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Article
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Gigabit access: Germany lags behind in international comparison but demand is low

By Yann Girard, Anselm Mattes, and Claus Michelsen

- Broadband coverage of just under 100 percent for six Mbit/s but low coverage for gigabit-capable connections
- Germany lags behind in international comparison: only two percent of connections are pure fiber-optics (OECD = 21 percent).
- Metropolitan regions in Germany better connected than sparsely populated rural regions, but there are many local gaps within high-density areas
- Current obstacles are lack of willingness to pay and high expansion costs, plus supply and demand trends—however, demand is growing steadily
- Well-balanced combination of expansion driven by the private sector and federal funding policy required

From copper cable to fiber-optic connection: Broadband technologies and their quality capability

<table>
<thead>
<tr>
<th>Cable-based</th>
<th>Mobile</th>
</tr>
</thead>
<tbody>
<tr>
<td>copper cable/fiber-based (xDSL)</td>
<td>4G (LTE)</td>
</tr>
<tr>
<td>ADSL/SDSL up to 25 Mbit</td>
<td>300 Mbit to 1 Gbit</td>
</tr>
<tr>
<td>ADSL/SDSL up to 50 Mbit</td>
<td>up to 10 Gbit</td>
</tr>
<tr>
<td>TV cable: Coaxial (HFC)</td>
<td>Easier development of rural areas, lower investment costs</td>
</tr>
<tr>
<td>400 Mbit to 1 Gbit</td>
<td>gigabit-capable</td>
</tr>
<tr>
<td>Purely fiber-based (FTTH/B)</td>
<td>1 Gbit to 10 Gbit</td>
</tr>
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<td>1 Gbit to 1 Gbit</td>
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<td>(higher connection quality)</td>
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<td>not gigabit-capable</td>
<td></td>
</tr>
<tr>
<td>lower interference liability, high speed, gigabit-capable</td>
<td></td>
</tr>
<tr>
<td>conditionally gigabit-capable</td>
<td></td>
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<tr>
<td>higher quality capability than xDSL, existing cable network can be used</td>
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<tr>
<td>high investment costs</td>
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<td>75.5% market share</td>
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<tr>
<td>100% market share</td>
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From the Authors

“The private sector will most likely not invest into a nationwide, full-coverage gigabit network expansion. In order to achieve nationwide gigabit network access, public funding for blank spots will be necessary.”

— Yann Girard, survey author —
Gigabit access: Germany lags behind in international comparison but demand is low

By Yann Girard, Anselm Mattes, and Claus Michelsen

ABSTRACT

Broadband internet expansion is a topic of widespread discussion in Germany right now. But the country still has not met its own targets. Almost 100 percent of households are supplied with broadband connections with up to six megabits per second, yet Germany has lots of room to catch up when it comes to gigabit-capable connections—particularly in sparsely populated regions. On the demand side, copper cable connections are the technology with the largest market share. At between one and two percent, pure fiber-optic connections only play a minor role. In international comparison, Germany’s need to get up to speed becomes very obvious. The OECD average for fiber-optic connection demand is 21 percent of the overall broadband market. Currently, a relatively low willingness to pay and high investment costs are slowing down the momentum of both demand and supply in Germany. But demand is on a constant growth course. In order to develop a full-coverage gigabit infrastructure by 2025, the government should aim for a well-balanced combination of regulatory incentives for private sector investments and effective subsidies to cover “blank spots”.

Digitization will be a key motor of technological progress in the 21st century. Data and new business models are fueling the digital transformation and gigabit networks represent the means of transport it requires. According to estimates by the Federal Ministry for Economic Affairs and Energy (Bundesministerium für Wirtschaft und Energie, BMWi), GDP in Germany could rise by an additional 82 billion euros by 2020 if digital technologies and the capability of German companies to use them were systematically enhanced. In its Digital Strategy 2025, the federal government presented a declaration of intent to this effect in 2016.

