***
	(0.001)	(0.002)	(0.002)	(0.002)	(0.001)	(0.002)	(0.001)
Age (Log)	0.002	0.002	-0.000	0.000	0.003	0.002	0.006***
	(0.002)	(0.003)	(0.003)	(0.004)	(0.002)	(0.003)	(0.002)
Debt Ratio	0.199***	0.217***	-0.204***	-0.156***	0.201***	0.217***	0.206***
	(0.008)	(0.010)	(0.014)	(0.017)	(0.008)	(0.010)	(0.007)
Liquidity Ratio	0.000***	0.000***	0.000***	0.000***	0.000***	0.000***	0.000***
	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)
ROA	0.020	0.037	0.073**	0.119***	0.018	0.038	0.006***
	(0.020)	(0.025)	(0.034)	(0.041)	(0.019)	(0.025)	(0.000)
Asset Tangibility	-0.147***	-0.153***	-0.241***	-0.235***	-0.149***	-0.153***	-0.143***
	(0.009)	(0.011)	(0.014)	(0.016)	(0.009)	(0.011)	(0.008)
Listed	-0.050***	-0.055***	-0.074***	-0.083***	-0.051***	-0.055***	-0.043***
	(0.011)	(0.012)	(0.018)	(0.021)	(0.011)	(0.012)	(0.010)
Group	-0.017***	-0.019***	-0.027***	-0.029***	-0.018***	-0.018***	-0.017***
	(0.003)	(0.004)	(0.005)	(0.006)	(0.003)	(0.004)	(0.003)
Constant	-0.234***	-0.556***	-0.136***	-0.506***	-0.290***	-0.560***	-0.326***
	(0.026)	(0.046)	(0.038)	(0.078)	(0.046)	(0.044)	(0.048)
Industry Dummies	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Observations	13,172	9,116	13,172	9,116	13,462	9,116	14,581
R-squared	0.207	0.211	0.186	0.177	0.207	0.211	0.212

Notes: The table reports OLS regression coefficients. Three, two and one star (*) mean, respectively, a 99, 95 and 90 percent level of significance. Standard errors clustered at the firm level are in parentheses. All of the variables are defined in Table 1. Control variables are computed as average values over the three years of the survey.

Table 5
Addressing endogeneity concerns

Dependent variables	Matched sample		IV approach	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (Log)	0.006*** (0.002)		0.001 (0.059)	
Financing Share		0.030*** (0.010)		0.531* (0.319)
Sales (Log)	0.043*** (0.003)	0.050*** (0.002)	0.045*** (0.001)	0.058*** (0.009)
Age (Log)	0.006 (0.005)	0.000 (0.003)	0.003 (0.032)	0.007 (0.004)
Debt Ratio	0.185*** (0.020)	0.239*** (0.017)	0.200*** (0.016)	0.324*** (0.066)
Liquidity Ratio	0.001 (0.003)	0.020** (0.009)	0.000*** (0.000)	0.000*** (0.000)
ROA	-0.055 (0.050)	0.031 (0.036)	0.019 (0.021)	0.026 (0.035)
Asset Tangibility	-0.142*** (0.020)	-0.152*** (0.015)	-0.147*** (0.012)	-0.147*** (0.014)
Listed	-0.035 (0.026)	-0.074*** (0.015)	-0.050*** (0.012)	-0.074*** (0.023)
Group	-0.027*** (0.008)	-0.011** (0.005)	-0.018*** (0.006)	-0.026*** (0.006)
Constant	-0.541*** (0.049)	-0.330*** (0.046)	-0.299*** (0.070)	-0.856*** (0.298)
<i>Instrumental variables</i>				
Popular Bank Branches in 1936			-0.043*** (0.013)	-0.013** (0.005)
Bank Branches in 1936			0.001 (0.001)	-0.000 (0.000)
New Branches Entrant			-0.006 (0.005)	0.001 (0.001)
Industry Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	No	No
Macro-area Dummies	No	No	Yes	Yes
Observations	2,320	4,941	13,006	8,999
R-squared	0.230	0.215	0.197	0.329
F instruments			4.922	2.410

Notes: The table reports OLS coefficients in columns (1)-(2) and IV estimates in columns (3)-(4). Three, two and one star (*) mean, respectively, a 99, 95 and 90 percent level of significance. Standard errors clustered at the firm level are in parentheses. All of the variables are defined in Table 1. Control variables are computed as average values over the three years of the survey.

