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## Article Takāful demand: a review of selected literature

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# *Takāful* demand: a review of selected literature

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### 443

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#### Abstract

**Purpose** – This paper aims to provide a systematic review of literature on the demand for  $tak\bar{a}ful$  (Islamic insurance) from articles published from January 2009 to June 2019. The review aims to synthesise and segment previously published research to identify the gaps and provide future research direction.

**Design/methodology/approach** – A systematic review of the literature was conducted. Past research was analysed, and content comparisons based on research focus, context and methodology were evaluated.

**Findings** – It was found that not much has been written and published on *takāful* demand in quality journals. The first two articles were published in 2009, but it was only in 2017 that coverage of the topic rapidly expanded. Although no article was found to have been published in 2018 on *takāful* demand, there was one published article on the topic in 2019. This paper also found that not much attention has been given to *takāful* demand from the corporate sector.

**Research limitations/implications** – The defined rule for document searching and selection excluded out-of-scope documents that might be relevant. Furthermore, as this paper concentrates exclusively on articles published in English journals, the possibility that other relevant works do appear elsewhere in a different language is not denied.

**Practical implications** – Factors determining *takāful* demand are provided, and general directions are discussed, which managers can use to develop market share further.

**Originality/value** – Such an extensive review of literature on  $tak\bar{a}ful$  demand has not been done before. Other than revealing ambiguities, gaps and contradictions in the literature, this paper sketches an avenue for further research. It also provides information and guidance for other researchers wishing to embark on research on  $tak\bar{a}ful$  demand.

Keywords Demand, Islamic insurance, Takāful

Paper type Literature review

#### Introduction

Research on *takāful* (Islamic insurance) has received much attention in recent years in tandem with the significant progress and development of the *takāful* industry. According to Research and Markets (2018), the world's *takāful* market is projected to exceed US\$40bn by 2023 at a compounded annual growth rate of 13% over the period 2017–2023. Various

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ISRA International Journal of Islamic Finance Vol. 12 No. 3, 2020 pp. 443-455 Emerald Publishing Limited 0128-1976 DOI 10.1108/JJIF-03-2019-0046 IJIF<br/>12,3factors are contributing to the growth of  $tak\bar{a}ful$  markets, including a sophisticated business<br/>environment (EY, 2013), robust regulatory and supervisory framework (Berkem, 2014; EY,<br/>2015) and an increasing population (Al-Amri, 2015). Saudi Arabia is dominating the  $tak\bar{a}ful$ <br/>market in the Gulf Cooperation Council, while Malaysia is dominating the  $tak\bar{a}ful$  market in<br/>Southeast Asia. In some countries such as Australia, the UK and Malaysia,  $tak\bar{a}ful$  operators<br/>and conventional insurance companies are in intense competition to gain market share. In<br/>Malaysia, for example, as of June 2020, there are 15  $tak\bar{a}ful$  operators and 22 conventional<br/>insurance companies operating in the market (BNM, 2020).

The *takāful* industry worldwide has documented a total direct premium of 2%, while its conventional counterpart has only recorded 1.5%. In addition, for the six-year period 2012–2017, the *takāful* industry's contributions grew at a compound average growth rate of almost 6.9% (Islamic Financial Services Board, 2019). While *takāful* has recorded strong growth as compared to its conventional counterpart, *takāful* demand has only recently received research attention, especially regarding issues of low penetration (Ibrahim *et al.*, 2015; EFG, 2016; Milliman, 2017) and huge market potential (Islamic Financial Services Board, 2017).

According to Best (2013), the development and demand for  $tak\bar{a}ful$  are on the rise since 2012 because of increased awareness of the products. This leads to the following questions:

- *Q1*. Is research on *takāful* demand increasing in tandem with the popularity of *takāful* products worldwide?
- Q2. What are the relevant factors affecting demand?
- Q3. In which countries has relevant research been concentrated?

