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A storage strategy with dynamic bay reservations for container terminals

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1 Introduction

Container terminals in sea ports are an important interface among world-wide and inter-modal transport chains. They connect sea-side transport via vessels and land-side transport via rail and road transportation [3]. Dispatchers of container terminals face a variety of planning problems [15, 2]. These operational problems often are of a combinatorial nature and characterized by uncertainty. A popular way to address these difficulties has been the use of forecasting software based on simulation [1]. Based on simulation studies, terminal operations are improved, which not only includes the actual container movements but also further decisions which build up on these like, for example, the number of staff and the terminal equipment to employ in the future.

One of the core problems in a container terminal is to decide where to store incoming containers. This decision includes the choice of a container block as well as the position of a container within the block. Inferior decisions may lead to unnecessary crane movements like the reshuffling of containers. They may also lead to congestion of yard trucks, high waiting times of cranes for trucks or vice versa. Ultimately, the turnaround time of the vessels increases due to inferior decisions which indicates poor terminal performance. In contrast, smooth terminal operations based on smart container storage decisions can contribute to improve the overall performance of a container terminal. On the one hand, storage decisions are required quickly and are highly interdependent with other decisions in a container terminal. Therefore, simulation systems often do not use sophisticated optimization models known in the literature. On the other hand, planning information is often unknown because the data is unavailable in the required quality level, e.g. due to badly integrated information systems, or it simply is unknown or uncertain. These are reasons, why there are many barriers in practice for modelling and solving container storage problems as well-formed combinatorial optimization problems.

We address this problem by proposing an online container storage strategy for simulation-based planning of container terminals. We evaluated the strategy by means of a computational

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study which simulates container handling in a terminal within a period of 24 hours (3 work-shifts) where up to 3,000 import, export, and transshipment containers are handled. Several performance indicators are used to evaluate the efficiency and effectiveness of the developed strategy in comparison to a number of other approaches.

After this introduction the literature on offline and online planning is reviewed in Section 2. The online problem of assigning containers to storage locations is introduced in Section 3. A heuristic container storage strategy to deal with this problem is presented in Section 4. The pros and cons of this approach are evaluated by means of computational simulation study in Section 5. Section 6 concludes the paper.

2 Literature review

2.1 Offline optimization

For a general overview of storage processes in container terminals the reader is referred to [7]. In the field of storage strategies [28] was among the first to develop general mathematical expressions for measuring the expected handling effort to retrieve containers from stacks. Two basic storage strategies (balancing stacking height and segregating container groups according to arrival time) were developed. Relationships between the number of reshuffles, available storage space and traffic demand were analyzed by [29]. In the segregated storage strategy that was developed, containers with exactly the same attributes are gathered in groups. For every container group a certain amount of storage space in the yard is reserved and only containers of the same group are allowed to be stored in the reserved storage blocks. Such a segregated strategy can be used to minimize the handling effort to store and retrieve containers but leads to an inefficient space utilization (see e.g. [25]). A less restrictive segregated storage strategy is called the consignment strategy. Here containers are grouped in regard of their destination vessel, their contents, and loading time and stored in dedicated storage areas. [19] use this strategy to minimize reshuffles in the storage blocks. Furthermore, traffic congestion is reduced due to splitting the storage blocks into smaller sub-blocks. For each destination vessel a number of sub-blocks is preassigned for storing export containers. The number of yard cranes to be deployed in each storage block and the amount of containers to be assigned to each sub-block are predetermined for the planning horizon. This approach was extended by [14, 9]. The static reservation of sub-blocks for container groups is relaxed in a way that neighbored sub-blocks can share storage space with each other. Chen et al. [24] state that among the storage strategy there are several other factors that have influence on the number of reshuffling moves i.e. the container density within the yard, the available information and the stacking height.

The following categories, developed by Saanen [16] can be used to classify a storage strategy:

- Dedicated vs. non-dedicated: Only containers with similar attributes are allowed to share a stack/block/user-defined range in the yard vs. containers with different attributes can

share the same storage stack.

- Consolidated vs. dispersed: Containers with the same destination vessel are clustered in the yard vs. they are dispersed.
- Housekeeping vs. immediate final grounding: The container will be moved at least one more time before loaded onto the vessel vs. the container is retrieved from its storage slot only when it is leaving the terminal.
- Discharge-optimized grounding vs. loading-optimized grounding: Efficiency maximization of storing activities vs. efficiency maximization of retrieving activities.