A prerequisite for tapping this potential is the full-coverage availability of gigabit-capable broadband connections. But in international comparison, Germany is currently lagging behind. A look at the network deployment status and use of the fiber-optic network clearly illustrates this.

Digitization and digital infrastructure also play a key role in the current coalition agreement. The goal of the governing parties is to grow Germany “into a strong digital country in all respects.” To achieve this, the new government is aiming for a nationwide deployment of gigabit networks by 2025. A combination of public funding and private sector regulations support this plan, which relies on competition via open networks and investment incentives through ex-post competition monitoring by the Federal Network Agency (Bundesnetzagentur). Moreover, public subsidies for grid expansion are supposed to switch from open-technology...
to fiber-optic-specific support. The public sector’s funding volume should amount to ten to 12 billion euros by 2021.

The alternatives: cable-based and mobile technologies

Broadband transmission can be divided into cable-based (fixed) and wireless (mobile) transmission technologies. In Germany, there is discussion about the extent to which these alternatives are complements or substitutes. Currently, the cable-based alternatives are pure fiber-optic connections (fiber to the building/home, FTTH/B), TV cable (hybrid fiber coax, HFC), and copper cable (digital subscriber line, xDSL). The mobile technologies include long-term evolution (LTE, 4G) and the mobile telephony standard of the future: 5G.

Cable-based broadband transmission technologies

The various copper cable variants are combined under the term “xDSL,” in which the x is a placeholder for different letters depending on whether it refers to a symmetrical (s) or asymmetrical (a) upstream and downstream transmission or a “very high speed” (v)DSL connection.

With a/sDSL connections, download speeds of up to 25 megabit per second (Mbit/s) are possible. Faster download transmission speeds of up to 50 Mbit/s are possible with vDSL. However, to actually achieve these speeds the underlying copper infrastructure must be partially upgraded with fiber-optic cables to the serving area interface (SAI). Once this vectoring technology is in place, download speeds of up to 100 Mbit/s and upload speeds of 40 Mbit/s will be possible. However, the longer the cable, the lower the broadband speed.

Today’s TV cable network consists of a combination of fiber-optic and coaxial cables. Based on the current DOCSIS 3.0 transmission standard, downstream broadband speeds of up to 400 Mbit/s can be provided. In addition, the future DOCSIS 3.1 standard will enable downstream speeds of up to ten gigabit per second (Gbit/s).

The abbreviation FTTH/B stands for pure fiber-optic connections up to the home or building. It is already possible to realize stable transmission speeds of over one gigabit per second (Gbit/s). However, relative to other access technologies, FTTH/B requires a high level of investment.

Mobile broadband transmission technologies

Internet access via mobile communication technology has existed since the middle of the 1990s. This technology is based on automatically switching from cell site to cell site, which first made mobile use possible. With LTE (4G), download rates of up to 300 Mbit/s and upload rates of 75 Mbit/s are feasible. With LTE Advanced or LTE Advanced Pro, download rates of up to 1.2 Gbit/s and 3 Gbit/s respectively will likely be viable in the future.9 The average actual download rates of German providers are much lower than these values, which can only be achieved under laboratory conditions.

The next mobile communication generation (5G) is being developed right now. It will enable transmission rates of up to ten Gbit/s and offer much higher quality. 5G will be rolled out in Germany in 2020 at the earliest but is already the subject of hot debate in the market and on the political level.

Cable-based and mobile services only partially interchangeable

Both mobile and cable-based communication enable language and data transmission, which leads to the question of the relationship between the two services. The evidence supporting the theory that they are interchangeable, meaning one can be substituted for the other, is that landline and mobile communication basically provide the same services, though the latter offers a higher level of mobility. Accordingly, mobile communication is likely to replace its cable-based counterpart in the long term. That cable-based services currently provide higher connection quality speaks in favor of a complementary relationship between the technologies. Consequently, cable-based and mobile services should be used in parallel in the medium term. And it is also conceivable that the two technologies will converge to create hybrid models in the future.

