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Author Yoon Sang Moon | Fellow at KDI (82-44-550-4075) KDI FOCUS analyzes pressing social and economic issues, aiming to promote public comprehension and offer valuable policy alternatives. The perspectives shared by contributors are their own and may not necessarily align with those of KDI. This document is an English translation of the original Korean text. Unintended discrepancies, if any, defer to the Korean text.



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Jeonse, a housing lease model unique to Korea, has long served as a cornerstone of housing security for many families. However, recent significant fluctuations in housing prices have highlighted concerns such as underwater jeonse and reverse jeonse, amplifying calls for reform. A crucial step in addressing these challenges and ensuring the stability of the jeonse system is to expand the scope of the Guarantee for a Return of Jeonse Deposit. In pursuit of this, it is important to accurately reflect risks in return guarantees and to consolidate jeonse guarantees under the unified framework of the Guarantee for a Return of Jeonse Deposit.

Strategies for Refining the *Jeonse* Deposit Return Guarantee System

Yoon Sang Moon, Fellow at KDI

### I. Introduction

As a uniquely Korean housing rental system, *jeonse* has enhanced housing stability for ordinary families, but recent fluctuations in the housing market have exposed the risk of tenants not getting their deposits back. Korea's unique lease model, "Jeonse," emerged when its financial system was still maturing. Seldom found in other countries, *jeonse* has since been lauded for enhancing housing security for numerous ordinary families. Unlike the monthly rental system known locally as *"Wolse," jeonse* entails a significant upfront deposit that is returned to the tenant upon lease termination. This system allows renters to reduce their housing expenses and accumulate considerable savings, paving the way from *wolse* to homeownership. Landlords, on the other hand, can use this deposit as capital for additional real estate endeavors. At its core, *jeonse* has spurred property acquisitions through private financing, enhancing the national housing supply. Simply put, its swift rise in popularity in Korea can largely be ascribed to how it resonates with the objectives and ambitions of both tenants and landlords.

Long stable, this uniquely Korean system has recently revealed latent risks from several incidents. In July 2020, the Housing Lease Protection Act underwent significant revisions, leading to profound institutional changes in lease agreements. At the same time, a liquidity boom driven by COVID-19 resulted in a marked rise in both housing and *jeonse* prices. However, in the latter half of 2022, swift interest rate hikes brought about a sharp contraction in the housing market. In the midst of this unexpected downturn, instances of property values falling below *jeonse* prices—a situation termed "underwater *jeonse*" became more frequent, pushing *jeonse* prices to decline as well. This situation ushered in the growing dilemma of "reverse *jeonse*." As a result, upon lease renewal, landlords may find themselves having to return a portion of the deposit, amplifying the risk for tenants trying to retrieve their upfront deposits.

With rising concerns over unreturned *jeonse* deposits, there is an increasing demand for systemic reform. While some believe that *jeonse* may have outlived its relevance, the timeline for a shift from *jeonse* to *wolse*—as the primary leasing model similar to those in other countries—remains uncertain. Against this backdrop, this study aims to explore the vulnerabilities of the *jeonse* system and suggest strategies for improvement based on its findings.

# II. *Jeonse:* Current Situation and Risks

#### **1. Current Situation**

According to the 2020 Population and Housing Census by Statistics Korea, 60% of Koreans are homeowners. Of these 20.15 million general households<sup>1)</sup>, 11.99 million live in properties owned by household members. On the other hand, 8.16 million households reside in accommodations rented from third parties. In regions with high housing costs, particularly in the capital area, the homeownership rate drops significantly. For instance, in Seoul, only 35% of residents own their homes.

