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**Article**

## Customer service quality and benchmarking in public transport contracts

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ERRATUM

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# Erratum to: Customer service quality and benchmarking in public transport contracts

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The original version of this article [1] unfortunately contained a mistake. The citation of the article was incorrect in the PDF version of this article. The correct citation number is 4. The citation has now been corrected in the original article.

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#### Reference

1. Hensher DA (2015) Customer service quality and benchmarking in public transport contracts. *Int J Qual Innov* 1(1):4

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