Until now it has been impossible to say which relationship will predominate.11 The data on internet use in Germany do not show that mobile communication is (completely) interchangeable with landlines. For language transmission, the majority of households combine a landline with mobile telephone connections, and the statistics point to only a slight decrease in the number of landline-only households.12 And data transmission also shows a complementary relationship. The number of both mobile and cable-based connections is increasing. As of 2014, the latter did not appear to be dying out.

5 CDU/CSU/SPD “Ein neuer Aufbruch,” 38.
7 See Wernick et al., “Gigabits für Deutschland,” 25.
10 Broadband reception is also offered nationwide via satellite. But due to its high latency and costs, it is considered a substitute technology and we will not include it in the following discussion.
Both connection technologies are evolving. Applications such as video streaming used to be possible only via cable-based connection, but due to improvements in mobile communication technology, such as LTE, wireless use is possible today. At the same time, modern fiber-optic networks are superior to mobile connections in terms of speed and reliability.

And only a minimum level of substitution by mobile communication would be enough to influence the market for cable-based technologies, because it would create direct competition between the two variants among a portion of subscribers. Good mobile communication availability continues to reduce the extent of cable-based infrastructure expansion in some regions. Today, LTE (4G) connections supply some rural areas lacking satisfactory coverage with cable-based transmission. Therefore, whether or not mobile technology supplements the modernization of the cable-based infrastructure or supplants it entirely will depend on technological developments and future network preferences.

Transmission technologies and their gigabit capability

As a rule, gigabit networks have the following qualities:\(^{15}\) high bitrate bandwidths (>1 Gbit/s), symmetry capability, low latencies, and low package loss rates. Comparing the gigabit-capability of the various access technologies shows that today’s pure fiber-optic connections (FTTH/B) already satisfy these criteria. Most likely, TV cable networks upgraded to the DOCSIS 3.1 transmission standard (HFC)\(^{16}\) will also satisfy the quality criteria.\(^{17}\) And the 5G transmission technology will also most likely be gigabit-capable (Figure 1). However, the 5G network requires a high-performance fiber-optic infrastructure to link the individual cell sites. This is why 5G cannot replace the fiber optic infrastructure but can instead take advantage of the synergies it offers.\(^{18}\)

Availability and demand

Germany lags behind in international comparison

Comparison of the available broadband speeds in Europe shows that in most countries, at least 60 percent of private households can be supplied with broadband speeds of 30 Mbit/s or more. With an availability of at least 30 Mbit/s in 81 percent of households and 100 Mbit/s in 65 percent, Germany is slightly above the EU28 average of 75 and 51 percent respectively, but has by no means taken the lead (Figure 2).

When it comes to broadband subscriptions, Germany also lags behind in international comparison. This applies for cable-based and mobile broadband connections and for gigabit-capable fiber-optic connections as well. The proportion of fiber-optic connections in the broadband markets of the OECD countries was 21 percent on average, and in South Korea and Japan it is over 70 percent. In Germany only around two percent of broadband connections are “genuine” fiber-optic connections (Figure 3).

Germany also had a below-average level of demand for broadband speed in 2017, as shown in OECD comparison. While countries such as South Korea, Norway, and Sweden attain considerably higher average speeds of over 20 Mbit/s, Germany’s average was only 15.3 Mbit/s. Since the statistics reflect broadband connections with subscribers, the question remains as to whether the lower average speed is a consequence of the lack of available high bitrate broadband connection or the demand for higher bandwidths is relatively low in Germany.

Looking at mobile communication, Germany has a data volume demand level of 1.21 Gigabytes (GB) per mobile broadband connection. This is significantly below the OECD average of 2.3 GB (Figure 4). With a data volume of 10.95 GB, Finland is the leader.