The dominance of *jeonse* in the Korean housing market is evident from recent renting statistics. According to the Ministry of Land, Infrastructure, and Transport's Housing Leasing Contract Reporting System and the Confirmed Occupancy Date Report, there has been a marked increase in the cumulative transactions of *jeonse* and *wolse*—rising from 1.6 million in 2016 to 2.8 million by 2022. Notably, by June 2023, transactions had already surpassed 1.46 million.<sup>2)</sup> Given that the Housing Leasing Contract Reporting System excludes contract renewals with unchanged deposit amounts, as well as leases with minor deposits or shorter terms, the actual number of leasing agreements could be higher than reported figures. Although *jeonse* once accounted for 60% of all residential rental transactions, its share has dwindled, now at around 45%. However, as *jeonse* still represents nearly half of all leasing contracts, it is expected to persist as a dominant housing option for ordinary citizens.

Approximately 8 million general households in Korea reside in properties owned by others under lease contracts. Of all *jeonse* and *wolse* transactions, *jeonse* takes up nearly half, underscoring its sustained significance for the foreseeable future.

<sup>1)</sup> Domestic ordinary households only, excluding foreigners and collective households. According to the Ministry of the Interior and Safety's "Resident Registration Population," the total number of households in Korea is 23,775,814 as of the end of 2022.

<sup>2)</sup> Ministry of Land, Infrastructure, and Transport, "Release of Housing Statistics," press release, each month, 2016~23.

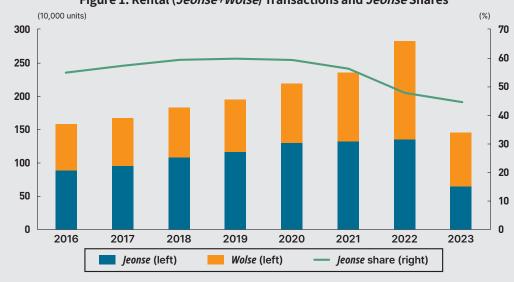


Figure 1. Rental (Jeonse+Wolse) Transactions and Jeonse Shares

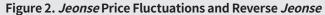
Note: 1) The period before June 2021 encompasses the number of filings for a confirmed occupancy date; subsequent data is sourced from the number of filings in the Housing Rental Report System. 2) The figure for 2023 is a cumulative total up to June.

Source: Ministry of Land, Infrastructure, and Transport, "Release of Housing Statistics," press release, each month, 2016~23.

Jeonse prices started to decline in the latter half of 2022, a trend expected to persist through 2024, accompanied by increasing concerns about reverse jeonse.

#### 2. Jeonse Price and Reverse Jeonse

Jeonse prices have recently seen dramatic fluctuations. In particular, a substantial downturn from the latter half of 2022 has intensified concerns about reverse jeonse. This means that upon contract renewal, landlords are required to return a portion of the deposit to tenants. Figure 2 compares jeonse prices to those from two years before in line with the standard two-year lease term of jeonse agreements. The data suggests reverse jeonse began emerging towards the end of 2022, and by the close of this year, it is estimated that landlords in the capital region will, on average, return about 15% of the initial deposit. Additionally, the Bank of Korea projected that, as of April 2023, nearly 1.026 million households were at risk of reverse jeonse, and the average gap between the initial deposit and the jeonse price is estimated to be around 70 million won.



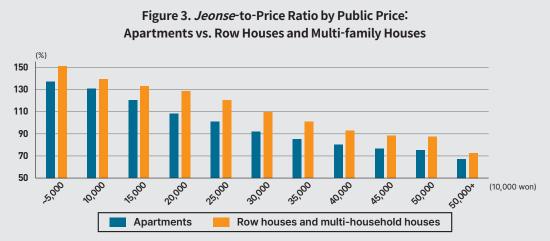


While the *jeonse*-toprice ratio based on the publicly disclosed value decreases as the property value increases, multi-household units consistently show higher ratios than apartments, implying that the former households are at a greater risk of not recovering *jeonse* deposits.

