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Choice architecture and incentives increase COVID-19 vaccine intentions and test demand

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by Marta Serra-Garcia and Nora Szech

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# Choice Architecture and Incentives Increase COVID-19 Vaccine Intentions and Test Demand

Marta Serra-Garcia\* and Nora Szech\*

#### April 2021

#### Abstract

Willingness to vaccinate and test are critical in the COVID-19 pandemic. We study the effects of two measures to increase vaccination and testing: "choice architecture" and monetary compensations. Choice architecture has the goal of "nudging" people into a socially desired direction without affecting their choice options. Compensations reward vaccine takers and are already in use by some organizations. Yet there is the concern that compensations may decrease vaccination if compensations erode intrinsic motivation to vaccinate. We show that both approaches, compensations and choice architecture, significantly increase COVID-19 test and vaccine demand. Yet, for vaccines, low compensations can backfire.

**JEL:** D01, D04, I12

**Keywords:** choice architecture, incentives, COVID-19, vaccine hesitancy, test avoidance

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#### Introduction

Vaccination and testing play fundamental roles in overcoming the COVID-19 pandemic. Yet both require peoples' time investment and, in the case of testing, may come at a direct cost if tests have to be paid for. We study the impact of "choice architecture" and of monetary incentives on COVID-19 vaccination and test demand. Choice architecture is a central concept from behavioral economics (1). The idea is to nudge decision-makers into a direction, e.g., the socially desired direction, by making a behavior the default, without changing the options that decision-makers have. Such a nudge could be a pre-scheduled vaccine appointment or an assigned infection test that decision-makers could still choose not to take. Defaults have proved effective for influenza immunization (2-4). Yet, COVID-19 vaccines are new and have raised hesitancy among many, and the effect of interventions could be fundamentally different for new vaccines. Encouragingly, our data show that choice architecture and incentives can significantly increase COVID-19 vaccine and test demand.

So far in this pandemic, supply of vaccines is scarce, and most debate has focused on who should get access first (5). Yet over time, herd immunity will become a goal. To achieve this goal, economists have proposed compensating those taking the vaccine (6). Some employers have already started offering compensations, with incentives ranging from \$25 to \$750 for those employees who get vaccinated. Employers using compensations include hospitals, telecommunications and train companies, restaurant and supermarket chains (e.g., 7). Yet an analysis of the causal influence of compensations on vaccine intentions and test demand is still missing. An important concern is that low monetary incentives may commodify goods and behaviors of moral relevance (8), leading to a loss in intrinsic motivation that could lower

vaccination rates below those without compensation (9). Our data show that indeed, this can occur for COVID-19 vaccines: we find that low monetary compensations of \$20 reduce vaccine demand. Yet compensations of \$100 or more *increase* vaccine uptake. By contrast, COVID-19 test demand *increases monotonically* with compensations, even if compensations are small.

#### Design

We designed and conducted an online experiment in which participants decided about taking the COVID-19 vaccine (N=1,040) or an at-home PCR saliva-based test (N=388). Participants were randomly assigned to the "Opt-out" or "Opt-in" conditions. In the Opt-out conditions, participants were asked either whether they would take the vaccine, if an appointment had been scheduled for them to receive it; or participants decided whether they would keep a PCR test, if they had been randomly assigned one. They could opt-out from their "default" option. In contrast, in the Opt-in conditions, not taking the test or vaccine was the default, but participants were asked whether they wanted to receive it.

Taking the vaccine either involved no compensation (N=615) or 8 different compensation levels (from \$0 to \$500, N=929). Taking the test involved 8 different monetary levels. These were compensations for taking the test, or cost reductions compared to the market price (ranging from an additional \$25 gift card for taking the test to forgoing a \$119 gift card, the listed test price). One testing decision was actually implemented for 1 of each 25 participants.

After preregistration (on aspredicted.org), data collection took place between December 2020 and February 2021 on Prolific Academic, targeting and achieving 34% Black participants in the US. We first recruited 200 subjects per condition, which detects a 12 percentage-point (p.p.) effect on a 70% baseline with 80% power. We added ca. 300 subjects per condition for

vaccination decisions, five weeks later, to detect a 6 p.p. effect with 80% power. Decisions were stable over time (*t*-test, *P*=0.4927).

In a separate treatment, participants made an active choice without the possibility of sticking with a default (N= 599). Additionally, we elicited demand for antibody tests under defaults and active choice (N=591). We compared active decisions on tests to a quota-representative sample of the US (N=1,984) and results prove robust.