Broadband availability depends on the profitability of fiber-optic network expansion and thus, crucially, on the demand for broadband connections. In turn, this can be derived from...
consumers’ willingness to pay, which is positively influenced by the benefits of the quality provided. Due to relatively long amortization periods in addition to current willingness to pay, expectations regarding the future growth pattern of consumers’ willingness to pay will be key to investment decisions that target fiber-optic network expansion.\footnote{Moreover, long-term commitment to a regulatory regime or the risk of regulation also play an important role in any investment decisions.}

In addition to growth in demand, the regulatory framework affects investment decisions. If a regulation places an upper limit on network operators’ pricing freedom, for example, this will generally have a negative effect on investment profitability.\footnote{Moreover, long-term commitment to a regulatory regime or the risk of regulation also play an important role in any investment decisions.} However, retail customers (who are already subscribers) would benefit from the lower subscriber price resulting from higher competitive and price-related pressure. To generate sufficiently high incentives to invest, the regulatory framework needs to achieve a suitable balance in combination with public subsidies for grid expansion.

**Broadband availability in Germany**

Broadband availability in Germany has constantly improved in recent years for both cable-based and mobile communication. Currently, the majority of private demand is adequately met (Figure 5).

Broadband speed has significantly increased in the past seven years. In 2010, almost 100 percent of households had access to a connection with at least one Mbit/s and 81.7 percent with at least six Mbit/s, but only 39.5 percent had 50 Mbit/s or more. In 2017, almost 100 percent of households had bandwidths of at least six Mbit/s and just under 77 percent had 50 Mbit/s or more.
GIGABIT ACCESS IN GERMANY

Demand for fiber-optic connections
Share of FTTH/B connections in 2016 in the OECD in percent


Germany lags far behind in fiber-optic connections.

Data volume per mobile broadband connection
In gigabytes

Source: OECD Broadband Database (2016).

The data volume demand in Germany is only half as high as in the OECD average.

Breaking the statistics down into cable-based and mobile technologies shows that nationwide supply with low bandwidth speeds exists with both mobile and cable-based technologies. Over 90 percent of German households can use a mobile connection with one or more Mbit/s and around 97 percent have the opportunity to subscribe to a cable-based copper cable connection of at least one Mbit/s. However, higher broadband speeds of more than 16 Mbit/s are primarily provided through cable-based technologies (Figure 6).

Only 6.6 percent of households have mobile access with more than 16 Mbit/s. In contrast, around 49 percent of all households have access to a copper cable connection with over 50 Mbit/s (Figure 7).

TV cable networks cover around 64 percent of households. They are primarily in urban or suburban regions. Unlike

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copper cable connections, the performance of TV cable connection hardly varies, and all households connected to the network can take advantage of a connection with over 50 Mbit/s. With just under seven percent availability, fiber-optic connections still play a minor role in the provision of broadband access.

**Broadband demand in Germany**

On the demand side, copper cable connections are the technology with the largest market share. With a share of between one and two percent only, fiber optic technology plays a minor role. However, the Federal Network Agency documented that the number of fiber optic connections with subscribers rose from 200,000 to 600,000 between 2013 and 2016. TV cable connections were able to expand their market share from 15 percent in 2012 to 22.5 percent in 2016 (Figure 8).

Measured by the number of SIM cards used, the number of mobile communication subscribers hit a plateau between 2010 and 2015. Currently, more than 130 million SIM cards are actively used in Germany. In contrast, the data volume used has grown constantly. Between 2010 and 2017, the data volume increased 22-fold. It broke the one million gigabyte-barrier in 2017 for the first time. And the monthly data volume used per SIM card rose from 0.05 GB in 2010 to 0.93 GB in 2017. A comparable rise in data volume was also apparent in cable-based broadband connections (Figure 9).

**No longer full of blank spots, but many local gaps in cities**

The availability of fast internet varies strongly by region. Looking at the supply to private households with bandwidths of over 50 Mbit/s, an east-west disparity becomes apparent. In most regions of eastern Germany, only three-quarters of households have been supplied with the relevant bandwidth. In western Germany, the majority of regions up to 95 percent have it (Figure 10).