#### 3. Ratio of *Jeonse* to Sales Price

The ratio of *jeonse* price to sales price (hereinafter referred to as "jeonse-to-price ratio") suggests that a higher ratio correlates with a greater likelihood of failing to return the deposit. Figure 3 illustrates this ratio, using the publicly disclosed price as an approximation for market value.<sup>3)</sup> This ratio is calculated by dividing the deposit from all 2022 *jeonse* transactions by the respective public price of the property for that same year. The data reveals a downward trend in the ratio as public prices rise. For properties valued at 50 million won or less, the ratios stand at 137% for apartments and 151% for row houses and multi-household houses. However, as public prices increase, these ratios decline, falling to 67% and 73% for properties valued over 500 million won. In particular, row houses and multi-family dwellings consistently display higher ratios than apartments, suggesting that the more affordable multi-household units, predominantly occupied by average families, are at a greater risk of not recovering their *jeonse* deposit.

<sup>3)</sup> As of 2022, the realization rate of public prices for multi-family housing is 71.5%, and the market price averages 140% of the public price. Consequently, a *jeonse*-to-public price ratio of 140% indicates a market price-to-*jeonse* price ratio of 100%.



Source: Author's calculation based on the data from "Actual Transaction Data of *Jeonse* and Monthly Rent" and "Publicly Announced Prices of Multi-family Housing" (2022) by Ministry of Land, Infrastructure, and Transport.

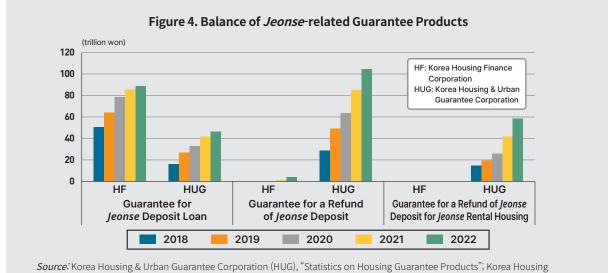
# III. Korea's *Jeonse* Deposit Return Guarantee System: Current Status

The deposit return guarantee system ensures that if leaseholders fail to meet their return obligations, a guarantor agency will refund the deposit. Presently, guarantees from public guarantor agencies amount to around 170 trillion won. As the occurrence of reverse *jeonse* and rising *jeonse*-to-price ratios heighten the risk of tenants not retrieving their deposits, the importance of the *jeonse* deposit return guarantee system increases. This system not only safeguards housing deposits post-transaction but also ensures that guarantor organizations step in to repay deposits if landlords do not meet their return obligations. In exchange for this protection, guarantors charge a fraction of the deposits as a guarantee fee. Should a guarantor intervene to ensure the return of a deposit, they subsequently exercise their right of indemnity against the property owner.

Figure 4 displays the balances related to *jeonse* guarantees, revealing a marked increase since 2018. In particular, the "Guarantee for a Refund of *Jeonse* Deposit" by the Korea Housing & Urban Guarantee Corporation (HUG) surged in value from 29 trillion won in 2018 to a substantial 105 trillion won by 2022. This program, introduced in 2013, initially required a landlord's consent for tenants to access the deposit return guarantee. However, with the removal of this requirement in February 2018, the uptake of this guarantee program has significantly expanded.

Besides the optional "Guarantee for a Refund of *Jeonse* Deposit," the HUG also provides the mandatory "Guarantee for a Refund of *Jeonse* Deposit for *Jeonse* Rental Housing." This compulsory scheme is aimed at registered private rental business entities to secure tenants' deposits. Combined with this statutory guarantee by HUG, which has

a balance amounting to 60 trillion won, public guarantor institutions collectively safeguard a sum nearing 170 trillion won in total *jeonse* deposits.



Finance Corporation (HF), "Statistics on Mortgage-backed Securities (MBS and MBB), each year.

