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Article

Dissemination of Social Accounting Information: A Bibliometric Review

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Abstract: The discussion in recent decades about sustainable development issues has given rise to a new accounting dimension: social accounting. Currently, this issue remains an emerging theme. Although there are some studies and literature reviews, none include disclosure of social accounting information or the analysis of research paradigms. This article reviews the research on social accounting disclosure and tries to answer the following research questions: What research streams have been followed? Which theories and research paradigms have been used? The search for articles to be included in the literature review was performed through the Web of Science. The 126 articles obtained were later analyzed using Bibliometrix software. Results expose the growing interest in this theme and identify three distinct research lines (three clusters): Cluster 1—Social accounting disclosures, Cluster 2—Legitimacy vs. disclosure of social accounting, and Cluster 3—Motivations for disclosure of social accounting. The main contribute of this article resides, on the one hand, in the fact that no literature review articles have been found that include the theme of the disclosure of information on social accounting and, on the other hand, the treatment of data has been done with innovative software, an R package for bibliometric and co-citation analysis called Bibliometrix. As well as mapping the literature, another theoretical contribution of this study was identifying the main research approaches used in the studies. Within the paradigmatic plurality of social accounting research, the results suggest that social accounting research can also be critically addressed when addressing the sustainability challenges posed by climate change or carbon emissions, among many other aspects. This study is, to our knowledge, the first bibliometric review done about social accounting information disclosure.

Keywords: social accounting; voluntary disclosure; social and environmental accounting; social reporting



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1. Introduction

The last decades have seen a continuous debate globally, notably at the United Nations on social and environmental issues (UNWCED 1987; UN 2015, 2016). Furthermore, more specifically, on the fact that companies are more committed to social responsibility and include the impacts of their activities on these issues in their operational management and global strategy. This means that, in addition to generating profit, they are expected to create

value and contribute to the global value chain. In this context, the role of accounting in promoting sustainable development has gained in relevance (Bebbington and Unermen 2018). In conceptual terms, social accounting is covered in Social and Environmental Accounting (SEA). The SEA is implicitly linked to companies' contribution to present and future sustainability on a global level. Thus, social issues, among others, have begun to be included in the sustainable development agenda, which has led most companies to adopt the integration and dissemination of sustainability practices in their strategy, based on the triple bottom line (economic, social, and environmental dimension). In this context, many companies have integrated environmental and social management policies into their management accounting systems and have increased their disclosure practices (Larrinaga-González and Bebbington 2001). This propensity/trend towards implementing new specific fields of management accounting and its dissemination to all interested parties has sparked greater interest from social science researchers since the early 1970s (Bebbington and Gray 2001). In the 1990s, interest in social accounting reemerged, with significant concern in the public sector (government) and the private sector (business) with the global social impacts and the environment, such as human rights, ethics, conduct, and values and quality of life. In this context, several proposals have emerged for social accounting to be integrated into companies and other organizations' accounting and management systems. In addition, the attitude of companies towards the disclosure of this type of non-financial information may be related to the organizational culture and type of activity, as well as to existing legislation, since the disclosure of social sustainability reports represents a means of managing and meeting the expectations of stakeholders in general (Rodrigues and Mendes 2018). So, current trends indicate that companies are choosing a new way to communicate social and environmental issues (Bebbington and Gray 2001; Larrinaga et al. 2002). Given this scenario, the Social Accounting disseminated by Ramanathan (1976) stands out, which postulates the disclosure of relevant information on the company's objectives, its economic and financial performance, policies, and social contributions and advocates this through reports that observe the relationship between the cost and benefit of disclosure, prioritizing the mitigation of asymmetry of information between users (Niyama and Silva 2014).

The theoretical framework of this theme is essentially focused on three theories: the theory of legitimacy, the theory of stakeholders (stakeholders' theory) and institutional theory, all of which are widely used in social accounting research, namely, to explain what drives organizations to disclose social and environmental information (Deegan 2014).

Stakeholder theory has been one of the most widely used social accounting theories (Gray 2010). There are two strands to this theory, a normative strand that prescribes how companies/organizations should interact with their stakeholders and a managerial strand that seeks to explain how companies/organizations interact effectively with their stakeholders (Deegan 2014). In the first strand, it is considered that organizations must be accountable to their stakeholders. In the second, the organization must first define who the most important stakeholders are, control the resources, and then make efforts to provide them with the necessary information. In other words, organizations tend not to care about the least essential stakeholders (Deegan 2014). Like the stakeholder theory, the theory of legitimacy considers the organization part of a comprehensive social system (Deegan 2019).

However, while the theory of legitimacy is concerned with the expectations of society at large, it sees a social pact between the organization and the society in which it operates (Deegan 2002). Stakeholder theory focuses on stakeholder groups. Thus, according to the legitimacy theory, companies/organizations survive if the society in which they operate realizes that they contribute to society's global value creation chain (Gray et al. 1996). This theory is based on the concept of organizational legitimacy. This means that legitimacy is a general assumption that an entity's actions/attitudes can be appropriated to society by building a system of norms, values, and boundaries according to the system of that society (Suchman 1995). Therefore, the theory of legitimacy allows explaining and understanding why companies adopt the practice of disclosing their social information, either in social reports or as part of their annual financial reports. Society is an interested party in compa-

nies' sustainable behavior and, as such, exerts pressure for them to adopt good practices to obtain external and internal legitimacy and, thus, continue to develop their activities successfully. The theory of legitimacy has similarities with institutional theory. Some authors (Deegan 2014) even claim that institutional theory provides additional insight into how organizations understand and respond to changes brought about by social and institutional pressures and expectations. Stakeholder and legitimacy theories suggest that organizations carefully and deliberately plan to disseminate information to meet more powerful stakeholders or the wider community's expectations. Institutional theory, in turn, suggests that, in the absence of a clear justification for doing so, firms disseminate information because their peers do so or because it has become a common practice in the contexts in which they operate, thus introducing a process of homogenization of practices through institutional isomorphism (DiMaggio and Powell 1983). Thus, the institutional theory makes it possible to understand why the dissemination of information happens and how it happens (Higgins and Larrinaga 2014). It also makes it possible to relate organizational practices to the values of the society in which the organization operates and the need to maintain organizational legitimacy. Thus, according to Deegan (2014), institutional theory complements the explanations given by the theories of related parts and legitimacy, allowing the explanation of some asymmetry of information that was still occurring in the elaboration of social reports.

As for the topicality and timeliness of this work, they stem from several reasons. Firstly, the research carried out on this theme showed that, although three articles reviewed the literature, none of them included the dissemination of social information in the themes addressed. Secondly, it was found that most of the literature on the theme under study is scattered and, consequently, in need of systematization. Finally, given the role that social accounting plays in the current business environment, namely, in the international context, its study becomes relevant also in academic terms. This scarcity of studies on disseminating social accounting is the driving force in the first stage of theoretical development on a topic since literature reviews aim to provide in-depth research on a specific field (Mentzer and Kahn 1995; Seuring and Müller 2008).

Accounting research has been fertile in bibliometric analyses, for example Merigó and Yang (2017) proceeded to systematize the state of the art in accounting, in which it identified research that addressed social accounting in its various aspects. Another study mapped the literature on social responsibility in the mining industry (Rodrigues and Mendes 2018); Erkens et al. (2015) thoroughly analyzed non-financial information; Kulevicz et al. (2020) studied how sustainability reports address socio-environmental and business issues; Sikacz (2017) systematized the publications on corporate social responsibility (CSR) reporting.

However, previous studies on the dissemination of social accounting have not included the epistemological paradigms that guide them, so the objectives of this article are to map the literature on social accounting and its dissemination, use the bibliometric method, and identify the main theoretical currents and the research paradigms used and frame them in the taxonomy of Hopper and Powell (1985). In accordance with Hopper and Powell's taxonomy (Hopper and Powell 1985) which, based on the epistemological and ontological assumptions of the researcher, points to three distinct research paradigms in management accounting, which are: positivist research (mainstream), interpretative research and critical research.