This paper revisits research conducted in the area of  $tak\bar{a}ful$  and provides a systematic literature review on factors affecting  $tak\bar{a}ful$  demand from articles published from January 2009 to June 2019. The review aims to synthesise previously published research to explore and identify what actually drives  $tak\bar{a}ful$  demand. Gaps and directions for future research will be identified and discussed.

The paper is structured as follows. It starts by providing an overview of the  $tak\bar{a}ful$  industry, which is followed by a deliberation of the methodology and approach adopted in this review paper. Next, the content analysis and segmentation of past literature on  $tak\bar{a}ful$  demand are presented and discussed. Finally, the limitations of the research methodology, gaps in previous research and future research areas are discussed in the conclusion section.

#### A brief overview of *takāful*

*Takāful*, a Sharī'ah-compliant alternative to conventional insurance, began in 1979 (Aziz *et al.*, 2019). *Takāful* is divided into two types, namely, general and family *takāful*. General *takāful*, known as general insurance in the mainstream market, provides financial protection to participants (known as "policyholders" or the "insured" in conventional insurance) from general losses such as burglary, flood and fire. Family *takāful*, known as life insurance in the conventional insurance industry, provides financial protection to participants against perils associated with death, critical illness and disability.

Several characteristics differentiate takāful from conventional insurance.

 Firstly, an insurance contract is based on a sale and purchase relationship whereby the insured pays a certain amount of money (also known as a premium payment) to the insurer in exchange for financial protection against potential risk. As the insurer and insured do not know whether the trigger event will or will not occur, an insurance contract is characterised by a high level of uncertainty. This situation leads to the existence of an excessive degree of *gharar* (uncertainty), which must be avoided in an exchange contract according to the Sharī'ah (Islamic law). *Takāful*, on the other hand, is based on a *tabarru*' (mutual cooperation) contract, which is not subject to the same rules (EY, 2013).

- Secondly, the process of compensation distribution in conventional insurance is not according to Sharī'ah principles. For example, if the insured dies earlier than the maturity period stated in the insurance policy, beneficiaries will receive the compensation accordingly. However, in the operation of *takāful*, only heirs of the participants will receive compensation according to the law of *farā'id* (inheritance).
- Thirdly, in the operation of *takāful*, profit made from Sharīʿah-approved investment activities will be distributed to participants and shareholders in accordance with the profit-sharing ratio or any other model approved prior to *takāful* participation. On the other hand, in the operation of conventional insurance, profits belong solely to the insurance company's shareholders.
- Fourthly, elements of *maysir* (gambling) exist in the operation of conventional insurance because the premium paid by policy holders and the indemnity provided by the insurer upon a claim are both uncertain. In *takāful*, on the other hand, the principle of *tabarru*<sup>6</sup> (donation) exists whereby *takāful* participants mutually agree to help each other against a defined loss. Under the principle of *tabarru*<sup>6</sup>, the uncertainty in the payout to policy holders does not lead to the issue of *maysir* given *tabarru*<sup>6</sup> does not fall within the category of exchange contracts where the element of *maysir* is not tolerated.
- Fifthly, compared to *takāful* operators who can only invest the money in selected investments, which are approved by the Sharī'ah, conventional insurance has no investment limitation, which generates the element of *ribā* (interest) (Husin and Rahman, 2016).

#### Method

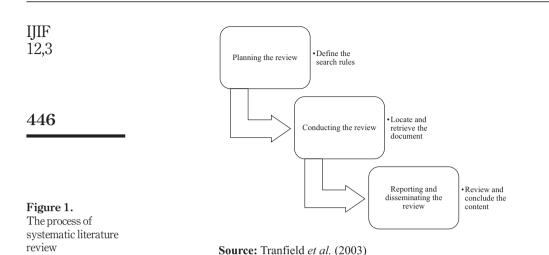
Following Tranfield *et al.* (2003), a three-step process of a systematic literature review is conducted as shown in Figure 1.