Table 6
The multidimensional nature of lending relationships

Dependent variables	Accounts Payable / Total Assets					
	(1)	(2)	(3)	(4)	(5)	(6)
Relationship with the firm's CEO	0.010** (0.004)					
Relationship with the firm's Owner		0.009* (0.005)				
Frequent contacts with the Loan Officer			0.008* (0.005)			
Knowledge of the firm's Industry				0.008* (0.005)		
Knowledge of the firm's Local Community					0.006 (0.005)	
Knowledge of the firm's Market						0.005 (0.005)
+ Control Variables	Yes	Yes	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes	Yes	Yes
Observations	1,382	1,382	1,382	1,382	1,382	1,382
R-squared	0.088	0.086	0.086	0.086	0.085	0.084

Notes: The table reports OLS coefficients. Regressions are run only on the last wave of the survey (2004-2006). Three, two and one star (*) mean, respectively, a 99, 95 and 90 percent level of significance. Standard errors clustered at the firm level are in parentheses. All of the variables are defined in Table 1. Control variables are computed as average values over the three years of the survey.

Table 7
The role of private information

Dependent variables	Panel A: Firm size			
	Number of Employees < 250		Number of Employees ≥ 250	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (Log)	0.003* (0.002)		0.002 (0.004)	
Financing Share		0.023*** (0.008)		-0.023 (0.015)
+ Control Variables	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	11,489	8,005	1,683	1,111
R-squared	0.225	0.227	0.460	0.530
Dependent variables	Panel B: Information complexity			
	Nunn Index ≥ 0.716		Nunn Index < 0.716	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (Log)	0.003* (0.002)		0.002 (0.003)	
Financing Share		0.016* (0.009)		0.010 (0.012)
+ Control Variables	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	8,260	5,702	4,912	3,414
R-squared	0.213	0.225	0.228	0.226

Notes: The table reports OLS coefficients. Three, two and one star (*) mean, respectively, a 99, 95 and 90 percent level of significance. Standard errors clustered at the firm level are in parentheses. In Panel A, firms are classified as having less (columns 1-2) or more (columns 3-4) than 250 employees, the threshold used by the European Commission to define small and medium-sized enterprises. In Panel B, firms are classified as having a Nunn Index higher (columns 1-2) or lower (columns 3-4) than 0.716, the median value of the sample. All of the variables are defined in Table 1. Control variables are computed as average values over the three years of the survey.

Table 8
The role of firms' relational capital

Dependent variables	Panel A: Firm ownership			
	Family Firm = 1		Family Firm = 0	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (Log)	0.005*** (0.002)		-0.003 (0.003)	
Financing Share		0.020** (0.009)		0.013 (0.012)
+ Control Variables	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	9,418	6,489	3,499	2,511
R-squared	0.230	0.232	0.228	0.248
Dependent variables	Panel B: Firm age			
	Age $\geq$ 22		Age < 22	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (Log)	0.005*** (0.002)		-0.005 (0.004)	
Financing Share		0.014 (0.009)		0.017 (0.011)
+ Control Variables	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	6,996	4,822	6,176	4,294
R-squared	0.230	0.241	0.220	0.223

Notes: The table reports OLS coefficients. Three, two and one star (*) mean, respectively, a 99, 95 and 90 percent level of significance. Standard errors clustered at the firm level are in parentheses. In Panel A, firms are classified as being family (columns 1-2) or non-family (columns 3-4) owned. In Panel B, firms are classified as having more (columns 1-2) or less (columns 3-4) than 22 years, the median value of the sample. All of the variables are defined in Table 1. Control variables are computed as average values over the three years of the survey.