Following this brief introduction, the literature review, methodology, results and conclusions are presented.

2. Literature Review

Accounting can be used to communicate a company's performance to all stakeholders (Riahi-Belkaoui 2004). This information can be reported through formal and/or informal accounting mechanisms, whether formal reports (financial reports) or informal/voluntary reports (sustainability reports) (Buhr and Reiter 2006). Accounting is only one and, in this context, it is difficult to draw a line between financial accounting, social accounting, and

environmental accounting (Cooper et al. 2005). However, with social and environmental impacts becoming more evident, the role played by sustainability has become hardcore in several contexts. In this sense, sustainability research has emerged significantly in academia, so Bebbington and Larrinaga-González (2014) have explored the possibilities of building a sustainability-driven accounting system, suggesting two lines of research: sustainability and total cost accounting, and sustainable consumption/production. Historically, Bebbington and Gray (2001) noted that social accounting became an emerging research topic from the 1970s, reflecting its importance for economic growth (Jones 2003). In addition, social and environmental issues and their performance, have begun to be taken into account in corporate management strategies (Gray 2002). However, during the 1980s and 1990s, interest in social and environmental reporting increased (Adams 2002). It has been found that internal factors, such as ethics and transparency, influence the type of information disclosed in companies. In this period, some regulation on these issues has emerged that has institutionally obliged companies to report information on their social and environmental policies (Adams 2002).

These regulations are intended to establish some standardization in corporate reports, so Bebbington et al. (2012) carried out a comparative study between two countries (Spain and the United Kingdom), with different regulations, which concluded that the legitimacy provided by laws is crucial for the construction of standardization, and also provided a more subtle set of considerations for understanding the role of regulation in these reports. In this area, the literature has focused on some specific themes, such as social and environmental accounting (e.g., Herbohn 2005; Larrinaga-González et al. 2001), the impacts of legislation (e.g., Deegan and Blomquist 2006; Larrinaga et al. 2002), the dissemination of social and environmental information (e.g., Patten 2005), and the relationship between the dissemination of such information and performance (e.g., Adams 2004). For Moser and Martin (2012), many companies are trying to project an image of commitment to social accounting by voluntarily including additional information in their annual financial reports and demonstrating that they create value for all stakeholders and not just the shareholder. This issue arises mainly in large economic groups. The transfer of social accounting practices between countries voluntarily, with differentiated regulations, implies financial investment, an alignment of values, with added advantages for host countries (Bansal 2005). The advantages inherent in this situation are visible in the strengthening of the transparency, reputation and legitimacy of these economic groups in the global business environment (Bansal 2005) and improving the relationship with all stakeholders.

In this context, organizations must communicate information according to stakeholders and show that their information systems, particularly their accounting systems, are appropriate for providing final outputs on social accounting (de Lima Voss et al. 2017). The dimensions included in social accounting (SEA) reflect that businesses contribute to a country's wealth and economic growth and its social and environmental sustainability (Dahlsrud 2008). Thus, for Jennifer Ho and Taylor (2007), there is an awareness that large economic groups of the imperative need to report on these issues and their social performance, whether through voluntary or mandatory disclosure. Social accounting issues can thus be seen from two perspectives. The first relates to the fulfilment of the subsequent responsibilities and obligations of companies.

In contrast, the second relates to the management of the interests of the various stakeholders and represents a means of obtaining internal and external legitimacy (Murray et al. 2006). On the other hand, social accounting has more impact. It is better evidenced in companies carrying out activities with adverse effects on society in general and the environment (Liu and Anbumozhi 2009), as they have greater public exposure (Reverte 2009). However, other factors influence social reporting. Some authors (Lu and Abeysekera 2014; Van de Burgwal and Vieira 2014; Huang and Kung 2010) have shown that the size of the company, its financial profitability, the influence of stakeholders, external controls (audits), influence the implementation of a social accounting information system.

In short, social accounting is a broad term, including concepts such as corporate social responsibility (CSR), social responsibility accounting (CRA), SEA, reporting and its disclosure, as well as its auditing (Gray et al. 2009). This means that companies tend to promote strategies that incorporate social accounting (SEA) in conjunction with CSR as part of their objectives (Brown and Fraser 2006). However, in terms of practical actions in the surrounding environment and society, these tend to be barely visible (Sikka 2010). This argument does not prevent social accounting from fostering dialogue and commitment with all stakeholders, and there must be a common language and plurality of issues to be discussed (Bebbington et al. 2007; O'Dwyer 2005). Recently, some authors (Adedeji et al. 2018) have argued that it is crucial to determine the influence of corporate governance on companies' sustainability through the initiatives they implement and their association with performance. This means that social accounting is gaining importance for companies. However, most of the evidence gathered in the articles reviewed by Patten and Shin (2019) suggests that sustainability disclosure remains incomplete, biased, and driven by legitimacy concerns. These authors argue that better regulation is needed, including implementing the disclosure of entities' social and environmental information.

Finally, Table 1 shows the studies considered essential/gurus when researching social accounting.

The most studied themes in the 1970s to 1990s are theorization/conceptualization around social accounting, the disclosure of its information and the motivations for doing so. These themes show a cause–effect relationship between them, which means that firstly, it is necessary to define the concepts inherent to social accounting, understood as a new area of accounting. Next, it is necessary to understand how important it is for companies to obtain legitimacy before all stakeholders, which has a positive effect on its disclosure (voluntary or otherwise) and on the motivation of managers/companies to include it in their social performance reports. Nevertheless, these remain of exponential interest to academics, as it is intended to demonstrate in the following sections.

Table 1. Important previous research.

Author(s)	Type of Study	Objective	Conclusions
Reviews and concepts in social accounting research			
Gray (2002)	Theoretical	Review of the literature over the last 25 years on social accounting, in particular articles published in the journal <i>Accounting Organizations & Society</i> .	Social accounting, as a promising area of accounting research, should make more use of its theoretical wealth, and more articles should be published on the commitment it involves.
Rubenstein (1992)	Theoretical	Build the bridge between green accounting and traditional accounting.	Given the existence of natural resources that are crucial for global economic growth, it is pertinent to create accounting that allows the recording of their degradation in the financial statements of the companies that exploit them. This means that accounting will reflect a new social contract between all stakeholders, which goes beyond traditional accounting.
Bebbington and Gray (2001)	Empirical	Through Social Cost Calculation (SCC) they aim to measure the additional costs that companies incur to be sustainable throughout their lifetime in accounting terms.	Although it is a specific case study, they concluded that this was useful in understanding where the implementation of the SCC failed so that it can be avoided in future implementations.
Cooper and Sherer (1984)	Theoretical	Presentation of an alternative scheme for carrying out research in corporate accounting.	Accounting research in the economic, social and environmental dimensions should use an alternative approach (normative, descriptive and critical), particularly in the last two dimensions that are of interest to all stakeholders and not only the shareholder.

Table 1. Cont.