The review process starts with an identification of keywords. The first keyword is "demand" while the second set of keywords comprises "Islamic insurance" and *takāful*. For the articles to be selected, the articles' title, keywords or abstract must include a combination of the two chosen keywords. All relevant and identified articles published in English within the period January 2009 to June 2019 were included only if these two inclusion criteria were fulfilled.

Firstly, in the selection process, only articles in the Impact Factor and Scopus indexed journals were selected, to ensure the high quality of the articles. An initial search in the Web of Science using "Islamic insurance" and "demand" as keywords resulted in 12 articles, while keywords  $tak\bar{a}ful$  and "demand" resulted in 9 articles. On the other hand, an initial search in Scopus-indexed journals using keywords "Islamic insurance" and "demand" resulted in 22 articles, while keywords  $tak\bar{a}ful$  and "demand" resulted in 22 articles. The search results were further examined to check for redundancy, thus leaving 13 articles for further analysis.

Secondly, following Tranfield *et al.* (2003), articles were skimmed further to ensure their relevancy. Subsequently, 48 articles were omitted from further analysis due to the fact that

*Takāful* demand



the articles primarily focussed on Islamic banks and made no reference to  $tak\bar{a}ful$ . Moreover, some articles were found to be concerned with conventional insurance research only, and two articles turned out to be proceedings papers. As such, only the remaining 13 articles were used for analysis. In this paper, the content of the articles was compared based on the following:

- Research focus: this refers to the publications' brief coverage in terms of content and applicability.
- Research context: this looks at the environment in which the literature was conducted.
- Methodology evaluation: this observes the analysis section of the articles.

Other than distinguishing content, this paper also presents the characteristics of the articles under investigation, which include publication name, author(s) name, year of publication and journal of publication and indexing, as shown in Table 1. In addition, Table 2 shows the inclusion and exclusion criteria used in this paper.

#### **Content analysis**

In this section, the segmentation framework (Figure 2) is presented and a summary of the literature content is briefly discussed. Four main segments - notably research area, research data, research method and factors affecting demand - were generated in an attempt to identify the essence of the *takāful*-demand research.

#### Research area

This paper classifies the research areas into two according to the type of  $tak\bar{a}ful$ , namely, general and family. From the 12 articles, three focussed on  $tak\bar{a}ful$  demand in general, four concentrated on family  $tak\bar{a}ful$  demand, while the remaining five focussed on both. For instance, Sherif and Shaairi (2013) discussed the factors influencing family  $tak\bar{a}ful$  demand by identifying economic and socio-demographic variables in the Malaysian context. Other articles that also focussed on family  $tak\bar{a}ful$  demand are Zerriaa and Noubbigh (2016), Hassan *et al.* (2017) and Sherif and Ahmed (2017).

5 Microinsurance demand after a rare flood event: evidence from a field	Experiment of al. (2014)	The Geneva papers on risk and insurance – issues and practice		that determine the demand for micro-insurance	Dalrietan	Paktstan 384 datasheets were collected from individuals (192 in flood-affected areas and 192 from non-affected villages matched using pre-flood propensity data)	(continued)	demand 447
4 Determinants of demand on family <i>takaful</i> in Malaysia	Sherif and Shaairi (2013)	Journal of Islamic Accounting and Business Research	Scopus The paper examined empirically whether there is	a real demand for <i>takāful</i> products and assessed the awareness about <i>takāful</i> insurance and its main principles	Malamia	Mataysia Questionnaires were distributed and analysed using SPSS		
3 Islamic insurance ( <i>takāfu</i> ): Demand and supply in the UK	Coolen-Maturi (2013)	International Journal of Islamic and Middle Eastern Finance and Manacement	SSCI The paper examined whether there is a real	demand for <i>takaful</i> products and assessed the awareness about <i>takāful</i> insurance and its main principles	Tha IIK	t ne UK Online questionnaires were distributed		
2 <i>Takāful:</i> Potential demand and growth	Rahman (2009)	Journal of King Abdul Aziz University: Islamic Economics	Scopus The paper discussed the potential demand and	growth of the <i>takajtul</i> market and products		1 1		
1 Determinants of corporate demand for Islamic insurance in Malaysia	Hamid <i>et al.</i> (2009)	International Journal of Economics and Manacement	Scopus The paper empirically investigated the	determinants of corporate demand for Islamic insurance ( <i>takaful</i> ) using data from the main board of public listed companies at	Bursa Malaysia Malaweia	Malaysia Five-year data from the years 2002 to 2006 were collected from 68 firms listed on the main board of Bursa Malaysia. Data were analysed using the Generalised Least Squares Generalised Least Squares		
No. Title	Author(s)/ year of	Published in	Indexed by Objective		Context			Table 1   An overview of previous literature of takāful demande