Table 9
Credit rationing and market power

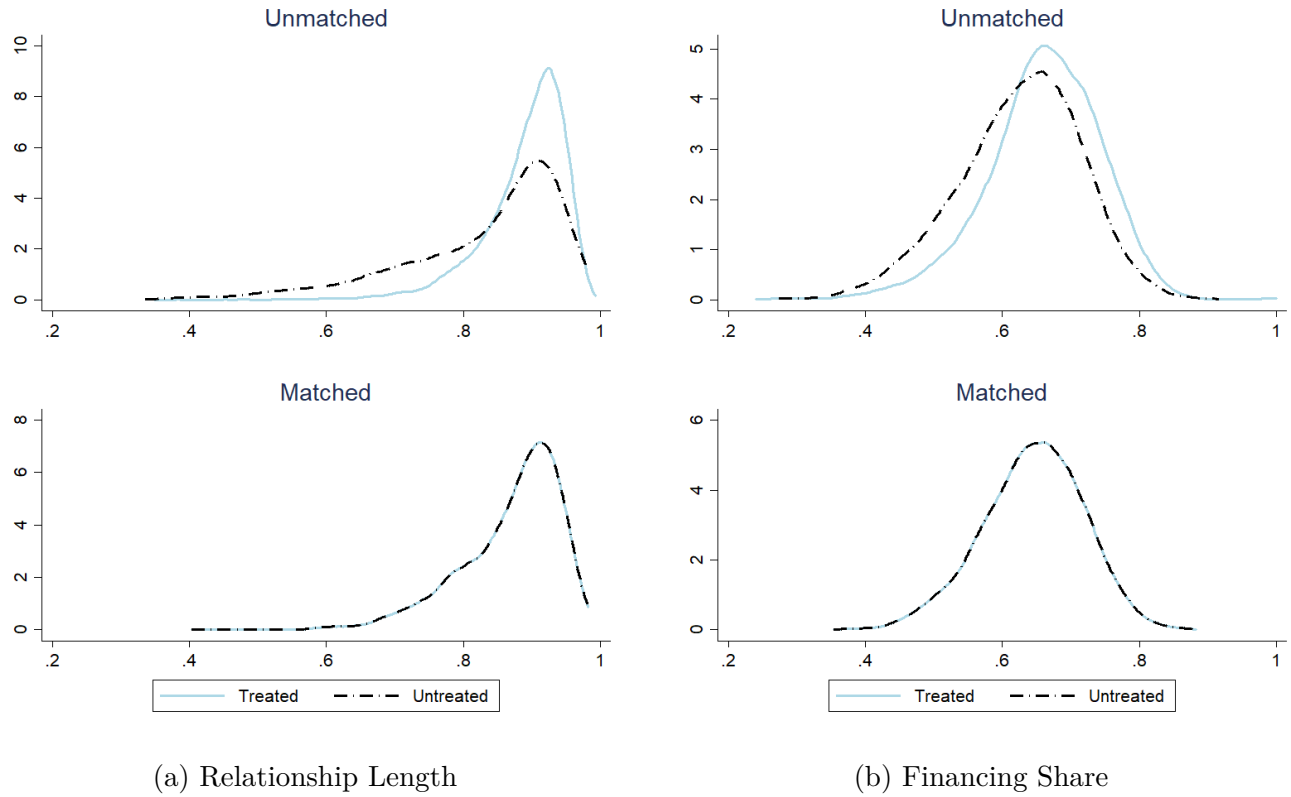
Dependent variables	Panel A: Credit rationing			
	Credit Rationing=1		Credit Rationing=0	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (log)	-0.016 (0.013)		0.004** (0.002)	
Financing Share		-0.068 (0.053)		0.015** (0.007)
+ Control Variables	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	471	411	12,526	8,636
R-squared	0.317	0.336	0.212	0.218

Dependent variables	Panel B: Market power			
	Market Competition=1		Market Competition=0	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (Log)	0.002 (0.005)		0.003* (0.002)	
Financing Share		0.036 (0.023)		0.011 (0.008)
+ Control Variables	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	1,938	1,331	11,234	7,785
R-squared	0.238	0.252	0.210	0.215

Notes: The table reports OLS coefficients. Three, two and one star (*) mean, respectively, a 99, 95 and 90 percent level of significance. Standard errors clustered at the firm level are in parentheses. In Panel A, firms are classified as being (columns 1-2) or not being (columns 3-4) credit rationed. In Panel B, firms are classified as operating in competitive (columns 1-2) or non-competitive (columns 3-4) markets. All of the variables are defined in Table 1. Control variables are computed as average values over the three years of the survey.

Appendix

Figure A1
Balancing test for the Propensity Score Matching (PSM)



Notes: This figure reports the performance of the balancing test between firms with high (treated group) and low (control group) relationship lending for the sample before and after matching.