Author(s)	Type of Study	Objective	Conclusions
Gray (1992)	Theoretical	Bridging the gap in the literature on natural environment research.	Previous research has provided little informative detail on a new accounting that responds to the interests of social and environmental issues. They highlight some contributions to the creation of such accounting, as it is profoundly difficult to begin to rebuild the world on the basis of financial/accounting practices.
Gray et al. (1997)	Empirical	Understanding of the theoretical and practical issues of social accounting, taking stakeholders into consideration.	The social accounting agenda remains open and is a dynamic process that requires commitments. Thus, it is crucial that the academic community continues to research it and that the necessary theoretical and practical changes are promoted.
Gray (2010)	Theoretical	Understanding of what the concept of sustainability can mean for accounting and finance.	They have compiled the speculation around how to move towards sustainable accounting, which is a challenge.
Hines (1991)	Theoretical	Address the functional gap in the FASB, (Financial Accounting Standards Board) conceptual framework based on anthropology, between accounting and economic reality.	They aimed to facilitate demythologising between reason and objectivity as a means of facilitating critical, constructive and social research in the field of accounting.
Neu et al. (1998)	Empirical	Study of the role of environmental reporting in the mining industry.	The reports show social and environmental information, but it is very aggregated and it is not possible to see the actions taken by the companies.
Legitimacy vs. disclosure of social accounting			
Patten (1992)	Empirical	To examine, based on legitimacy theory, the effects of oil companies' spillages, i.e. their inclusion in their annual reports.	There has been a significant increase in these disclosures, which has a positive relationship with company size and capital holders. This means that when the legitimacy of the company is called into question, they include more social and environmental information in their annual reports.
Dowling and Pfeffer (1975)	Empirical	To provide a conceptual framework for the analysis of organizational legitimacy and the process of obtaining it.	They concluded that legitimacy provides a means to analyze the behaviors that organizations engage in as they vary according to their environment and their own values.
Wiseman (1982)	Empirical	Assessing the quality and accuracy of the disclosure of environmental information included in companies' annual reports.	It concluded that the disclosure of this information is incomplete and does not report on environmental performance.
Motivations for disclosing social accounting			
Hirshleifer (1971)	Empirical	Analysis of the economic information that individuals possess, but incomplete, i.e. they only have information about market opportunities.	He concluded that it is crucial to have public and private information about the market and its environment.
Verrecchia (1983)	Empirical	Presentation of a case, where the information to be disclosed is risky. associado, pelo que deve ser discricionária.	It shows how the existence of costs to be disclosed in excess of stakeholder expectations provides a motivation to withhold such unfavorable information.

3. Methods

This article's research methodology consists of a bibliometric review (analysis of co-citations) using the R software. Bibliometrix (Aria and Cuccurullo 2017). It is a study based on co-citation networks and content analysis (by reading all articles). This type of approach has as its unit of analysis the scientific articles (in this case, the research focused only on scientific articles) and consists of a grouping of documents with a common goal and hardcore (Grácio 2016). This type of analysis provides the identification, evaluation, and analysis of content in specific areas and systematization of concepts, theories, and practices (Rowley and Slack 2004). Content analysis is a research tool aimed at analyzing and systematizing data for replication, with the selection of the data to be analyzed being crucial (Krippendorff 1980) and data collection in this study, followed the common research procedures, through the ISI Web of Science (WoS) search engine to ensure their reliability, since this engine ensures real-time data availability (Krippendorff 2004, 2012). This means that it is a compilation of scientific documents and their contributions, as it brings critical added value and provides a synthesis of the literature on the topic under study and the identification of relevant gaps and clues for future research purposes. Its main objective is to contribute to the advancement of scientific knowledge on this topic by identifying patterns of subtopics, authors, scientific journals, citations, co-citations, keywords, among others (Prasad and Tata 2005; Treinta et al. 2014); and conceptual contents (Seuring and Müller 2008).

This analysis also followed the methodological procedures defined by Tranfield et al. (2003): planning; development; and presentation of results. In this context, the bibliometric analysis of a specific area of research implies adopting a methodical and structured research strategy for the selection of the documents to be included in the respective literature systematization. Thus, it is crucial to define the criteria and keywords to be used in the process of enquiry and specification of documents (Bandara et al. 2011), and therefore the delimitation of the literature search process is fundamental to obtain an appropriate link between the main topic and subtopics and then proceed to their descriptive analysis (Quesado and Silva 2021; Treinta et al. 2014).

Table 2 presents the criteria used in the October 2020 survey.

Table 2. List of Items and Search Criteria.

Items	Criteria
Time horizon:	No chronological filter
Online databases:	ISI (WoS)
Keywords:	Social and CSR accounting and disclosure
Serialization by search category:	Management or Corporate Finance or Economics or Environmental Studies or Environmental Sciences
Serialization by type of document:	Articles
Software used:	R. Bibliometrix
Documents analyzed:	126

After obtaining the final version of the scientific articles database, the analysis developed through the following steps:

1. Export to BIBText of all the bibliographical data in order to prepare the descriptive analysis of the 126 scientific articles identified on the subject (Table 1), in terms of the type of document, number of citations, distribution by year of publication, authors, countries, research areas, and titles of sources.
2. The bibliometric analysis was performed using the R Bibliometrix software (Aria and Cuccurullo 2017). A set of tools was used to process all data on serial publications for analysis (126 documents). From this processing several outputs can be extracted (e.g., on authors, number of publications, networks, couplings) (Ekundayo and Okoh 2018),

which result from procedures for standardizing similarity of publications (Aria and Cuccurullo 2017). The R Bibliometrix software is a package for bibliometric analysis written in R. According to Derviş (2019), R is open-source software, which means that it operates in an integrated environment that consists of open libraries, open algorithm and open graphic software. This tool's other strengths are potent and effective statistical algorithms, access to high-quality numerical routines, and integrated data visualization tools (Aria and Cuccurullo 2017). The R Bibliometrix software can be used to analyze and map bibliographic data simultaneously (Derviş 2019). Compared with other open-access programs such as VOSviewer, Bibliometrix focuses on not only data visualization but also the accuracy and statistical robustness of results (Derviş 2019).

3. Enrichment of the bibliometric analysis, through the integration of a content analysis of the 126 selected documents, aiming to systematize the topics/subjects of research most studied by the scientific community and that originated the clusters (Spens and Kovács 2006; Seuring and Gold 2012). However, this analysis of content is somewhat subjective, given its qualitative character. However, this does not impugn the validity of its inferences and their rigor (Becker et al. 2012), so a structured and systematic approach has been adopted to overcome this limitation, as recommended by Tranfield et al. (2003) and Seuring and Gold (2012).
4. Definition of the research paradigms used in published studies, based on the criteria defined by several authors (Orlikowski and Baroudi 1991; Chen and Hirschheim 2004; Dwivedi and Kuljis 2008), namely whether the article uses primary data (empirical study or not); the nature of the empirical study developed (quantitative and qualitative); and the methods used.

4. Analysis and Discussion of Results

4.1. Characterization of the Data Collected

Before going into the analysis of the data collected, a general characterization of the data collected is presented in Table 3.

Over 15 years, 287 authors have published 126 documents on the dissemination of social accounting information. There is a high level of collaboration in work done. In other words, collaboration among authors appears as a critical factor, and consequently, only eleven authors have published articles individually. The articles analyzed were cited by about 22 authors and have collected more than 3 citations per year.

Table 3. Characteristics of the Data Collected.

Description	Results
TIMESPAN	
Sources (Journals, Books, etc.)	2006 to 2020
Average citations per documents	3.03
Average citations per year per doc	21.88
References	3.767
DOCUMENT TYPES	
Article	
Article and Review	126
DOCUMENT CONTENTS	
Keywords Plus (ID)	338
Author's Keywords (DE)	412

Table 3. Cont.

Description	Results
AUTHORS	
Authors	287
Author Appearances	306
Authors of single-authored documents	11
Authors of multi-authored documents	276
AUTHORS COLLABORATION	
Single-authored documents	12
Documents per Author	0.397
Authors per Document	2.52
Co-Authors per Documents	2.68
Collaboration Index	2.71

4.2. Evolution and Characterization of Scientific Production

Concerning the temporal evolution of the articles published on the subject under study, Figure 1 shows researchers' growing interest. Thus, there has been a substantial growth from 2015 onwards, with the most productive year for the publication of research articles on social accounting and its dissemination being the year 2018, with 27 publications, and it is now the year 2020, with 27 publications. This means that the subject continues to arouse growing interest in the scientific community.