#### **Results**

Without compensation, 70% wanted to receive the COVID-19 vaccine, averaging across the default conditions (Figure 1). Vaccine intentions increased by 4.5 pp. with \$100 compensation and 13.6 pp. with \$500 (*P*<0.001 in all cases). However, a \$20 compensation decreased intentions by 5 pp. relative to no compensation (95% CI, -6.7 – -3.0 p.p., *P*<0.001). Thus, small compensations can erode an intrinsic, possibly moral motivation to vaccinate (8, 9). In contrast, PCR testing monotonically increased with the monetary incentive.

The Opt-out condition increased vaccine intentions by 6.8 p.p. (95% CI, 1.2 - 12.4, P=0.022) and PCR test uptake by 15 p.p. (95% CI, 9.6 - 20.3, P<0.001) relative to the Opt-in condition, revealing that choice architecture could significantly increase testing and vaccination.

Racial inequality is an important concern, as studies have indicated that Blacks exhibit unequal access to immunization and have lower intentions to take the COVID-19 vaccine (10). The data confirm that Black participants take-up the vaccine 13.6 p.p. less than whites (95% CI, -18.9 – -8.4 p.p., P<0.001). This difference is explained by trust in the vaccine: Blacks are 15.4 p.p. less likely to trust the vaccine completely (95% CI, -17.9 – -12.9), and adjusting for trust eliminates the difference in vaccination intentions (3.1 p.p., 95% CI, -0.08– -2.0, P=0.231). The

testing decisions and responses to defaults or compensations of Blacks was not different from that of whites (P>0.05 in all cases), indicating that both types of measures could increase demand among all racial groups.

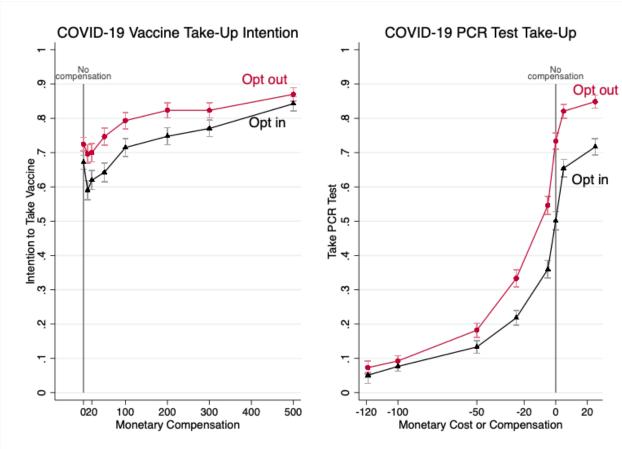


Figure 1. COVID-19 Vaccination Intention and PCR Test Uptake, by Default and Compensation

Notes: Percentage of participants who report an intention to take-up the COVID-19 vaccine (left panel) and who demand an at-home PCR test (right panel). The red line shows percentages in the Opt-out condition and the black line shows percentages for the Opt-in condition. +/- 1 Standard error bars are shown.

#### **Discussion**

Compensations and choice architecture can increase vaccine intentions and test demand. The effects of these measures add to each other, so both approaches could be successfully combined. In the case of the COVID-19 vaccine, compensations need to be large enough. A compensation

of \$20 backfired and reduced vaccine intentions. Yet compensations of at least \$100 increased vaccine intentions compared to when no compensation was offered. Test demand, by contrast, increased monotonically with monetary compensations.

A broader discussion of both, choice architecture and compensations in the present context, is necessary. Both measures can be controversial from a cost and/or moral perspective. Prescheduled appointments may be called off or more likely become postponed than when patients schedule appointments themselves. Indirectly, this could create additional costs. The way in which appointments and similar nudges are worded may matter as well, as has been documented for flu shots (11). Compensations come with an obvious direct cost as compensations need to be paid for, e.g., by employers, insurance companies, or states. Moreover, many people may profit from a compensation or price-reduction even though they would test or vaccinate also without them. Further, in the case of the vaccine, it is likely that the lowest possible compensation we tested, \$20 upon completion of the second dose, devalued the moral value of taking the vaccine and thus eroded intrinsic motivation. The phenomenon of commodification and moral erosion from market mechanisms has been discussed for centuries (12, 13). Yet also the beneficial potential of market design in this pandemic has been pointed out (14). In our data, larger compensations prove successful at increasing vaccine uptake. Compensations from \$100 on seem to offset and overpower the detrimental effects of commodification. A limitation of the study is that, for vaccination, intentions were measured. For testing, we could measure real decisions.