Due to a marked rise in guarantee-related incidents from 2022 onwards, the application requirements for the refund guarantee were tightened in May 2023. From the latter half of 2022, there has been a marked rise in guarantee-related incidents, especially those tied to underwater *jeonse* and *jeonse* fraud, amidst a stagnant housing market. Figure 5 displays the number of such incidents and reimbursed amounts under HUG's Guarantee for a Refund of *Jeonse* Deposit, compared with their monetary value in relation to its balance. A significant increase in these incidents began in 2018 after the expansion of the deposit return guarantee's coverage. This uptrend climaxed in 2022, coinciding with the downturn in the housing market. Preliminary figures for 2023 suggest a continued rise in guarantee incidents, with the aggregate value nearing 2 trillion won as of July.<sup>4)</sup>

 Maeil Business News, "Jeonse Deposit Accidents Already at 2 Trillion Won" (https://www.mk.co.kr/news/ realestate/10787050), Jul. 18, 2023.

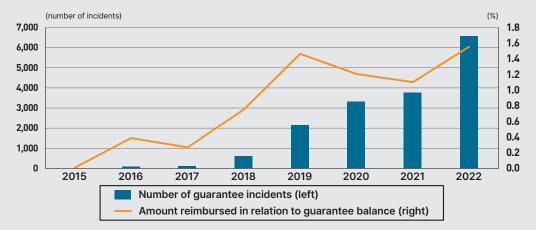
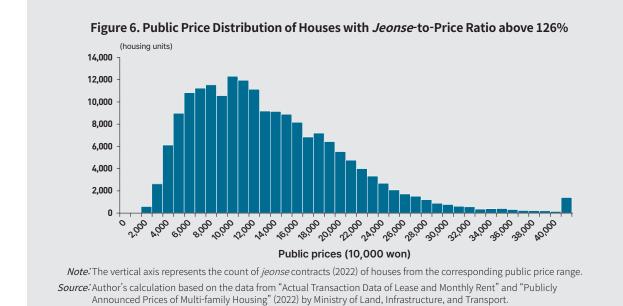


Figure 5. Guarantee Incidents in HUG's Refund of Jeonse Deposit

Source: Author's calculation based on the data from HUG (https://www.khug.or.kr/, last access: Aug. 10, 2023).

Due to the recent steep increase in guarantee-related incidents, the Korean government tightened the eligibility criteria for the deposit return guarantee in May 2023. Before these changes, the *jeonse*-to-price ratio had to be below 100% to be eligible for protection. This threshold has now been reduced to 90%. Furthermore, the market valuation based on the publicly announced price has been adjusted from 150% to 140%, which means the current maximum allowable ratio stands at 126% (140% x 90%) of the public price.

Low-priced houses are mostly excluded from the deposit refund guarantee due to stricter eligibility requirements. This study examines houses that fall outside the protection scope under the newly tightened criteria. Figure 6 illustrates the distribution of public prices for properties where the *jeonse*-to-price ratio exceeds 126%, making them ineligible for the guarantee. As shown in the figure, the majority of these properties have lower public prices. Their average public price is around 130 million won, with most priced under 300 million won.



# IV. Korea's *Jeonse* Deposit Return Guarantee System: Suggestion for Improvement

Regrettably, the *jeonse* deposit return guarantee system does not adequately shield vulnerable tenants from the risk of not retrieving their deposits, as the guarantee fee rate does not accurately reflect the actual risks involved. The *jeonse* deposit guarantee system, despite its rapid expansion, is not without challenges. Firstly, as noted earlier, stricter eligibility criteria for this guarantee have been introduced due to the rising instances of tenants unable to retrieve their deposits. Unfortunately, this tighter standard unintentionally excludes the most vulnerable renters, especially those in affordable multi-household units. Secondly, the Guarantee for a Refund of *Jeonse* Deposit overlooks certain risks tied to deposit return failures, such as a landlord's solvency. Lastly, an unchecked moral hazard exists among landlords, driven by the emergence of "gap investments" that capitalize on expanding *jeonse* loans and deposit return guarantees. This questionable strategy brings about additional complexities, potentially impacting mortgage loan equity and the broader macro-prudential stability. This section will explore potential measures to address these challenges.