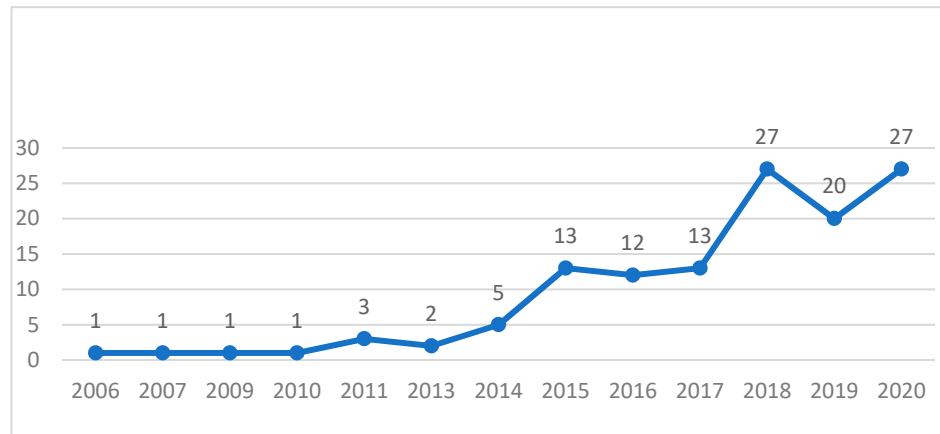


Figure 1. Evolution of the Number of Publications on Social Accounting Disclosures, by Year.

The growth of publications in recent years indicates that this issue has begun to arouse interest and draw attention to social responsibility and the importance of it being disseminated and reported to all stakeholders so that they are endowed with credibility legitimacy both internally and externally. Of course, this legitimacy does not relate to accounting as such, but to the parties involved in its disclosure. It should also be noted that these publications are essentially empirical studies, identifying only two literature review articles, one published in 2015 and one in 2016, and two theoretical articles. The theoretical paper of 2016 shows a recently criticized analysis of the impacts of corporate social responsibility on sustainable human development (Anstätt and Volkert 2016). One of 2015 studies the evolution of social responsibility reporting standards (Tschopp and Huefner 2015). As for empiricists, their main characteristic lies in analyzing published social responsibility reports, in their various items.

To find out which countries publish more articles on the subject under analysis, Figure 2 shows the relevance of each country in the total of articles analyzed, considering the country of the first author, following the information taken from the ISI WoS.

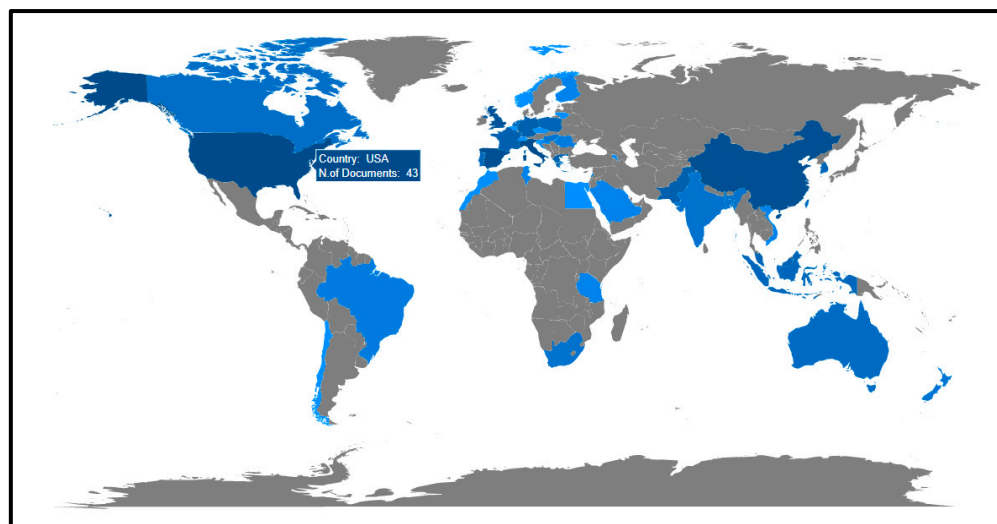


Figure 2. Publications by Country (Country of the first author).

Figure 2 shows the scientific production of the United States of America with 43 publications, Italy (40), China (31), Spain (8), and the United Kingdom (4). In China's case, the interest comes from the importance that the extractive industry has assumed in the economic activity of this country. Here, the negative impacts (e.g., a significant number of accidents in recent years) have triggered the academic world's interest in studying social accounting and its dissemination in this country.

According to the procedures described (first step), the frequency of publications per journal is shown below (Table 4).

Table 4. Journals with the highest number of articles and Web of Science Impact Factor.

Journal	Number of Publications	%	Impact Factor
<i>Sustainability</i>	14	11.11%	2.576
<i>Journal of Business Ethics</i>	12	9.52%	1.165
<i>Corporate Social Responsibility and Environmental Management</i>	10	7.94%	0.97
<i>Sustainability Accounting Management and Policy Journal</i>	10	7.94%	0.67
<i>Social Responsibility Journal</i>	7	5.56%	0.43
<i>Journal of Cleaner Production</i>	5	3.97%	1.615
<i>Journal of Global Responsibility</i>	4	3.17%	0.26
<i>Management Decision</i>	4	3.17%	0.86
Other (<4 publication each)	60	47.6%	
Total	126	100%	

The magazine with the largest number of publications is *Sustainability* magazine. As can be seen in Table 4, it is the journal with the highest impact factor (2.576). The 14 articles published in this journal total 119 citations, with the most frequently cited article (30 citations) by [Matuszak and Róžańska \(2017\)](#) being published in this journal. This article addresses the new non-financial reporting requirements implemented through Polish

accounting legislation (PAA) in 2017, after the transposition of an EU directive. This study portrays the analysis carried out in the reports of 150 listed companies after implementing this legislation.

It is also noted in Table 4 that we have four journals: *Sustainability*, *Journal of Business Ethics*, *Corporate Social Responsibility and Environmental Management*, and *Sustainability Accounting Management and Policy Journal*, which concentrate 36.5% (46 articles) of the publications. This does not prevent some dispersion in the publication of this type of work, since there is also a significant group of journals (60) less than three publications. This group of 60 includes the *Accounting Review* journal, with an impact factor of 5.45 and the article by Soana (2011) reflected in the Table 5.

Table 5. Most Cited Articles in the Web Database of Science.

Authors	Journal	Year	Number of Citations	Annual Average Citations
Reverte	<i>Journal of Business Ethics</i>	2009	387	32.25
López, Garcia, & Rodriguez	<i>Journal of Business Ethics</i>	2007	255	18.214
Kim, Li, & Li	<i>Journal of Business Ethics</i>	2006	206	29.429
Soana	<i>Journal of Business Ethics</i>	2011	110	11
Vuontisjarvi	<i>Journal of Banking & Finance</i>	2014	108	7.2
Mallin, Farag, & Ow-Yong	<i>Journal of Business Ethics</i>	2016	85	12.143
Nollet, Filis, & Mitrokostas	<i>Economic Modelling</i>	2016	71	14.2
Chauvey, Giordano-Spring, & Cho	<i>Journal of Business Ethics</i>	2015	69	11.5
Martinez-Ferrero, Garcia-Sanchez	<i>Corporate Social Responsibility and Environmental Management</i>	2015	65	10.833
Garcia-Sanchez & Cuadrado-Ballesteros	<i>Long Range Planning</i>	2010	61	12.2
Harjoto & Jo	<i>Journal of Business Ethics</i>	2015	61	10.167
Skouloudis, Evangelinos, & Kourmousis	<i>Journal of Cleaner Production</i>	2010	59	5.364
Galant & Cadez	<i>Economic Research-Ekonomska Istrazivanja</i>	2017	48	12
Giannarakis, Konteos, & Sariannidis	<i>Management decision</i>	2014	46	6.571
Tschopp & Huefner	<i>Journal of Business Ethics</i>	2015	39	6.5
Tschopp & Nastanski	<i>Journal of Business Ethics</i>	2014	37	5.286
Mio & Venturelli	<i>Corporate Social Responsibility and Environmental Management</i>	2013	36	4.5
Reverte	<i>Review of Managerial Science</i>	2016	32	6.4
Matuszak & Rozanska	<i>Sustainability</i>	2017	30	7.5
Perez-Lopez, Moreno-Romero, & Barkemeyer	<i>Business Strategy and the Environment</i>	2015	28	4.667

The following graph (Figure 3) shows each journal's growth over the years, with *Sustainability*, *Journal of Business Ethics*, and *Accounting, Auditing and Accountability Journal*, especially from 2014 onwards.