#### **Materials and Methods**

This project was reviewed and approved by the University of California, San Diego institutional review board. Informed consent was obtained from participants.

Participants in the study were recruited on the platform Prolific Academic (15). They were required to be individuals born and residing in the United States, whose participation in previous studies had been approved in more than 95% of the cases. Participants received a fixed fee of \$1.00 for a ca. 5-minute study. When making PCR testing decisions, they could additionally receive an Amazon gift card and/or a PCR test. The PCR test was a saliva-based test, provided by the company Vault. As it was a saliva-based test, no deep nasal swab was necessary for taking this test. If participants wanted the test, they would get a personalized URL so that they could order the test at Vault themselves. Participants knew that 1 in 25 of them would see one of their eight decisions materialize. The value of the gift card went up to \$119 (market price of the Vault PCR test). The study platform allows to target studies to participants based on their demographic and socioeconomic characteristics. We oversampled Black participants so that we could study ethnic differences with sufficient statistical power. Previous research shows that Blacks are less interested in taking the COVID-19 vaccine US (10) and our data document that this difference can be explained by their distrust of the vaccine.

The instructions presented in the study are shown in the Appenidx and will be made available on the Open Science Framework page

(https://osf.io/ahnvq/?view\_only=de1336742a59478ab58300d5ba6a549a). The pre-registrations will also be made available.

The samples were balanced in terms of gender, ethnicity and age across treatments. For PCR testing decisions, between 48% and 54% of the participants were female, the average age of participants was between 35 and 37 years old. Between 44% and 51% of participants were white, while 34% to 36% were Black. For COVID-19 vaccine decisions, between 48% and 57% of participants were female, of 33 to 34 years of age. Between 47% and 51% of participants were white, while 35% to 36% were Black.

Effect sizes are computed using probit models, adjusted for age, gender, race and income, with S.E. clustered at the individual level, and FWER corrected p-values.

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#### **APPENDIX** for

Choice Architecture and Incentives Increase COVID-19 Vaccine Intentions and

Test Demand

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- A. Additional Results
- B. Experimental Instructions & Pre-registration
- C. Description of Additional Decisions Elicited

#### A. Additional Results

This section provides a comparison of participant characteristics across decisions and treatments (Tables A.1 and A.2.). It then provides detailed regression results from which the main results are drawn (Tables A.3 and A.4).

Table A.1.: Balance Check for Sample Characteristics in PCR and Vaccine Decisions

	(1)	(2)	(3)	(4)	(5)
			Active		
	Opt-in	Opt-out	Choice	<i>p</i> -value	Sample
Panel A: PCR	Test				
Female	0.482	0.539	0.533	0.467	583
Age	36.805	35.741	35.354	0.538	583
White	0.513	0.508	0.436	0.235	583
Black	0.338	0.347	0.359	0.914	583
Hispanic	0.041	0.036	0.072	0.276	583
Other	0.108	0.109	0.133	0.689	583
Panel B: Vacci	ne Uptake (First	t wave)			
Female	0.479	0.527	0.503	0.623	615
Age	33.443	37.083	33.801	0.008	615
White	0.466	0.498	0.429	0.396	615
Black	0.356	0.356	0.361	0.993	615
Hispanic	0.059	0.049	0.089	0.287	615
Other	0.119	0.098	0.120	0.704	615
Panel C: Vacci	ne Uptake (Seco	nd wave)			
Female	0.569	0.551	0.565	0.648	929
Age	33.897	33.777	33.607	0.898	929
White	0.511	0.538	0.521	0.512	929
Black	0.354	0.321	0.326	0.396	929
Hispanic	0.042	0.062	0.032	0.253	929
Other	0.093	0.079	0.121	0.520	929

*Notes:* This table shows the fraction of female participants, participants who are white, Black, Hispanic or other ethnicities, for each treatment, as well as their average age. For vaccine uptake, Panel B presents the descriptive statistics for the first wave of the study and Panel C presents those for the second wave. Column (4) indicates the p-value for a t-test of the difference in each variable across the three treatments.