However, this picture ignores the fact that connection to fast data transmission technology is highly variable within each region. For example, areas of high population density are connected extremely well in most cases, while in sparsely settled surrounding areas less than half of all households are connected with more than 16 Mbit/s (Figure 10). And in cities, parallel blocks may have access to very different bandwidths.

The lack of availability of higher speed bandwidths for commercial customers is viewed as an obstacle to a region’s economic growth. In this area as well, a mixed picture is

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21 In 2017, Dialog Consult documented around 2.4 million available fiber optic connections and 747,000 fiber optic connections with subscribers for Germany. See DialogConsult/VATM. 19. TK-Marktanalyse Deutschland 2017, 2017: 20.


23 For Germany, see the Association of German Chambers of Commerce and Industry, Umfrage Netzwerk Industrie 2017, 2017; and in academic circles, see for example George S. Ford and Thomas M. Kostakis, “Broadband and economic development: A municipal case study from Florida” Review of Urban & Regional Development Studies, 17.3 (2005): 216–229.
emerging: metropolitan areas typically have excellent access but supply diminishes sharply in rural regions, where locations with bandwidths of 50 Mbit/s and higher are few and far between. Full coverage of all locations—as written into the new coalition agreement—seems to be a highly ambitious undertaking, given the current supply situation in Germany.

In view of the repeatedly expressed assumption that demand is significant, it is remarkable that of the approximately 2.4 million fiber-optic connections available in 2017, only 747,000 had subscribers. This cannot be a consequence of the lack of potential in fiber optic technology; fiber-optic expansion is a key investment in the future. Instead, the insufficient level of paying customers and high costs of expansion are slowing down growth in both supply and demand.

However, WIK, a think tank for infrastructure and communication services, has forecast that by 2025 around 85 percent of German households will demand broadband speeds of more than 150 Mbit/s and 30 percent will want more than one Gbit/s.24 There was not only a significant increase in available fiber-optic connections and those with subscribers between 2012 and 2017, but the ratio of subscribed to available connections (the take-up rate) also rose slightly in this period (Figure 11).

Players in the gigabit expansion

Deutsche Telekom is providing around one-third of the available fiber optic connections. Its competitors are mostly city utilities in regions of higher population density such as Netcologne (Cologne), M-Net (Munich), and WilhelmTel (Norderstedt/Hamburg). They had an almost 90-percent share of the market for connections with subscribers in 2017.25 At 230,000 subscribing households, Netcologne’s fiber optic network subscribers exceeded Deutsche Telekom’s last year for the first time.26 And recently, private operators such as the Deutsche Glasfaser Group have reinforced the expansion in rural areas, since they are using micro trenching and other procedures to make it more cost efficient to install fiber-optic networks.28

The investment costs for nationwide fiber-optic expansion are estimated at around 30 billion euros.29 Due to the high level of investment required, efforts to forge expansion...
partnerships can be observed between telecommunication companies and between telecommunication companies and energy and water utility operators (typically public utility companies). These could range from joint expansion and operation of the infrastructure to separate construction and granting preferred access. The presumed advantages are sharing the costs of expansion and spreading the risk that arises from uncertain demand development and long amortization periods.