Furthermore, the authors with the most significant number of publications were sought in the 126 articles analyzed. The author Antonis Skouloudis stands out, with three articles published on the topic under analysis. Two of the articles were published in the *Journal of Cleaner Production* and one article in the magazine *Corporate Social Responsibility and Environmental Management* (Khan et al. 2019; Skouloudis et al. 2010; Skouloudis et al. 2014). In Skouloudis et al. (2010), the non-financial report prepared following the GRI-Global Reporting Initiative, Greece, was studied. The results of this study show that improvements

and more outstanding commitment from stakeholders are still needed. In Khan et al. (2019), corporate social responsibility was addressed from a very particular perspective: people with disabilities. The authors of this study concluded that there is still room for improvement in actions that create the quality of life for these people. In Skouloudis et al. (2014) it was found that, in Greece, the dialogue of large companies with their stakeholders in terms of social responsibility is still very superficial and that only a minority group of companies values this dialogue.

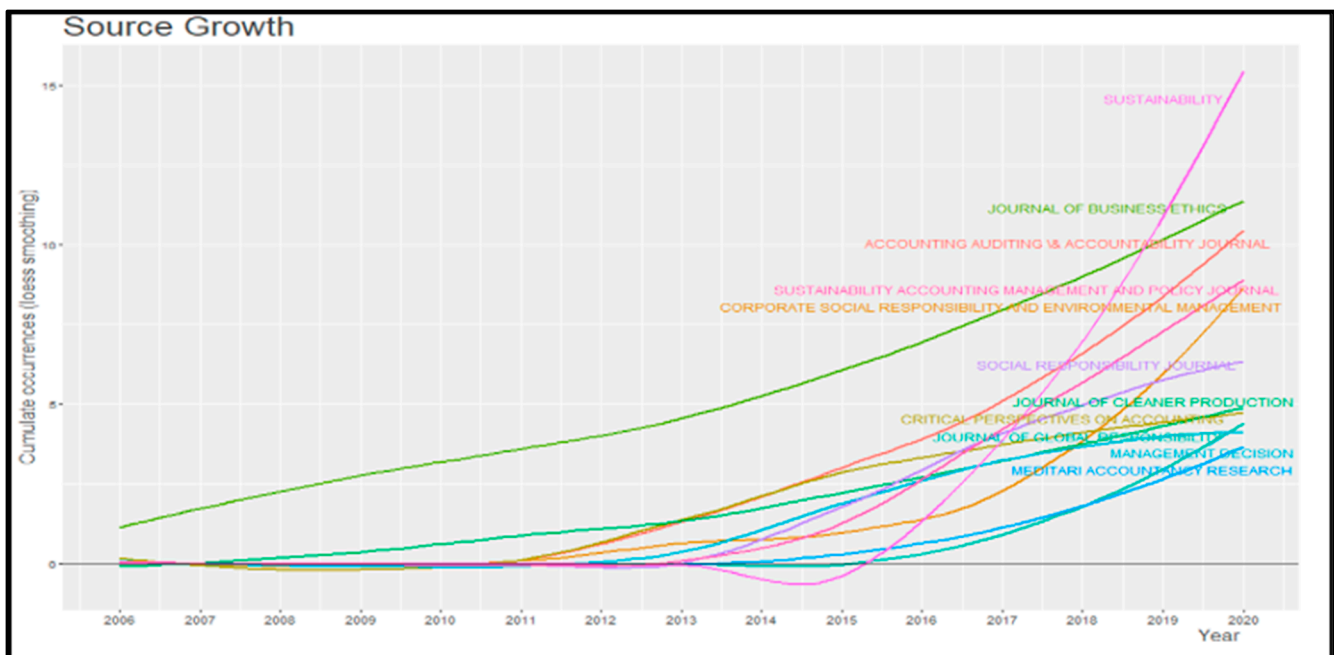


Figure 3. Evolution of Publications, by Year and Journal.

To find out the most relevant works according to the number of citations received by each article, the number of citations and the annual average of citations of the articles were analyzed (Table 5). Although the analysis focused on the 126 articles analyzed, only the 20 most cited articles by other authors are presented here. The Journal of Business Ethics is highlighted here with 8 of the 20 articles in this list. On the other hand, the three papers with the highest number of citations and the highest annual average were also published in this journal (see Table 4). As can be read on the page of the journal itself, the prominence of this journal stems from the fact that social responsibility, social accounting and their disclosure have a significant relationship with the ethical and ontological principles that should guide this particular area of management research.

4.3. Bibliometric Analysis

Moving on to stage 2, network analysis is increasingly used for the operationalization of bibliometric studies and metric studies (Jalal 2019). In this context, the Bibliometrix R software allows a network analysis, through algorithmic connections between the various attributes of the database, and an additional analysis-co-citation or coupling networks (Aria and Cuccurullo 2017). These networks are examined to capture the significant properties of the research subject under analysis and, in particular, to determine the influence of bibliometric units, such as authors and keywords (Aria and Cuccurullo 2017). The data collected were downloaded in Bibtex format from Clarivate Analytics' Web of Science (WoS) database. Subsequently, R Studio software version 1.2.5042 was used to eliminate duplications and to create a unified database. This process resulted in the 126 documents that we have analyzed in this work.

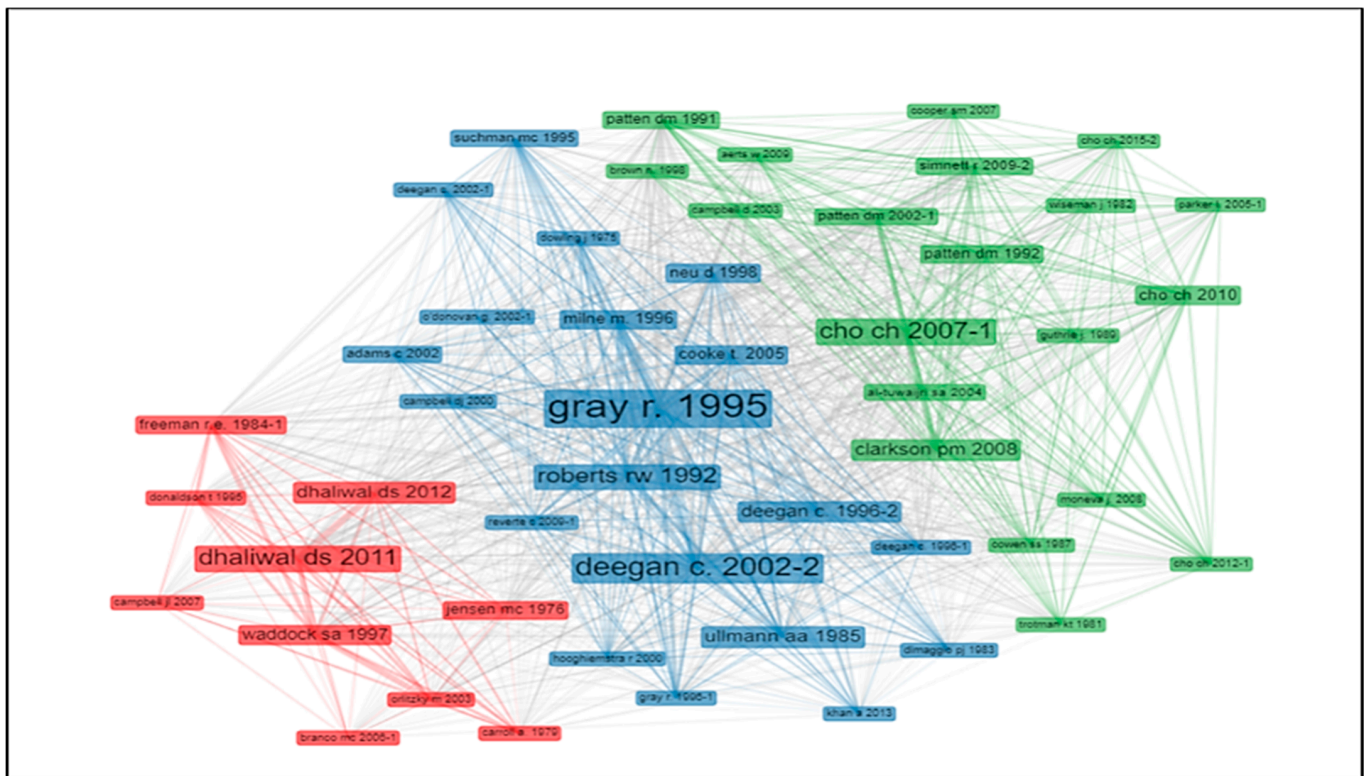


Figure 5. Bidding Network ($n = 126$ documents).