Table A.2.: Balance Check for Sample Characteristics in Vaccine Decisions: First and Second wave

	(1)	(2)	(3)	(4)
	First wave	Second wave	<i>p</i> -value	Sample
Vaccine Uptake	0.653	0.682	0.491	1544
Female	0.479	0.569	0.042	1544
Age	33.443	33.897	0.662	1544
White	0.466	0.511	0.303	1544
Black	0.356	0.354	0.954	1544
Hispanic	0.059	0.042	0.371	1544
Other	0.119	0.093	0.353	1544

*Notes:* This table shows the fraction of participants who would take the COVID19 vaccine, the fraction of female participants, participants who are white, Black, Hispanic or other ethnicities as well as their average age. Column (4) indicates the p-value for a t-test of the difference in each variable across the two waves treatments, from a regression that includes treatment fixed effects and their interaction.

**Table A.3. Vaccine Uptake Decisions** 

1 able A.3.	vaccine Uptake Decisions	
	$(1) \qquad \qquad \dots$	(2)
0.4		e Uptake
Opt-out	0.068**	0.063*
Activo	(0.029) 0.045	(0.037) 0.021
Active		
Companyation \$10	(0.029) -0.062***	(0.037) -0.056***
Compensation \$10	(0.009)	(0.012)
Componentian \$20	-0.044***	-0.042***
Compensation \$20	(0.009)	(0.012)
Compensation \$50	-0.006	-0.014
Compensation \$50	(0.009)	(0.013)
Compensation \$100	0.046***	0.013)
Compensation \$100	(0.010)	(0.014)
Compensation \$200	0.071***	0.065***
Compensation \$200	(0.011)	(0.015)
Compensation \$300	0.084***	0.075***
Compensation \$500	(0.012)	(0.016)
Compensation \$500	0.156***	0.133***
σοπρεποιατίοπ φε σσ	(0.014)	(0.018)
Black	-0.136***	-0.173***
2	(0.027)	(0.041)
Opt-out X Black	(0.027)	0.011
- F		(0.059)
Active X Black		0.063
		(0.060)
Compensation \$10 X Black		-0.016
1		(0.024)
Compensation \$20 X Black		-0.005
•		(0.024)
Compensation \$50 X Black		0.021
•		(0.024)
Compensation \$100 X Black		0.024
		(0.025)
Compensation \$200 X Black		0.016
		(0.026)
Compensation \$300 X Black		0.025
		(0.027)
Compensation \$500 X Black		0.058*
		(0.031)
Clusters	1544	1544
Observations	7,996	7,996
N ( TT) : 4.11	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	:

*Notes:* This table reports marginal effects, calculated at the means of all covariates, for a probit regression on the decision to take the vaccine. Indicator variables are shown for each treatment and compensation. The omitted categories are the Opt-in treatment without a compensation (\$0). The regressions include age, gender, ethnicity and income group as controls. Robust standard errors shown in parentheses. \*\*\*p<0.01, \*\*, p<0.05, \* p<0.10

**Table A.4. PCR Test Demand** 

	(1)
	PCR Test Demand
Opt-out	0.163***
Spr out	(0.034)
Active	0.108***
11011.0	(0.033)
Compensation \$25	0.165***
1	(0.017)
Compensation \$5	0.113***
1	(0.015)
Cost \$5	-0.191***
	(0.019)
Cost \$25	-0.355***
	(0.023)
Cost \$50	-0.510***
	(0.027)
Cost \$100	-0.575***
	(0.030)
Cost \$119	-0.672***
	(0.034)
Black	-0.041
	(0.032)
	702
Clusters	583
Observations	4,664

*Notes:* This table reports marginal effects, calculated at the means of all covariates, for a probit regression on the decision to take the PCR test. Indicator variables are shown for each treatment and compensation. The omitted categories are the Opt-in treatment without a compensation (\$0). The regressions include age, gender, ethnicity and income group as controls. Robust standard errors shown in parentheses. \*\*\*p<0.01, \*\*, p<0.05, \* p<0.10

#### **B.** Instructions

In the following section, we provide the instructions for the Vaccine Decisions (B.1.), the PCR Testing Decisions (B.2.) and the End-of-Experiment Survey (B.3.).

#### **B. 1. Vaccine Decisions**

Below, we present the instructions for **vaccine** decisions. Some questions differentiate between three treatments (opt-in, opt-out, active choice) as indicated in square brackets. Furthermore, the experiment was conducted in two waves (first and second wave), differences in the instructions between these are indicated in brackets as well. As stated in the main text, for vaccine decisions without compensation (elicited in both waves) no significant differences in decision-making were found.

Decisions about the Coronavirus vaccine

We would like to ask you to make a decision about the **Coronavirus vaccine**. The vaccine is currently being rolled out across the US.