However, partnerships like these are problematic when they restrict competition. The Bundeskartellamt, Germany’s federal competition authority, views expansion partnerships in the regions that the market inefficiently supplies (blank spots) as acceptable.\textsuperscript{30} State funding programs ranging from the EU to the state level focus on regions like these. By 2017, federal funding programs provided around four billion euros for co-financed expansion projects for broadband speeds of at least 50 Mbit/s. As a rule, the federal funding portion is 50 percent, but it can be up to 70 percent in structurally weak regions.\textsuperscript{31} At 823 million euros, Mecklenburg-Western Pomerania has taken the lead in tapping these subsidies. Bavaria and Baden-Württemberg apply for relatively little funding, probably relying on their own well-funded programs.\textsuperscript{32}

Federal funding typically takes one of two forms. The coverage gap model permits municipalities to commission national telecommunication companies for broadband expansion by closing “profitability gaps” with federal funds. In contrast, the operator model funds expansion in municipalities autonomously. Accordingly, the models differ in the way they spread risk: the operator model situates it squarely in the municipality. However, it also strongly supports fiber optic expansion since communities take the overall economic interests of their region into consideration with an eye to the future.\textsuperscript{33}

We must note that the prevailing bureaucratic procedures and high level of heterogeneity in funding programs on the state level make it more difficult to tap the federal funding available. As a result, around 667 million euros remained in the pot in 2017.\textsuperscript{34} These issues should be considered if there are plans for a major increase in the funding for broadband expansion.\textsuperscript{35}

\textbf{Conclusion: balancing act between funding and regulation}

In summary, we can state that gigabit network deployment in Germany lags significantly behind the targets set in the most recent coalition agreement. In international comparison, the infrastructure is underdeveloped. This applies regardless of the technology considered. In order to develop a full-coverage gigabit infrastructure by 2025, a well-balanced combination of private sector-driven grid expansion and effective public subsidization policy is necessary.

The regulatory conditions will decide whether or not private sector telecommunication companies continue to invest in expansion. A balance between two extremes must be found here. On the one hand, access regulations for network

\textsuperscript{30} See Monopolies Commission, “Telekommunikation 2017.”
\textsuperscript{34} Monopolies Commission, “Telekommunikation 2017,” 74, and Federal Ministry of Finance, Schriftliche Anfrage, (available online).
\textsuperscript{35} In this context, a 2018 study by Tomaso Duso, Mattia Nardotto, and Jo Seldeslachts analyzed the effect of broadband funding programs in Germany in Lower Saxony and Bavaria between 2008 and 2013. See Tomaso Duso, Mattia Nardotto, and Jo Seldeslachts, “Ausbau der deutschen Grundbreitbandversorgung: Erfahrungen aus der Vergangenheit mahnen zur Besonnenheit”, DIW Wochenbericht 25 (2018), 544.

\begin{figure}[h]
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\includegraphics[width=\textwidth]{figure9.png}
\caption{Development of the number of users and the volume of data in the German mobile and cable-based network}
\end{figure}

The growth of data volume in mobile and cable-based networks continues.
operators must not be too restrictive, so that the private sector has incentives to invest into grid expansion. On the other hand, a sufficient level of regulation must be maintained to secure competition among telecommunication providers.

Regardless of the specific design of the regulation, the private sector will most likely not invest into a nationwide, full-coverage gigabit network expansion, because there will still be regions in which the cost of expansion will be too high and users’ expected willingness to pay too low. In order to achieve nationwide gigabit network access, public funding for blank spots will be necessary.

Previous experience with public funding of gigabit infrastructure expansion shows that it can actually be effective and lead to greater expansion. However, the extent to which this expansion will be efficient when subject to cost-benefit considerations is unclear. To obtain the optimal expansion strategy, the mix of measures selected must be based on empirical analysis in the sense of evidence-based economic policy. This applies to future-oriented impact assessments.

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such as those that are the rule for similar regulatory measures on the EU level and retrospective ex-post evaluations that assess the actual efficacy of measures. In particular, a binding, systematic impact assessment procedure based on the model of the European Commission should be implemented for regulatory measures: the Federal Network Agency should commission independent audits.

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Keywords: Broadband, fiber optic, regulation, infrastructure, telecommunication, digitization

The market share of available connections is increasing in the last two years.

Available and marketed fiber-optic connections in Germany
In millions; Share of marketed to the available FTTH/B connections in percent

Source: Dialog Consult/VATM (2017).
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Figure 11