IJIF 12,3	robi			of		lents. Data (continued)
448	9 Uptake of health insurance amongst Muslims in Nairobi county, Kenya	Hassan et al. (2017)	Pan African Medical Journal	Scopus The paper determined the level of uptake of health insurance amongst Muslims and examined the role of religion in health insurance uptake amongst Muslims	Kenya	Questionnaires were collected from 389 respondents. Data were analysed using SPSS ( <i>continued</i> )
	8 A comparison of Islamic and conventional insurance demand: Worldwide evidence during the global	financial crisis Akhter <i>et al.</i> (2017)	Research in International Business and Finance	Scopus The paper compared the Islamic insurance industry ( <i>talāfu</i> ) to conventional insurance	14 countries in South Asia, ASEAN and the Middle	Data from 14 countries were collected for the years ranging from 2005 to 2014 and analysed using panel data
	7 Family <i>takaful</i> in developing countries: The case of Middle East and North Africa (MENA)	Sherif and Ahmed (2017)	International Journal of Islamic and Middle Eastern Finance and Management	SSCI The paper investigated the driving forces (economics and socio- demographic) that influence family <i>takāful</i> demand in the MENA	region Middle East and North Africa region	The paper used multivariate analysis, bootstrapping and the Generalised Method of Moments (GMM) techniques to examine the research model
	6 Determinants of life insurance demand in the MENA region	Zerriaa and Noubbigh (2016)	The Geneva papers on risk and insurance – issues and practice	Scopus The paper investigated the determinants of life insurance consumption	Middle East and North Africa region	Methodology Data were analysed using Ordinary Least Squares
Table 1.	No. Title		published in	Indexed by Objective	Context	Methodology

No	10	11	19	13
Title	Lorporate demand for general <i>takāful</i> in Malaysia	Religiosity and demand for <i>takāful</i> (Islamic insurance): A preliminary investicartion	Determinants of <i>takāful</i> and conventional insurance demand: A regional analveis	An empirical study of relationships between Islamic insurance and economic growth
Author(s)/ year of publication	Ahmad Mokhtar <i>et al.</i> (2017)	Al Mahi <i>et al.</i> (2017)	Akhter and Khan (2017)	Safitri (2019)
Published in	ISRA International Journal of Islamic Finance	International Journal of Applied Business and Economic Research	Cogent Economics and Finance	International Journal of Recent Technology and Engineering
Indexed by Objective	Scopus The paper studied corporate demand for general <i>takāful</i> (Islamic insurance) and identified the potential growth areas and areas for improvement in the Malavsian <i>takāful</i> business	Scopus The paper explored the importance of religiosity in influencing the demand for <i>takaful</i> products	SSCI The paper analysed and differentiated the determinants of conventional insurance and <i>takāful</i> demand	Scopus The paper examined simultaneous relationships between Islamic insurance demand and economic growth
Context	Malaysia	Ι	ASEAN and Middle East	Indonesia
Methodology	246 questionnaires were distributed	I	regions Panel data econometrics was used on data obtained for the period of 2005–2014. Fixed and random effect regression models were used to examine the data	Simultaneous equation model and the two-stage least squares technique were used
Source: Authors' own	lors' own			
Table				Takāf deman 44