This categorization is for example used in [11] with the objective to find the optimal yard planning strategy to define a weekly yard plan. To find an optimal plan for operations with pre-known input data can be defined as an optimization approach in a static and offline environment. There are several further papers which propose optimization models and heuristics to find good storage space assignment plans for defined planning horizons. The main objective is usually to minimize the turnaround time at a container terminal, see e.g. [13, 20, 5, 21, 23, 22, 12, 18]. However, in these papers no individual container moves are considered. The optimization problems are solved and discussed at a medium detailed level and therefore are difficult to use together with a terminal simulation system.

2.2 Online optimization

Among these static approaches there exists the field of research that focuses on online optimization methods that consider the dynamic character of the real-life problems due to simulation. An extensive literature review on simulation modeling in ports is given by [1]. The most convenient approach is the development and evaluation of object-oriented discrete-event simulation programs.

The development of PORTSIM, one of the first terminal simulation tools is described in [27, 26]. With the objective to maximize the throughput of military equipment, the movements in a terminal are analyzed, bottlenecks identified and the throughput capability determined. It is proposed that simulation can be an appropriate tool to improve the decisions in ports, evaluate performance measures (see [8]) and to reveal possible bottlenecks (see e.g. [4]). Moreover some research has been done to identify the effects of different storage strategies on performance measures using simulation tools. For example [10] evaluated a hierarchical storage policy for import containers: The first level concerns about choosing the optimal storage block and in the second level the exact slot in the chosen block is determined. However, as in the segregated strategy, the stacks are preassigned what leads to inefficient usage of storage space. In [6] the importance of the choice of the storage location for export containers in a vessel-to-vessel transshipment terminal is pointed out. With the objective to maximize the gross crane rate (GCR), the average number of lifts per gantry crane (GC) in an hour, a modified segregated storage strategy is used. Only containers of the same group are allowed to be stored in the same

stack. If no suitable slot can be found to store a newly arrived container, a new stack has to be reserved for the container group. So the stacks are assigned in a more dynamic fashion. The storage block from which a new stack is assigned to the group is determined with the help of an amount of penalty terms, regarding the distances and the congestion at the yard. The results of the simulation experiments show that the performance using the random allocation strategy of containers is not much worse than the results using an advanced location assignment. Opposing to this [17] developed strategies in an automated container terminal on a container-individual level and tested them using simulation. It was stated that category-based stacking delivers better results regarding the amount of reshuffling than a random stacking approach. However, the effects of the storage strategies on the retrieving processes of the stored containers and thus on the overall terminal performance are not considered in these works.

In this paper we consider the entire container flow and evaluate the effects of different storage strategies on the performance of a transshipment container terminal with the help of the commercial, discrete-event simulation software CHESCON. Our strategy is based on a consignment approach which is adjust for a dynamic environment.

3 Problem description

In a container terminal there are basically five operation areas: berth, quay, storage yard, road transport infrastructure, and gate (for trucks or trains). Operational decisions are manifold and often interdependent with respect to the performance of the terminal. In this paper the problem is to decide where to store containers in the container yard. The handling sequence of the containers is unknown. For that reason, instead of an static optimization approach whereby all information required for planning is known a priori we use an online optimization approach which deals with incomplete information. We also refer to this method as a *storage strategy*.

All storage and retrieval decisions are *online decisions*. The input of the problem is often *unknown* at the beginning of the planning period (or more precisely, not completely known). Therefore, decisions have to be made container by container. Either there are degrees of freedom in the loading sequence of a vessel, or the unloading sequence of containers at multiple quay cranes is stochastic. Although loading lists should try to reduce uncertainty this is not always possible in practice. Therefore, an online decision-making situation is assumed. The planning period is approximately 24 hours and thereby about three times longer than frequently used planning period of a single work shift, which is 8 hours long. The reason is to improve forecasts and enable multiple-shift planning which takes interdependencies between shifts into account.