#### 1. Guarantee Fee Rate: Calibration and Differentiation

HUG offers two products under its *jeonse* deposit return guarantee scheme, as illustrated in Figure 1: the Guarantee for a Refund of *Jeonse* Deposit and the Guarantee for a Refund of *Jeonse* Deposit for *Jeonse* Rental Housing. The primary difference between these two products is the identity of the applicant. The Special Act on Private Rental Housing mandates that registered private rental business entities purchase the latter guarantee. In contrast, for the Guarantee for a Refund of *Jeonse* Deposit, tenants have the discretion to opt in or out.

Additionally, each guarantee comes with its own fee rates. The fee for the Guarantee for a Refund of *Jeonse* Deposit ranges between 0.115% and 0.154%, determined by factors like housing type, deposit size, and debt ratio. On the other hand, the fee for the Guarantee for a Refund of *Jeonse* Deposit for *Jeonse* Rental Housing can reach up to 1.590%. This rate factors in the landlord's creditworthiness and debt-to-equity ratio. As the rental deposit constitutes a liability for the landlord, the rate of this latter product reflects an evaluation of their capacity to repay.

Category	Guarantee for a Refund of <i>Jeonse</i> Deposit	Guarantee for a Refund of <i>Jeonse</i> Deposit for <i>Jeonse</i> Rental Housing
Housing type	Detached housing (multi-unit and multi-user houses) and multi-family housing (row houses, multi-household houses, residential officetels, apartments, etc.	Privately constructed rental housing and buy-to-rent private housing under the Special Act on Private Rental Housing
Applicant	Tenant on <i>jeonse</i> contract	Rental business entity of rental housing
Application deadline	<i>Jeonse</i> contracts must have a duration of one year or longer. The refund guarantee application should be made before reaching the halfway point of the contract term.	-
Deposit size	Capital area: 700 million won or less Other area: 500 million won or less	-
Amount of guarantee coverage	House price x Loan-to-value ratio (90%) - Senior secured bond, etc.	Before inspection for use: In accordance with the terms of the guarantee for the sale of housing After inspection for use: Rental deposit received or to be received from lessees
Guarantee fee rate	Depending on the deposit amount and debt ratio: • Apartments: 0.115~0.128% • Others: 0.139~0.154%	Depending on the rental business entity's credit rating and debt-to-equity ratio: • Corporate: 0.073-1.590% • Sole proprietor: 0.099-0.438%
Guarantee fee paid by	100% by tenant	75% by landlord, 25% by tenant
Surcharge per the debt ratio	If the amount of senior secured bonds exceeds 50% of the property value, a surcharge of 10% of the calculated guarantee fee is applied.	-

#### Table 1. Comparison of HUG's Return Guarantee Products

Source: Author's creation based on the data from HUG (https://www.khug.or.kr/, last access: Aug. 10, 2023).

Moreover, in reference to the incident rate of the deposit return guarantee, the fee rate for the Guarantee for a Refund of *Jeonse* 

The Guarantee for a Refund of *Jeonse* Deposit (HUG) has a lower guarantee fee rate compared to other products, especially against the actual incidence rate of guarantee defaults. Hence, guarantee fee rates should be recalibrated to accurately represent risks, taking into account the actual default rates.

Since recalibration of guarantee fee rates might increase the rates for lower-priced houses, short-term remedies targeting vulnerable households are necessary.

As the Guarantee for Jeonse Deposit Loan can drive up jeonse prices by expanding jeonse loans, mitigation is necessary by Deposit seems lower. Figure 5 demonstrates that the guarantee incident rate, calculated as a percentage of the previous year's guarantee balance, was 1.55% in 2022—dividing the monetary value of guarantee incidents for 2022 (1.3211 trillion won) by the guarantee balance at the close of 2021 (85 trillion won). Although this incident rate fell to 1.10% in 2021 from 1.46% in 2019, it rose again in 2022. As the guarantor first compensates the tenant in the event of an owner's default and then seeks to exercise the indemnity right, the actual guarantee loss may be somewhat less than the figures indicate. Therefore, aligning the guarantee fee rate with actual losses is essential.