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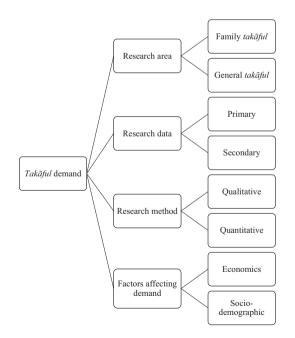
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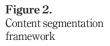
This paper classified the research data into two, namely, primary and secondary data. Six articles' discussions on *takaful* demand were based on primary data, while the remaining six used secondary data. Interestingly, this review found that only two articles, one using primary data (Hamid et al., 2009) and the other using secondary data (Ahmad Mokhtar et al., 2017) focussed on corporate demand on takāful. Table 3 shows the research data classifications.

#### Research methods

There is a mixture of subjects covered under this research area, and a variety of research methodologies are used in the articles. Most of the research used quantitative methodology. For instance, Sherif and Shaairi (2013) collected Malaysian annual data on socioeconomic factors, which explained family *takaful* demand. Others who used quantitative methodology in their papers were Akhter and Khan (2017), who conducted a regional analysis;

	Inclusion criteria	Relevant based on the keywords, title and abstract Articles published between January 2009 and June 2019 Focus on <i>takāful</i> demand
Table 2.Inclusion andexclusion criteria	Exclusion criteria	Written in non-English Did not answer the research questions Duplicate articles on the same study Articles that did not match inclusion criteria







Ahmad Mokhtar *et al.* (2017), who examined corporate demand; and Akhter *et al.* (2017), who focussed on a comparison of Islamic and conventional insurance demand. An alternative to the quantitative method of analysis is qualitative methods, which allow data collection via surveys and focus groups. For example, Turner *et al.* (2014) used the survey methodology to assess respondents' examination on flood risk, while Hassan *et al.* (2017) used the survey methodology to conduct screening sessions on health insurance demand.

#### Factors affecting demand

Many factors have been found to affect family *takāful* demand; they can be divided into two main categories, namely, economics (micro and macroeconomics) and socio-demography. Amongst the macroeconomic and microeconomic variables that have impacted *takāful* demand are the development of the financial sector and Islamic banking (Sherif and Shaairi, 2013; Akhter and Khan, 2017), company leverage and size, as well as managerial ownership (Hamid *et al.*, 2009).

In measuring socio-demographic factors, Al Mahi *et al.* (2017) found a strong relationship between religiosity and *takāful* demand. In addition, other socio-demographic variables were found to have significantly affected *takāful* demand; these include income (Sherif and Shaairi, 2013; Akhter and Khan, 2017), urbanisation (Akhter and Khan, 2017), dependency ratio (Sherif and Shaairi, 2013; Safitri, 2019) and education (Sherif and Shaairi, 2013). Table 4 shows the significant demographic and economic factors influencing *takāful* demand, including the total score for each factor. From the table, education marks the highest score, followed by income and Islamic banking or financial sector deposit and development. The result implies that the factors affecting *takāful* demand are not as complex as expected. This is good news, as these *takāful* demand determinants can be addressed with a well-designed strategy, focussing on awareness-raising and information, as well as setting differentiated and affordable contribution rates.

#### Conclusion

This paper provides a systematic review of literature on *takāful* demand, resulting in an overview of objectives, methodology, context and publication avenues. In addition, content analysis was performed to capsulise the essence of the *takāful*-demand research into four main segments: research area, research data, research method and factors affecting demand.