With respect to the planning situation at hand, we consider three types of containers: as *transshipment containers* we denote the set C^T of containers that arrive seaside and leave seaside during the planning period. An *import container* has been arrived seaside at the terminal or is going to arrive seaside during the planning period. It is going to leave the terminal landside during or after the planning period. The set of import containers is denoted as C^I . An *export container* has been arrived landside at the terminal or is going to arrive landside during the

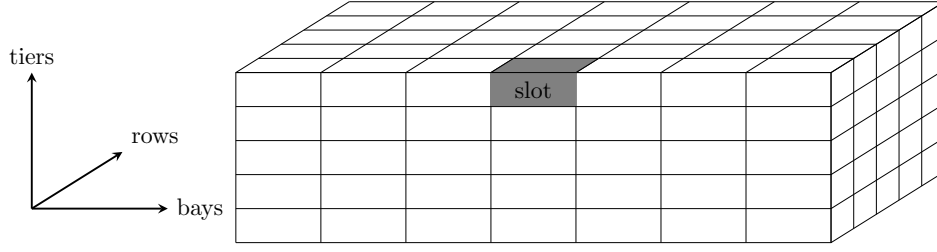


Figure 1: Organisation of a block; number of bays, rows, and tiers varies according to the used equipment.

planning period. It is going to leave the terminal seaside during or after the planning period. The set of export containers is denoted as C^E . The set C of all containers considered is $C := C^I \cup C^E \cup C^T$, the sets C^I , C^E , and C^T are pairwise disjoint. Only general purpose containers of two sizes are considered, namely containers with a length of 20-feet and 40-feet. Other container types like open top containers, tank containers or refrigerated containers are not considered.

We assume a container terminal that stores containers in blocks. As Figure 1 shows, blocks are organized in bays, rows, and tiers. In order to load and unload containers in a block, a gantry crane (GC) is used. During the planning period, a single GC is permanently assigned to a block. A reassignment of GC's to blocks during the planning period, which is for example possible for rubber tyred gantry cranes, is not considered. To each block a GC is assigned. The GC's may work at different speeds. The horizontal transport of containers within the terminal is done by yard trucks (YT). YT's are homogeneous with respect to operational characteristics such as speed or transport capacity. Furthermore, a traditional berth layout is used where quay cranes (QC) operate at only one side of a vessel, see Figure 2 All QC's operate with the same speed and in single cycle mode. This means, a QC has to first unload the import containers and subsequently loads the export containers of a ship. The number of quay cranes is given. In many terminals, some YT's are pooled and a pool (i.e. a subset of the set of YT's) is assigned to a QC. Transporting containers to or from this QC is always done by one truck from the pool, even if there are other idle trucks. The reason is to simplify work routines. We assume such a pooling is given and unchanged during the planning period. A number of vessels is going to arrive during the planning period. The scheduled arrival time and the number of import and export containers is known.

Container handling processes which are relevant for the problem at hand are as follows. When a container *arrives seaside*, it is unloaded from the vessel by a QC. The QC lifts the container from the vessel and puts it on YT. Timing is important, if the YT is not already waiting for the container, the QC cannot drop the container and has to wait until a YT arrives. This slows down the processing time of the vessel, therefore a waiting QC is considered worse than a waiting YT. The YT transports the container to a block where it is stored. At the block there is a area where the YT waits until the GC is ready. Usually, a GC works slower than QC. When a container *arrives landside* at the gate via an external truck, the external truck is assigned a block to drop off the container. At the block, the external truck has to wait until the

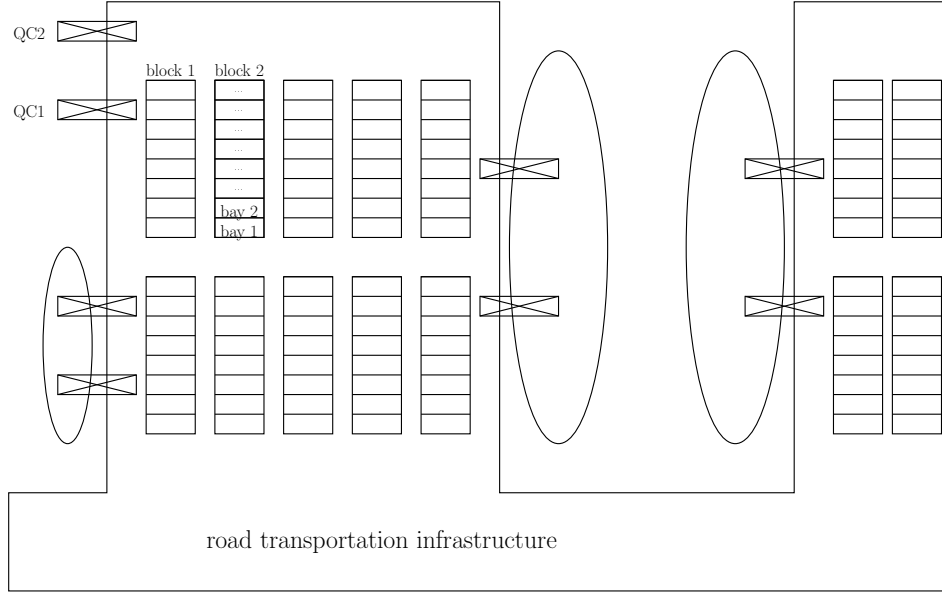


Figure 2: Outline of a terminal layout with three quays and fourteen blocks

GC is ready. We assume a container is always stored in the yard. That is, we do not consider external trucks collecting or delivering containers at a QC. In other words, direct transportation from the quay to the gate or vice versa are forbidden.