However, adjusting the guarantee fee rate to better reflect reality may result in higher rates, particularly for lower-priced houses with a high *jeonse*-to-price ratio. Properties with this elevated ratio carry a greater risk of deposit non-repayment. Figure 3 supports this, indicating that homes with lower public prices consistently have a higher *jeonse*-toprice ratio. In addressing such risks, short-term remedies might involve offering targeted financial assistance to at-risk groups, especially since the guarantee fee rate is entirely borne by tenants under the Guarantee for a Refund of *Jeonse* Deposit. For a long-term strategy, guarantee fees could be varied based on the financial standing of landlords, using metrics like debt ratios, as seen in the Guarantee for a Refund of *Jeonse* Deposit for *Jeonse* Rental Housing. Furthermore, given the data available on tenants, there is a need for measures that ensure a fair distribution of the guarantee fee between tenants and landlords to minimize the financial strain on renters.

In sum, the fee rate of the Guarantee for a Refund of *Jeonse* Deposit for tenants should be recalibrated to more accurately reflect the associated guarantee risks. Further differentiation of these rates based on the financial status of landlords is also vital. Implementing these changes would strengthen its central role within the *jeonse* contractual framework and broaden the scope of the deposit return guarantee system.

#### 2. Downsizing Guarantee for Jeonse Deposit Loan

Reducing the demand for the Guarantee for *Jeonse* Deposit Loan among tenants necessitates strengthening the Guarantee for a Refund of *Jeonse* Deposit. The *jeonse* loan guarantee is designed to ensure the repayment of loans that tenants obtain from financial institutions. With a reliable assumption that landlords will consistently mandating the purchase of deposit refund guarantees during *jeonse* loan acquisition process. return deposits, the repayment risk associated with the *jeonse* loan virtually disappears. Thus, requiring landlords to secure deposit return guarantees as part of the *jeonse* loan process has the potential to significantly curb the demand for the Guarantee for *Jeonse* Deposit Loan.

One potential drawback of policy measures favoring *jeonse* is the unintended increase in *jeonse* loans, i.e., household debt. This is because tenants who possess guarantees for *jeonse* funds can receive preferential terms when applying for loans, including both the amount and interest rates. Further complicating matters, housing policies reinforcing this type of financing might amplify rental demand, thereby driving up *jeonse* prices. As of now, the cumulative debt from *jeonse* in 20 commercial banks stands at a hefty 170 trillion won. By comparison, the combined 135 trillion won balance from the two guarantee institutions in Figure 4 appears colossal. Given these figures, it is difficult to dismiss the notion that *jeonse* assistance, either directly or via guarantees, pushes leasing prices upwards. Therefore, *jeonse* support should be limited to the most vulnerable, at least until evidence conclusively shows that such support does not drive up *jeonse* prices.

#### 3. Review of a Hybrid Guarantee Model

Lastly, a long-term strategy should consider a hybrid guarantee system that incorporates escrow in light of recent fledgling discussions surrounding its adoption. Commonly used in e-commerce, escrow acts as a deposit payment intermediary. In the context of *jeonse*, a third party, rather than the landlord, would manage the tenant's rental deposit, ensuring its safekeeping. However, fully adopting the escrow system would deny landlords access to the deposited funds, which essentially serve as monthly rent. Since integrating all escrow features could jeopardize the *jeonse* system itself, it is important to explore its potential role while preserving the *jeonse* model's viability.

To this end, this study proposes a mixed model that further integrates the Loan-to-Value (LTV) ratios currently used in home mortgages. If the *jeonse*-to-price ratio is below the regional LTV regulations, the standard mechanism of Guarantee for a Refund of *Jeonse* Deposit will take charge. However, if the ratio exceeds the LTV limit, return guarantees would cover up to that LTV threshold, while amounts surpassing this would fall under the escrow system.