Three major groups or clusters of authors are also evident here. The first with work related to the issues of legitimacy and disclosure of information on social accounting (blue), the second with work related to the issues of disclosure of information on social accounting (green), and the third focusing on the motivations leading to the disclosure of information on social accounting.

In order to visualize the existing network of scientific collaboration between academics/authors, most studied topics, and journals/journals where the outputs are published, a graph of three fields or Sankey's Diagram (Figure 6) was used, which allows the visualization of the prominent authors, topics (keywords) and international journals where the publications were made. The representation of the network in graphic format facilitates the visualization of the interactions between the three fields analyzed. In this graph, the larger the size of the colored rectangles, the greater the frequency/importance of a given magazine, keyword, or author in the collaboration network. In addition, the links (the lines connecting institutions, keywords, and authors) vary in thickness depending on the number of links. In this context, the graph shows that themes such as "performance", "corporate social responsibility", "governance", and "environmental disclosures" are the ones that generate the most significant collaboration between academics from different institutions. Among the essential authors/papers are Gray et al. (1995); Deegan (2002); Roberts (1992); Cho and Patten (2007); Dhaliwal et al. (2011); Waddock and Graves (1997). Concerning journals, Sustainability, the Journal of Business Ethics and the Journal of Cleaner Production stand out. In terms of topics, performance studies, legitimacy, corporate social responsibility, and environmental reporting are highlighted.

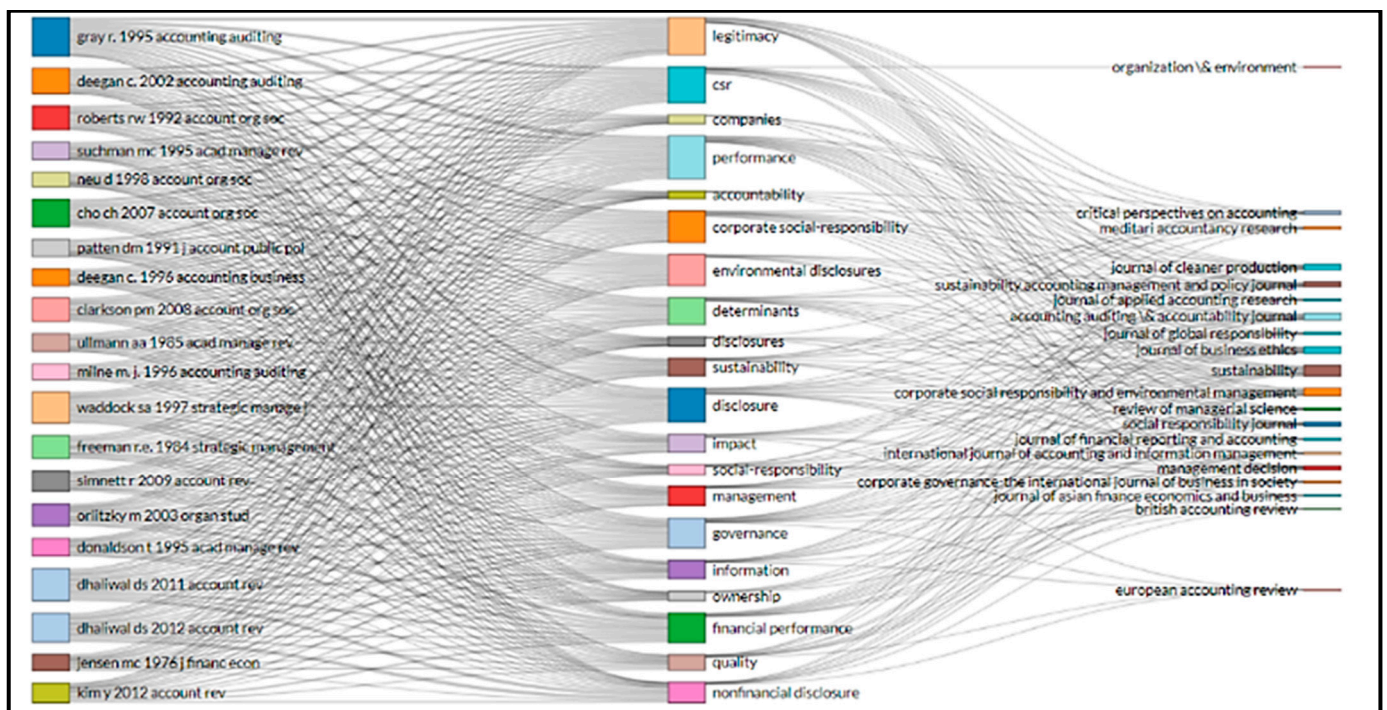


Figure 6. Collaborative network between authors (left), topics (center) and subsequent publication in a journal (right).

4.4. Analysis of the Most Relevant Work

The content of the most relevant work highlighted in each of the clusters identified above was then analyzed. In this context, it is also important to understand the relevance of social accounting in the legitimization of companies' actions and to understand which factors positively affect disclosure (voluntary or not) and on the motivation of managers/companies to include information in their social performance reports. It was also found that the disclosure of information on social accounting is crucial for companies to gain credibility with all stakeholders.

It should be noted that the studies covered in this review have a diversified theoretical framework that includes the theory of legitimacy, stakeholder theory, and institutional theory. This is justified because social accounting is a new area of research that provides intangible benefits to organizations, even if there is some asymmetry of information, which is reflected positively in their financial results and creates value for shareholders and other stakeholders.

Linking the work identified in Figure 5 with the analysis of the main articles developed in Table 6, it can be seen that in the first group we find work framed in the theory of legitimacy (Gray et al. 1995), namely, in the way the search for legitimacy explains the voluntary disclosure of information by companies (Deegan 2002). Here we also find work based on stakeholder theory, namely to explain how stakeholders' power conditions the dissemination of information and CSR practices (Roberts 1992). In the second group, we find work framed in stakeholder theory (Freeman 1984) and focused on the issues of disclosure of information to stakeholders and the impact this voluntary disclosure has on the value of the company (Dhaliwal et al. 2011) and financial analysts' forecasts (Dhaliwal et al. 2012). The third group includes studies that sought to study why companies disclose social accounting information (Cho and Patten 2007) and research the use of language and tone to mask poor performance (Cho et al. 2015).

A further reading of the above table compared to Table 1 shows that the topics highlighted in the latter remain a fertile theme as evidenced in clusters 1 to 3.

Table 6. Analysis of content per cluster (based on the work shown in Figure 5).