[Second wave: You would get the Pfizer vaccine which is one of the recommended vaccines in the USA (more information from the CDC). Two doses of the vaccine are necessary for best protection, with 21 days inbetween.]

[Opt-in treatment] Suppose the vaccine becomes available to you in 2021, and you can schedule an appointment to receive it. What would you choose?

- Leave as is and not receive the vaccine
- Opt in to receive the vaccine

[Opt-out treatment] Suppose the vaccine becomes available to you in 2021, and an appointment has been scheduled for you to receive the vaccine. What would you choose?

- Leave as is and receive the vaccine
- Opt out to not receive the vaccine

[Active treatment] Suppose the vaccine becomes available to you in 2021, and you can schedule an appointment to receive it. What would you choose?

- Receive the vaccine
- Not receive the vaccine

The following questions were included only in the **second wave**.

If you could choose between the following types of gift cards to receive a compensation, which one would you prefer? Please select one gift card:

- Gas gift card
- Amazon gift card
- Pharmacy store gift card (e.g., CVS, Walgreens, Walmart)

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In the following, we ask you to make seven decisions regarding the vaccine. In these decisions, you receive an additional gift card as a thank-you if you decide to get vaccinated. You would receive the gift card after having received the second dose.

[Opt-in treatment] Suppose the vaccine becomes available to you in 2021, and you can schedule an appointment to receive it. Please indicate your choice for each of the seven cases below.

- Leave as is and not receive the vaccine
- Opt in to receive the vaccine and receive a \$10/\$20/\$50/\$100/\$200/\$500 [gift card placeholder]

[Opt-out treatment] Suppose the vaccine becomes available to you in 2021, and an appointment has been scheduled for you to receive the vaccine. Please indicate your choice for each of the seven cases below.

- Leave as is, receive the vaccine and a \$10/\$20/\$50/\$100/\$200/\$500 [gift card placeholder]
- Opt out to not receive the vaccine

[Active treatment] Suppose the vaccine becomes available to you in 2021, and you can schedule an appointment to receive it. What would you choose?

- Receive the vaccine and a \$10/\$20/\$50/\$100/\$200/\$500 [gift card placeholder]
- Not receive the vaccine

#### **B.2. PCR Testing Decisions**

Below, we present the instructions for the **PCR Testing Decisions**. Some questions differentiate between three treatments (opt-in, opt-out, active) as indicated.

Decisions about Coronavirus infection (PCR) tests [Opt-in treatment: You have been randomly allocated to possibly receive an Amazon gift card.]

[Opt-out treatment: You have been randomly allocated to possibly receive a saliva-based Coronavirus infection (PCR) test and possibly an additional Amazon gift card.]

[Active treatment: We would now like to ask you to make decisions about saliva-based Coronavirus infection (PCR) test and possibly an additional Amazon gift card.]

[Opt-in / Opt-out treatment: We would now like to ask you to make decisions about Coronavirus infection tests.]

[Opt-in treatment: You can choose to change the gift card, and take a saliva-based Coronavirus PCR test, and possibly an additional Amazon gift card.]

The accuracy of saliva-based tests is very high, with a 1% rate of false-positive and false-negative results, respectively. It is very similar to that of tests based on nasal swabs (more information can be found here).

[Active treatment: In each decision below you choose between the Coronavirus test and an Amazon gift card value.]

If one of your decisions below is randomly chosen to be implemented, and you choose [Optin: to change the Amazon gift card for the Coronavirus infection test] [Opt-out: to keep the Coronavirus infection test] [Active: the Coronavirus infection test], you will get a personalized URL (link) for the test. We will have prepaid for the test and you will face no costs whatsoever. Once you receive the personalized URL (link), you will:

- Create an account with Vault Health
- Request that a testing kit be mailed to your address of choosing via overnight shipping
- Complete a saliva test over Zoom
- Mail the kit to Vault Health's lab via overnight shipping
- Receive results through their Vault Health account within 48-72 hours

The value of the test kit is \$119 per test kit. We will pay this amount for you, and it will cover all taxes, credit card processing fees, and prepaid overnight shipping to each individual tester and to our laboratory.

[Opt-out treatment: You can choose to change the test, and take an Amazon gift card, instead. In that case, you will get the Amazon gift card.]