Table A1
Additional tests

Dependent Variables	Tobit estimations		Control variables in year 1	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (Log)	0.003*** (0.000)		0.003* (0.002)	
Financing Share		0.016* (0.009)		0.009 (0.008)
Sales (Log)	0.060*** (0.000)	0.064*** (0.002)	0.040*** (0.001)	0.037*** (0.002)
Age (Log)	0.006*** (0.000)	0.008** (0.003)	-0.002 (0.002)	-0.003 (0.003)
Debt Ratio	0.229*** (0.002)	0.243*** (0.013)	0.167*** (0.008)	0.182*** (0.010)
Liquidity Ratio	0.000*** (0.000)	0.000*** (0.000)	-0.001*** (0.000)	-0.001*** (0.000)
ROA	0.022*** (0.007)	0.028 (0.033)	-0.045** (0.019)	-0.031 (0.023)
Asset Tangibility	-0.165*** (0.003)	-0.158*** (0.014)	-0.135*** (0.009)	-0.136*** (0.011)
Listed	-0.064*** (0.001)	-0.064*** (0.015)	-0.046*** (0.011)	-0.051*** (0.014)
Group	-0.020*** (0.001)	-0.020*** (0.005)	-0.018*** (0.004)	-0.019*** (0.004)
Constant	-1.408*** (0.001)	-0.852*** (0.080)	-0.146*** (0.028)	-0.392*** (0.056)
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	13,172	9,116	12,021	8,289
Pseudo R-squared	0.649	0.900		
R-squared			0.197	0.197

Notes: The table reports Tobit estimates in columns (1)-(2), and OLS coefficients in columns (3)-(4). Three, two and one star (*) mean, respectively, a 99, 95 and 90 percent level of significance. Standard errors clustered at the firm level are in parentheses. All of the variables are defined in Table 1. Control variables are computed as average values over the three years of the survey in columns (1)-(2) and in the first year of the survey in columns (3)-(4).

Table A2
Which of these characteristics are key in selecting your main bank?

	Not at all (%)	Little (%)	Enough (%)	Very much (%)
Relationship with the firm's CEO	20.70	4.69	44.92	29.69
Relationship with the firm's Owner	22.27	7.88	54.75	15.10
Frequent contacts with the Loan Officer	20.83	11.07	52.21	15.89
Knowledge of the firm's Industry	20.64	9.90	53.97	15.49
Knowledge of the firm's Local Community	20.25	10.35	56.45	12.96
Knowledge of the firm's Market	22.33	11.85	56.12	9.70

Notes: Total respondents: 1536.

Table A3
The role of private information: additional measures

Dependent variables	Panel A: Alternative measure of firm size			
	Total Assets < 43 million		Total Assets ≥ 43 million	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (Log)	0.003* (0.002)		0.000 (0.003)	
Financing Share		0.023*** (0.008)		0.002 (0.013)
+ Control Variables	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	11,718	8,026	1,454	1,090
R-squared	0.251	0.255	0.386	0.425
Dependent variables	Panel B: Listing status			
	Listed=0		Listed=1	
	Accounts Payable / Total Assets		Accounts Payable / Total Assets	
	(1)	(2)	(3)	(4)
Relationship Length (log)	0.003** (0.002)		-0.017 (0.013)	
Financing Share		0.015** (0.007)		-0.035 (0.048)
+ Control Variables	Yes	Yes	Yes	Yes
Industry Dummies	Yes	Yes	Yes	Yes
Province Dummies	Yes	Yes	Yes	Yes
Survey Dummies	Yes	Yes	Yes	Yes
Observations	13,017	9,016	155	100
R-squared	0.208	0.211	0.747	0.875

Notes: The table reports OLS coefficients. Three, two and one star (*) mean, respectively, a 99, 95 and 90 percent level of significance. Standard errors clustered at the firm level are in parentheses. In Panel A, firms are classified as having less (columns 1-2) or more (columns 3-4) than 43 million of total assets, the threshold used by the European Commission to define small and medium-sized enterprises. In Panel B, firms are classified as being (columns 1-2) or not being (columns 3-4) listed in the stock market. All of the variables are defined in Table 1. Control variables are computed as average values over the three years of the survey.