Author(s)	Type of Study	Objective	Conclusions
<i>Cluster 1: Legitimacy vs. social accounting disclosure (blue)</i>			
Gray et al. (1995)	Empirical	Interpretation and understanding of the CSR in the UK and its dissemination, in the light of various theoretical frameworks, such as the theory of legitimacy and stakeholder theory.	The conclusion is limited to the geographical context of the study. However, they call for homogenization of practices, both at the level of action and dissemination.
Deegan (2002)	Theoretical	Introduction to a particular volume of the Accounting, Auditing & Accountability Journal on social and environmental reporting, its role in legitimacy, and its dissemination motivations.	It concludes that the theory of legitimacy is widely used to explain the motivations for disseminating this type of information; these motivations are significantly related to the legitimacy that they intend to obtain/maintain for the activity performed.
Roberts (1992)	Empirical	Explanation of corporate social responsibility practices, based on stakeholder theory.	It concludes that this theory explains the need for these practices. The measurement of stakeholder power, strategic stance, and economic performance affect the amount of information disclosed about them.
<i>Cluster 2: Disclosure of social accounting information (red)</i>			
Dhaliwal et al. (2011)	Empirical	Analysis of the impact of voluntary environmental disclosure on business value	They concluded that when a company starts voluntarily disclosing CSR, there is a reduction in the cost of equity. However, they perform well on social responsibility vis-à-vis non-initiated companies. Thus, a potential reduction in equity cost can be a motivating factor for companies to publish social reports autonomously.
Dhaliwal et al. (2012)	Empirical	Study on the relationship between financial and non-financial disclosure and the accuracy of analysts' profit forecasts.	They argued that the disclosure of non-financial information is linked to better environmental information and the fact that it complements the disclosure of financial information, which mitigates the negative effect of the financial opaqueness of the accuracy of the forecasts.
Waddock and Graves (1997)	Empirical	Study of empirical links between social and financial performance.	They argued that this link is visible because the existence of financial leeway for the availability of resources for the CSR is positively associated with the financial result.
Orlitzky et al. (2003)	Empirical	Presentation of a meta-analysis of primary quantitative studies on social and financial performance.	They showed that social performance is positively correlated with financial performance. This relationship tends to be two-way, that reputation is an important mediating factor for disclosure to stakeholders.
<i>Cluster 3: Motivations/Reasons for the disclosure of social accounting (green)</i>			
Cho and Patten (2007)	Empirical	Seeking to analyze the motivations that lead companies to disclose information, these authors will investigate whether social and environmental reporting is a tool for legitimacy.	They conclude that companies use the disclosure of environmental information in financial reporting as a tool for legitimization.
Cho et al. (2010)	Empirical	Analyze whether discriminatory language and verbal tone are reflected in the dissemination of company information.	They conclude that less compliant companies use language and verbal tone to influence the message. To hide their poor performance, these companies use more optimistic language in environmental reporting and seek to disguise the internal reasons for their poor performance through complex and dubious language.
Simnett et al. (2009)	Empirical	Analysis of sustainability reports and factors associated with their preparation	They explained that there is a strong link between the production and dissemination of these reports and the achievement of credibility, notably through an external audit.

4.5. Research Paradigms

For the classification of research paradigms used in published studies, the taxonomy of [Hopper and Powell \(1985\)](#) was used, which points to the existence of three distinct research paradigms in management accounting research: the mainstream, the interpretative paradigm and the critical paradigm. To operationalize this classification, the criteria defined by several authors ([Orlikowski and Baroudi 1991](#); [Chen and Hirschheim 2004](#); [Dwivedi and Kuljis 2008](#)) were used, namely, whether the article resorted to primary data (empirical study or not); the nature of the empirical study developed (quantitative and qualitative), and the methods used.

Positivist research represents the most classical and predominant line of research orientation in management accounting ([Modell et al. 2007](#)). Its theoretical premises were built on neoclassical economic theory and organizational theory ([Wickramasinghe and Alawattage 2007](#)). This way of investigating views society objectively, views individual behavior as deterministic, the researcher here draws on positivist methodology to develop research ([Chua 1986](#); [Hopper and Powell 1985](#); [Modell et al. 2007](#); [Ryan et al. 2002](#)) and favors quantitative data and generalization of findings ([Ryan et al. 2002](#); [Chua 1986](#)). Therefore, researchers who adopt this type of research assume that management accounting functions independently and disconnected from human consciousness and organizational imperatives. For these researchers, management accounting practices are based on the requirement that there are linear relationships of cause and effect and that organizational practices are universal and independent of the surrounding context, i.e., they function similarly anywhere in the world ([Simões and Rodrigues 2012](#)). In this line of thought, the function of management accounting is to ensure that all organizational processes are executed according to plan and, thus, to ensure that resources are used effectively in dynamic and competitive contexts, argued [Simões and Rodrigues \(2012\)](#).

This means that positivist research emphasizes the relationships between things, which stems from the fact that positivism is not interested in the causes of phenomena, but rather how the relationships between facts are produced, studying them without interest in their practical consequences, i.e., the purpose of the researcher is to portray reality, not to judge it ([Theóphilo and de Iudícibus 2001](#)). On the other hand, in recent years, some interpretative research works have emerged, which, according to [Silva and Silva \(2013\)](#), attempts to understand the social nature of accounting practices. Its aim is not to generalize or predict future events based on present studies, but to understand daily events, social structures, the meanings that people attribute to it, including the behavior of individuals in a certain context. These ideas are shared by [Ryan et al. \(2002\)](#) who considered that this type of interpretation takes into account the relationship between daily actions and the dimensions of the overall structure, more specifically, in management accounting one seeks to understand how systems interact with their context; that is, researchers follow a holistic orientation.

As opposed to the positive paradigm, the interpretative perspective is based on the premise that social practices, which includes management accounting, are not a natural phenomenon, but a socially constructed phenomenon ([Covaleski et al. 1996](#); [Ryan et al. 2002](#)), in which reality is understood as a result of a social construction process and the parties involved can change the social rules and practices that direct their behaviors ([Simões and Rodrigues 2012](#)). Additionally, [Wickramasinghe and Alawattage \(2007\)](#) argued that this perspective postulates that accounting practices are the result of the meanings and perceptions shared by the actors involved in the organizations. In other words, the interpretive perspective aims to understand and discover the meanings and beliefs underlying the actions of these actors, in which subjectivism is always implicit ([Lourenço and Sauerbronn 2016](#)).

In general, interpretive research uses qualitative methods, using an interactive process involving a field study, which is interpreted in its context from the perspective of the various actors. In this type of research, the researcher is not concerned with obtaining ultimate truths, but rather reports that reflect the various interpretations, since reality is considered to be a construction of its various participants ([Silva and Silva 2013](#)).

Despite seeming, in the light of positivist theories, an inadmissible procedure, in interpretative research there is an involvement of the researcher himself in the object of investigation in which the interpretation obtained results much from his experience as a researcher (Silva and Silva 2013). The results of this type of research usually present an account of concrete situations, enabling various interpretations that are tested through case studies (Yin 2015).

Therefore, in epistemological and ontological terms, it can be seen that research in management accounting presents several theoretical approaches and research methods (Luft and Shields 2003). In historical terms, in research in this area, positivist research (more quantitative) has predominated over interpretative research (more qualitative) (Major 2008). In this context, it was found that there is a superiority of the empiricist philosophy, objective in the methodology adopted, mostly by researchers in the USA (Ryan et al. 2002). In Asia, the Pacific, and Europe, on the other hand, interpretative or alternative research has gained ground (Oliveira et al. 2009). This means that in Europe research in this area is accepted as multiparadigmatic, while Americans give preference to the positivist paradigm (Lukka 2010). However, the differences between the paradigms did not prevent a strong growth of publications on management accounting (Luft and Shields 2003). An example of this growth, in particular of qualitative research compared to quantitative research is the work of Parker (2012), who pointed out that the focus on qualitative research has been a contribution to the understanding and critique of management and accounting systems. This argument had already been corroborated by Lukka and Kasanen (1995) who concluded that in-depth case studies allow the complexity of the processes analyzed to be understood and provide a critical understanding of the phenomena of organizations.