#### [Active treatment: If you choose an Amazon gift card, you will get the Amazon gift card.]

In each row, please choose between the two options:

#### [Opt-in treatment]

- Keep \$5/\$5/\$5/\$5/\$50/\$100/\$119 Amazon gift card
- Change for Coronavirus infection test [& \$30/\$10/\$5 Amazon gift card]

#### [Opt-out treatment]

- Keep Coronavirus infection test [& \$30/\$10/\$5 Amazon gift card]
- Change for \$5/\$5/\$5/\$5/\$25/\$50/\$100/\$119 Amazon gift card

#### [Active treatment]

- Coronavirus infection test [& \$30/\$10/\$5 Amazon gift card]
- \$5/\$5/\$5/\$5/\$25/\$50/\$100/\$119 Amazon gift card

#### **B.3.** End-of-Experiment Survey

Below, we present the instructions for the **End-of-Experiment Survey**. Those questions were asked across all treatments.

Do you think you have had Coronavirus already? Please select how likely you think it is you had Coronavirus, from 0% chance to 100% chance.

Not at all Unlikely Neither likely nor unlikey Likely For sure 0 25 50 75 100



#### Page Break

Have you been tested for Coronavirus infection already?

- Yes, more than 5 times
- Yes, 4 times
- Yes, 3 times
- Yes, 2 times
- Yes, once
- No, I have not been tested for Coronavirus infection yet.

#### Page Break

The following two questions were displayed if participants previously indicated that they had been tested.

What was the reason for taking the Coronavirus test (for the most recent test you took)?

- I had symptoms and/or had been in contact with someone who tested positive for Coronavirus
- I was asymptomatic but needed the test. For what reason?

#### Page Break

What was the result of your Coronavirus test (for the most recent test you took)?

- It was positive, indicating I had Coronavirus
- It was negative, indicating I did not have Coronavirus
- I don't know, I am currently waiting for the results

#### Page Break

Have you gotten tested for Coronavirus antibodies?

- Yes
- No
- \_

#### Page Break

How worried are you about getting infected with Coronavirus?

- A great deal
- A lot
- A moderate amount
- A little
- Not at all

#### Page Break

How many people in your family, friends and acquaintances circle have died from Coronavirus, that you know of?

#### Page Break

What do you think is the chance, from 0% chance to 100% chance, that the Coronavirus pandemic will be over, and most economic and social activity return to normal, by...[Sliders for March 2021, June 2021, September 2021, December 2021, March 2022, June 2022]

#### Page Break

Suppose all high-risk individuals and health-care workers have received the vaccine. You can then choose in which order to receive the vaccine. Which place in line would you like to be? [Slider from 0 to 100, among the first...among the last]

Why did you choose the place in line above? Please explain briefly.

#### Page Break

What is the chance, from 0% chance to 100% chance, that you would take the **Coronavirus** vaccine, if 0%/ 20%/ 40%/ 60%/ 80%/100% of others in your community took it?

#### Page Break

If the vaccine would protect from infecting others, should people who received the vaccine be excluded from lock-downs and travel restrictions?

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

•

#### Page Break

#### How willing are you to give to good causes without expecting anything in return?

Please again indicate your answer on the scale from 0 to 10, where 0 means you are "completely unwilling to do so" and a 10 means you are "very willing to do so".

Imagine the following situation: You receive unexpectedly \$10,000 today. How much of that sum would you donate to a charitable cause?

#### Page Break

What is your gender?

- Male
- Female
- Other

#### What is your age?

#### What is your ethnicity?

- Non-Hispanic White
- Non-Hispanic Black
- Hispanic
- Asian
- Other Race

#### What was your household income in 2019?

- Less than \$25,000
- \$25,000-\$49,999
- \$50,000-\$74,999
- \$75,000-\$99,999
- \$100,000-\$149,999
- More than \$150,000

#### What is your current employment situation?

- I am an essential worker and I am currently working outside of my home
- I am not an essential worker and I am currently working outside of my home
- I am currently working from home
- I have been put on furlough or lost my job due to the Coronavirus pandemic
- I am not currently working (e.g., retired, student, etc.)
- Other. Please specify

#### How do you position yourself politically?

- Democrat
- Republican
- Independent

#### Page Break

On a scale from 0 to 10, how would you rate President Trump's performance during the Coronavirus crisis?

On a scale from 0 to 10, how would you rate Dr. Fauci's performance during the Coronavirus crisis?

#### Page Break

Do you have health insurance?

- Yes
- No

• Prefer not to answer

How much do you trust doctors?

- Do not trust at all
- Do not trust very much
- Trust somewhat
- Trust completely

How much do you trust that the Coronavirus vaccine will be effective and safe to take?