This hybrid guarantee approach could also counteract the growing

A hybrid guarantee system that utilizes escrow not only ensures the protection of the tenant's deposit but also allows for the application of LTV regulations, typically exclusive to home mortgages, across all housing types. trend of gap investments, where properties are purchased using the *jeonse* deposit. By effectively bypassing LTV limits, gap investment has been criticized for driving up housing prices during market highs and instigating issues like underwater *jeonse* during downturns. Against such a dubious practice, the proposed hybrid guarantee system could reduce the likelihood of such regulatory sidestepping through gap investments by enforcing LTV rules across all housing, whether leased or owned.

For the hybrid guarantee system to be thoroughly instituted, the Guarantee for a Refund of *Jeonse* Deposit needs to be recognized as integral to rental agreements. In addition, the guarantee fee rate should correspond to the inherent risks. Contracts with a *jeonse*-to-price ratio greater than the LTV ratio ought to have higher guarantee fees than those that remain under the LTV threshold. Accordingly, by utilizing the mixed to keep the *jeonse*-to-price ratio within the LTV boundary, landlords stand to benefit from reduced guarantee fees. This framework also presents landlords with a strong incentive to engage, and fine-tuning these benefits could bring about a gradual transition in the housing deposit guarantee landscape.

# V. Conclusion

In addressing the inherent weaknesses of the *jeonse* model, all related guarantee products should be consolidated within one unified framework while adjusting and differentiating guarantee fee rates. This paper delves into the *jeonse* system, a predominant housing lease model for average Korean families. Regrettably, recent *jeonse*-related frauds and incidents have cast a spotlight on the risks associated with this leasing model. Although measures, including the legislation of the Special Act on *Jeonse* Fraud, have been taken, temporary legislation might not sufficiently address the fundamental dangers of *jeonse*. In other words, a more extensive overhaul of the *jeonse* framework is essential.

For sound operation of the *jeonse* system, it is imperative to recalibrate and differentiate the guarantee fee rates of the Guarantee for a Refund of *Jeonse* Deposit, reflecting actual circumstances and associated risks. Based on the recalibration and differentiation, all *jeonse*-related guarantees should be brought under one unified framework while narrowing the scope of the Guarantee for *Jeonse* Deposit Loan. In the longer term, the introduction of a hybrid guarantee system that integrates the escrow mechanism merits consideration.

In addition, there is a need to broaden the coverage and availability of market price data for properties under *jeonse* contracts. Real estate It is essential to expand the scope and availability of market price data for *jeonse* properties and strengthen the duties and responsibilities of realtors. agents should be mandated to disclose housing market prices with greater transparency. In typical *jeonse* arrangements, the contracted property serves as collateral to safeguard a tenant's deposit by reporting an occupancy date, but under certain conditions, tenants can become the primary creditors in this setup. However, with recent drops of property sale prices below *jeonse* deposits, the limitations of this method are increasingly evident.

The market price of properties serves as a valuable tool for assessing the risks associated with jeonse. While abundant data exist for larger houses like apartments and multi-household units, data for smaller residential complexes and officetels are noticeably scarce. Acquiring accurate market prices for infrequently traded properties can be challenging, but even when precise data is unavailable, alternative data sources, such as publicly announced prices, should be accessible. The role of real estate agents requires strengthening. To bridge the information asymmetry between landlords (debtors) and tenants (creditors), realtors should provide tenants with comprehensive information about both the property's market value and the landlord's ability to repay. Elevating the duties and accountabilities of realtors is vital in this context. The *jeonse* agreement should clearly specify the property's market value alongside its *jeonse*-to-price ratio. Furthermore, realtors should also be mandated to thoroughly evaluate the owner's creditworthiness. If *jeonse*-related issues arise, agents who neglect duties, such as verifying property values or the landlord's repayment capacities, should be legally accountable. Implementing these recommendations can discourage landlords from engaging in unethical practices, ensuring that jeonse remains a reliable housing model for the public.

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