As already mentioned, in the USA the positivist paradigm predominates, thus research in management accounting gave way to research in the area of financial accounting (Lukka 2010). This conclusion is clairvoyant in the analysis of the top five US accounting journals, whose published articles are predominantly in financial accounting and framed within the positivist research paradigm (Merchant 2010).

In short, the positivist research in management accounting aims to develop tools and techniques that provide the efficient and effective management of organizations and is in line with the contingency theory, the agency theory, the transaction costs theory, among others, while the interpretive research aims to describe, interpret and theorize what is observed in organizations (Baxter and Chua 2003). It is also noted that the case study method can be used in any of these types of research-positivist or interpretive-(Bloomberg and Volpe 2012).

Finally, there is the critical research which advocates that the objectives of organizations are a result of negotiations; that the units of analysis of the phenomena are social interactions and subordination; that reality is characterized by actions of power, domination, and resistance; that accounting is a process of domination (Wickramasinghe and Alawattage 2007). Finally, this paradigm contributes to management accounting with the creation of a subjective language (Wickramasinghe and Alawattage 2007), which allows the highlighting of issues of social nature in the use of tools and techniques of that accounting (Baxter and Chua 2003).

In the clusters identified, and according to the terminology of Hopper and Powell (1985), it can be concluded that in cluster 1 research work using a more interpretative approach (e.g., Gray et al. 1995) arises, given the ontological positioning of researchers and the theoretical and methodological approaches used (qualitative research work). On the other hand, in clusters 2 and 3, the traditional positive research stream predominates (e.g., Cho and Patten 2007; Cho et al. 2015), with essentially quantitative work. It should also be noted that the *Accounting, Auditing and Accountability Journal* and *Accounting, Organization and Society* publish articles on this topic which fit into the three research paradigms. This plurality in terms of the research paradigms of the articles is related to the fact that in the United Kingdom there is a tendency to accept papers that follow approaches other than the traditional one (positive approach) and even some criticism of the predominant

positivism in the US (Lukka 2010; Merchant 2010). Some authors even argue that this change in epistemological and ontological assumptions has been visible in recent years in management accounting research (e.g., Ryan et al. 2002), and has not prevented increased research in this area (Luft and Shields 2003).

In short, it can be seen that any of the three research paradigms identified by Hopper and Powell (1985) can be used in social accounting research without calling into question the robustness and quality of the studies undertaken, be they theoretical or practical. On the other hand, this plurality shows the variety in the epistemological, ontological, and methodological assumptions of researchers and studies. The interpretative paradigm involves greater subjectivity, since when it comes to responding to the how and why, the researcher's involvement is unquestionable; however, this condition does not call into question the validity, reliability, quality and contribution of such research to the evolution of scientific knowledge.

5. Concluding Remarks

In the study developed, bibliometric techniques helped us map the literature and understand the evolution of research on the dissemination of information on social accounting. This research work allows us to conclude that social accounting is an attractive research area since the year 1970 due to the discussion about sustainable development issues and research contributions to sustainability, with effects in the present and the future.

To provide answers to the objectives initially defined, it is concluded that at the level of social accounting great emphasis has been given to its dissemination, which is evidenced by the results obtained in cluster 2 of the published articles. Cluster 1, on the other hand, makes it possible to argue that the theory of legitimacy is one of the most widely used frameworks in studies on social accounting.

However, Cluster 3, in association with Cluster 1, reveals that dissemination is still a controversial issue in information content. Thus, it can be seen that social accounting still has some limitations in its implementation and interconnection with "traditional" accounting. On the other hand, being its disclosure understood as a voluntary practice for companies/economic groups to obtain/maintain their external and internal legitimacy before all interested parties, there is still some heterogeneity in the information disclosed.

Considering that the search for institutional legitimacy is directly related to institutional theory, the latter is appropriate for work that focuses on a specific company's structure or the adoption of information dissemination practices by similar organizations (mimetic isomorphism). Thus, it can be seen that in work in this area. At the same time, legitimacy theory and institutional theory are used to study specific organizations, and stakeholder theory allows the analysis of interactions between groups of stakeholders or between organizations.

There are, however, pressures for actors in the international context to implement accounting practices that are socially and ethically responsible, in addition to accounting practices that can only be considered in the environmental approach. These practices should be embedded in traditional accounting systems and information should be disclosed in social reports to promote transparency, credibility and enable sustainable performance, thus demonstrating a proactive attitude in this area.

In parallel with the analysis of these theoretical implications, a descriptive mapping of the literature on this subject (figures, charts, and tables) was carried out, systematizing the information and helping future research on the subject, with an indication of the topics that have most aroused the interest of the academic world.

In addition to this, a summary of the paradigmatic plurality revealed by research in social accounting in recent years has been presented. It is noted that positivist research is no longer predominant, giving way to interpretative research and critical research. Mathews (1997) argues that the traditional paradigm no longer meets the needs of research, and many of the studies undertaken no longer fit the assumptions of the traditional model. In interpretative research, the researcher seeks to study a social phenomenon in a particular

context and may become involved in the phenomenon, and tries to interpret the results in the light of the theories that support it. In critical research, the researcher seeks to understand the social world better and promote the necessary social change. He or she seeks to emancipate the individual, freeing him or her from excessively influential discourses that may restrict his or her ability to reflect (Gendron 2018). For example, Kamla et al. (2012) studied the social accounting perceptions of Syrian accounting professionals and concluded that the sociopolitical and socio-economic context had slowed social accounting development in Syria. This means that, like traditional accounting, social accounting research has shifted from theoretical questions, processes, and norms to focus on social phenomena.

In short, in addition to the mapping of literature in elite journals, another theoretical contribution was the identification of the paradigms and research approaches underlying this theme. Thus, it was concluded that social accounting is a multifaceted area that allows research methodologies, and the paradigms used, to be varied and, as such, allow for a greater theoretical and practical deepening of the analyzed themes. Some critical research, associated with social and environmental responsibility, stands out here on which there is still a strong debate. This means that the study of social accounting can also be approached critically, when trying to respond to the challenges of sustainability imposed by climate change or, carbon emissions, among many other aspects.

It is also important to note some academic and management implications. Academically, this study suggests that this theme is still emerging and current since the dissemination of social accounting still needs to be improved, namely, the inclusion of more information on actions in the local community and the implementation of measures that minimize the negative impacts of some of the strategies followed. Further, the motivation for disclosure should not be used as a tool to entice stakeholders for the sake of convenience, but because they actually want to be socially responsible. This means, in management terms, that this disclosure should not be driven by mere compliance with the law, on the contrary, it should be with a view to generating internal and external added value. A further implication for theory and practice is that it has been shown that in any type of research on in social accounting research, any of the research paradigms can be used without jeopardizing the robustness and quality of the studies carried out, whether theoretical or practical. On the other hand, this plurality shows the variety in the epistemological, ontological and methodological assumptions of researchers and studies. The interpretive paradigm involves greater subjectivity, because when the intention is to answer the how and why, the researcher's involvement is unquestionable; however, this does not jeopardize the validity, reliability, quality, and contribution of these studies to the development of scientific knowledge.

Like any research work, this study has some limitations, notably, because it has been limited to the Web of Science database. However, this is one of the most widely recognized in the scientific and academic community. Regarding this limitation, it should be added that the same research was carried out in the Scopus database, and it was found that articles not common to both databases did not influence the final result significantly. Similarly, the analysis of paradigms confined only to articles included in clusters represents a limitation.

Finally, and as topics for future research, it is suggested to study the regulations on the type of information to be included in disseminating social reports and its standardization concerning the Global Reporting Index (GRI) standards. It would also be important to search in other relevant academic databases for articles related to the topic under analysis and add them to the final base to be analyzed in Rstudio, and thus enrich the knowledge of this topic, which suggests another future track. Furthermore, broadening the search terms used in this study is another future clue, since the topic of social accounting can be developed at various levels, for instance to include "sustainability reports", "non-financial information", and other similar ones.

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