- Do not trust at all
- Do not trust very much
- Trust somewhat
- Trust completely

#### C. Description of Additional Decisions Elicited

In our main study, some participants (n=591) were also randomized into making decisions about air quality monitors or about antibody tests (n=597). Regarding the air quality monitor, we offered one from Amazon that was rated above 4 stars, the Hydrofarm APCEM2. Participants could get the monitor or an Amazon gift card. The value of the gift card went from \$10 to the listed market price of the monitor at the time of the study \$107.08, in the following steps: \$10, \$20, \$30, \$40, \$50, \$75, \$90, \$107.08. Depending on treatment, one of the options was the default, or neither was and participants made an active choice. In the opt-out treatment, participants were randomly assigned to receive the monitor but could change it for a gift card. In the opt-in treatment, they were randomly assigned the gift card but they could change it for the air quality monitor. In the Active choice treatment, participants had to make an active decision regarding what they preferred. For the air quality monitor, participants knew that about 1 in 25 of them would see their decision materialize. For the antibody test, everything was similar except that we employed an antibody test to be performed at home, and only measured hypothetical decisions. The value of the gift card went from \$0.50 to \$30.

Regarding antibody testing, we also refer to an additional, quota-representative study we ran in May 2020, at a point when antibody tests for at home were not FDA-approved yet. That study was based on 1,984 participants, selected to represent the US population. The study was anonymous. Details can be found in (1). In that study, participants took an active choice whether they wanted an antibody test that could be carried out at home, once it became FDA approved and available on the market. Alternatively, participants could decide to get money in the form of an Amazon gift card. We expected the market price of such tests could come close to \$30 based on prices in other countries where such tests were already approved and available. Therefore, each individual decided whether they preferred an antibody at-home testing kit or a gift card (Amazon), with the value of the latter varying from \$0.50 to \$30. Subjects decided in different testing scenarios, as it was unclear at that time how much protection a positive test result could offer. Across scenarios, the protective immunity of a positive test result varied as follows. A positive test result could lead to a likelihood of protection from a new COVID-19 infection with 50%, 70%, 90%, or 99% probability. We stressed that this could be caused by the test making a mistake, and/or by antibodies not giving perfect protection. The expected length of protection also varied. It was either 3, 6, or 12 months. Eight out of these in total 12 possible testing scenarios were randomly chosen and presented to each individual in random order. Individuals knew that about 1 in 25 of them would be drawn randomly and one of their decisions would be implemented if tests became available soon. They knew we would implement according to the scenario that was scientifically most plausible when tests got approved and available. We also informed them that if tests would not become approved, they would get \$15 as a thank you payment (in the form of an Amazon gift card) instead. Unfortunately, by the end of 2020, no athome antibody tests had been approved yet in the US and we had to give out the thank you voucher. The experiment was pre-registered on Aspredicted.org (details in 1).

For all products, defaults and incentives significantly increase take-up of antibody testing and air quality monitors. In the quota-representative sample all decisions were under the active choice treatment. In quota-representative sample 51% of participants were women (52% in the Prolific Academic sample), the average age of participants was 47 (older than those in Prolific Academic

who were 35 years old on average), and 61% of participants were white while 13% of participants were Black. In the quota-representative study, we measure willingness to pay (WTP) for the test in each scenario as the first value for which subjects choose the gift card over the antibody test. We focus on 1,930 participants who made choices consistent with the law of demand (switched at most once between choosing the test and the gift card). Average WTP for an at-home antibody test was \$14.44 (SD=10.71) when the likelihood of protective immunity was 50% and protection lasted 3 months. This value is not significantly different from the WTP in the Active choice treatment in our main study, \$13.42 (SD=11.06, *t*-test p-value=0.2108). Consistent with our findings throughout, in all scenarios, monetary incentives had a strong impact.

We also report below participant characteristics and average decisions for participants who made decisions about antibody testing and air quality monitors in two additional studies.