Primary data Secondary data	Coolen-Maturi (2013) Sherif and Shaairi (2013) Turner <i>et al.</i> (2014) Hassan <i>et al.</i> (2017) Ahmad Mokhtar <i>et al.</i> (2017) Al Mahi <i>et al.</i> (2017) Hamid <i>et al.</i> (2009) Rahman (2009) Zerriaa and Noubbigh (2016) Akhter and Khan (2017) Akhter <i>et al.</i> (2017) Sherif and Ahmed (2017) Safitri (2019)
Source: Authors' own	

Table 3. Research data classification

Takāful

demand

IJIF 12,3

452

Author × factor	Rahman Hamid (2009) <i>et al.</i> (2009	Hamid et al. (2009)	Sherif and Shaairi (2013)	Turner et al. (2014)	ahman Hamid Sherif and Turner Zerriaa and Sherif and Akhter Akhter and Hassan Safitri (2009) <i>et al.</i> (2009) <i>st al.</i> (2013) <i>et al.</i> (2014) Noubbigh (2016) Ahmed (2017) <i>et al.</i> (2017) <i>et al.</i> (2017) <i>et al.</i> (2017) (2019) Total	Sherif and Ahmed (2017)	Akhter et al. (2017)	Akhter and Khan (2017) e	Hassan et al. (2017)	Safitri (2019) Total
<i>Economic</i> Leverage		<u> </u>								
Interest rate Urbanisation					_			/		
Expected bankruptcy Inflation		_								1 2
Islamic banking/ financial sector denosit and			/			/		/		က
development										
Company size Manaœrial ownershin										
Tax considerations		. ~								·
Income					_					-
Demographic Population size	~					~			~	- 12
Life expectancy	-				/	/			~	- 07 -
Social structure Dependency ratio	~		/			/				/ 3
Prior experience Risk aversion				~ ~						
Education	/		/		/	/				4
Income	_		/				_			c,
Source: Authors' own										

Table 4. Factors affecting demand This paper found that the number of publications in the area of  $tak\bar{a}ful$  demand has increased significantly over time from two articles in 2009 to six articles in 2017. Although there was no publication on the topic in 2018, one article was published in 2019 in Indonesia. By synthesising and reviewing the literature, the pattern of publication and gaps in previous research has been identified. In addition, this study contributes to the literature by revealing significant demographic and economic factors influencing  $tak\bar{a}ful$  demand (Table 3).

The review of the articles published in 11 journals as specified in Table 1 reveals that only a limited number of articles have been published in the area of  $tak\bar{a}ful$  demand. The research articles have identified various factors that influence  $tak\bar{a}ful$  demand, which can be divided into two broad categories, namely, demographic and economic factors. This paper also confirms that across these 11 journals, research has been conducted using a variety of methodologies, ranging from quantitative to qualitative data.

Practitioners might find the results of this paper useful as it provides a rich overview and outlines various studies conducted in a variety of countries. Furthermore, the paper highlights, which economic and demographic factors were found to have impacted *takāful* demand and as such, offers practical guidance.

According to Hamid *et al.* (2009), the corporate sector contributes to the general  $tak\bar{a}ful$  and conventional insurance total premiums at a rate of more than 50% of the total premiums. While  $tak\bar{a}ful$  contribution from the corporate sector is important for the economic development of the institutions and the country, this review paper found that little research has been done on  $tak\bar{a}ful$  demand from the corporate sector, leaving many possibilities for future research directions in this area.

#### Limitations

This review paper has its limitations. Firstly, even though rigorous data searching, locating and collecting were conducted, the limited number of articles reviewed might have excluded out-of-scope articles that may be relevant. However, given the fact that the articles chosen for review were published in the Impact Factor and Scopus indexed journals, the articles were, thus, deemed of adequate quality for analysis. Secondly, this review paper only concentrated exclusively on articles published in English journals, and thus, omitted non-English articles and other types of literature such as conference proceedings, published and unpublished books and book chapters, theses and grey literature. Therefore, the possibility is not denied that other relevant works do appear elsewhere in other languages and publication media not covered in this paper.

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*Takāful* demand

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IJIF 12,3

454

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455