**Table C.1. Antibody Testing Demand Across Samples** 

	Willingness to Pay for Antibody Tes		
	Mean (in \$)	SD	
Prolific			
Active choice	13.42	11.06	
Representative sample			
50% chance of immunity for 3 months	14.44	10.71	
75% chance of immunity for 3 months	15.87	11.02	
95% chance of immunity for 3 months	16.36	11.26	
99% chance of immunity for 3 months	17.14	10.91	
50% chance of immunity for 6 months	18.39	10.85	
75% chance of immunity for 6 months	19.51	10.92	
95% chance of immunity for 6 months	18.64	11.02	
99% chance of immunity for 6 months	20.06	10.87	
50% chance of immunity for 12 months	21.54	10.83	
75% chance of immunity for 12 months	19.67	11.03	
95% chance of immunity for 12 months	21.29	10.88	
99% chance of immunity for 12 months	22.02	10.88	

*Notes:* This table presents the mean (and SD) of willingness to pay for an at-home antibody test. At the individual level, willingness to pay is calculated as the price at which the individual chooses to take the Amazon gift card (of \$0.50, \$2, \$5, \$10, \$15, \$20, \$25 and \$30) over the antibody test. For the representative sample N=1930, and for Prolific N=191, including only subjects who make decisions consistent with the law of demand.

Table C.2. Antibody Testing: Comparison of Sample Characteristics

	(1)	(2)	
	Antibody Testing		
	Active choice only	Active choice, opt-in, opt-out	
	Representative Sample	Prolific Academic	
Female	0.509	0.519	
Age	47.326	34.844	
White	0.615	0.472	
Black	0.126	0.369	
Hispanic	0.179	0.055	
Other	0.080	0.104	
Income <\$25K	0.167	0.188	
Income \$25-50K	0.230	0.253	
Income \$50-75K	0.186	0.209	
Income \$75-100K	0.141	0.149	
Income \$100-150K	0.152	0.129	
Income >150K	0.124	0.072	
N	1965	597	

*Notes:* This table shows the fraction of female participants, participants who are white, Black, Hispanic or other ethnicities, their average age, and their household income group, among participants in the quota-representative sample (only active choice), and Prolific Academic (active choice, opt-in and opt-out).

Table C.3. Effects of Defaults on Antibody Testing and Air Quality Monitor Demand

	(1)	(2)	(3)	
	Treatment			
Panel A. Antibody Test				
Uptake	Opt-in	Opt-out	Active Choice	
G	0.762	0.005	0.776	
Cost \$0.50	0.763	0.825	0.756	
Cost \$2.00	0.732	0.804	0.717	
Cost \$5.00	0.621	0.732	0.610	
Cost \$10.00	0.439	0.546	0.478	
Cost \$15.00	0.359	0.459	0.390	
Cost \$20.00	0.227	0.330	0.239	
Cost \$25.00	0.177	0.268	0.215	
Cost \$30.00	0.121	0.196	0.171	
	Treatment			
Panel B. Air Quality				
Monitor Uptake	Opt-in	Opt-out	Active Choice	
C 4 610 00	0.625	0.700	0.602	
Cost \$10.00	0.635	0.788	0.693	
Cost \$20.00	0.577	0.768	0.633	
Cost \$30.00	0.513	0.675	0.573	
Cost \$40.00	0.429	0.581	0.508	
Cost \$50.00	0.280	0.399	0.337	
Cost \$75.00	0.164	0.222	0.241	
Cost \$90.00	0.132	0.167	0.211	
Cost \$107.08	0.111	0.108	0.146	

Notes: This table shows the frequency with which the antibody test (Panel A) or the air quality monitor (Panel B) were chosen over each gift card value.

Table C.4. Balance Check for Sample Characteristics in Antibody and Air Quality Decisions

	(1)	(2)	(3)	(4)	(5)		
	Treatment						
	Active Choice	Opt-in	Opt-out	<i>p</i> -value	Sample		
Panel A: Ant	tibody Test						
Female	0.517	0.500	0.541	0.715	597		
Age	34.380	35.333	34.835	0.738	597		
White	0.454	0.510	0.454	0.431	597		
Black	0.405	0.298	0.402	0.036	597		
Hispanic	0.054	0.056	0.057	0.991	597		
Other	0.088	0.136	0.088	0.228	597		
Panel B: Air	Panel B: Air Quality Monitor						
Female	0.472	0.487	0.537	0.398	591		
Age	34.809	35.968	36.020	0.570	591		
White	0.487	0.429	0.522	0.173	591		
Black	0.347	0.397	0.310	0.202	591		
Hispanic	0.055	0.074	0.049	0.588	591		
Other	0.111	0.101	0.118	0.853	591		

*Notes:* This table shows the fraction of female participants, participants who are white, Black, Hispanic or other ethnicities, for each treatment, as well as their average age. Column (4) indicates the p-value for a t-test of the difference in each variable across the three treatments.

#### **SI References**

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