For containers that leave the terminal seaside or landside, the handling is essentially reversed. Corresponding to the unloading at a QC, a YT has to stand by so that a GC can remove a container from a block. As containers are stacked and only one container can be handled at a time, it may be necessary to reshuffle containers within a bay or a block so that the requested container can be removed. A reshuffling move is intrinsically inefficient. They increase the workload of the GC's and the waiting time of the YT's. However, if reshuffling is performed during times of low crane utilization and with foresight to prepare the loading of a soon arriving vessel, it may increase productivity of a terminal. This approach is known as container pre-marshalling. Avoiding reshuffling moves at all cost may not be suitable for all situations. For the study at hand, we do not support container pre-marshalling and therefore consider reshuffles as unwanted.

The goal of a storage strategy is to smoothen and to speed up the operations at a terminal. We study the effect on multiple work shifts and also include transshipment containers which arrive and leave the terminal during the planning horizon. Criteria to measure the performance of terminal are vessel turnaround time, productivity of the QC's (but not the YC's or YT's), and the number of reshuffle moves by YC's. The time until all containers of a vessel are properly handled is also used as a performance criterion. However, the informative value of this criterion may be limited because vessels berth and are processed continuously and a cut in time may be arbitrary. In our tests, we handle this as follows: we look at a planning horizon of approximately 24 hours, i.e. three work shifts. However, the last vessel is scheduled for arrival 12 hours after the start of planning; it requires an empty berth before operations start and we measure the simulation time until either the vessel leaves or the last container of this vessel is stored in the

yard (depending on that point in time which is later). In the next section the proposed storage strategy is described.

4 Two-stage container storage strategy

4.1 Online optimization and application area

Loading and unloading of containers from vessels, storing containers and transporting containers within a terminal (horizontally or vertically) are interdependent problems equipped with high uncertainty. Uncertainty affects arrival and departure times of containers at the terminal, e.g. due to delays of vessels or trucks. It also affects transportation time within a terminal but also other events which contradict planning, e.g. disturbances or inadequate precision of planning data. Therefore we propose a container storage strategy based on online planning, i.e. we start with the assumption that planning data is only incomplete prior to planning.

The storage strategy should support the decision makers in improving the overall performance of the terminal. It is a non-trivial task to measure terminal performance by a single criterion. Good performance is characterized by short turnaround times of vessels, a small number of crane movements (i.e. presumed ineffective movements are avoided), a high lift rate of the quay cranes, little congestion in the yard or low transport distances within a terminal. The proposed strategy has these criteria in mind without explicitly stating one as the most important.

Moreover, it is possible that the strategy will *not be directly* used by a human decision maker but rather *indirectly* in a terminal simulation system. In that case, the goal might be even more nebulous. A terminal simulation system forecasts a series of diverse decisions. The human decision makers using such a simulation system might be more interested in the staff and equipment to employ in future shifts and less in actual slots where containers are stored. Nevertheless, these deduced decisions – which are of course out of the scope of this paper – can and should be improved by more efficient container storage strategies.

We introduce a two-stage storage strategy. The strategy is used to decide in which slot a given container c should be stored. On the first stage (*block assignment*), a suitable block b^* is chosen from the set B of all blocks; on the second stage (*bay assignment*), a bay in b^* is chosen according to a dynamic reservation mechanism.

4.2 Workload-based block assignment on the first stage

Decisions are mainly based on two types of first-in-first-out queues. The *container queue* Q^C manages all jobs that require horizontal transportation of containers via trucks. It is implemented as a sequence of containers. In particular, Q^C contains containers that arrive seaside or landside at the terminal and have to be stored in the yard. Containers that are already stored in the yard and have to be delivered to quay or to an external truck are also managed in Q^C . Furthermore, there is a *truck queue* Q_b^T for each block $b \in B$. A truck queue Q_b^T manages trucks that

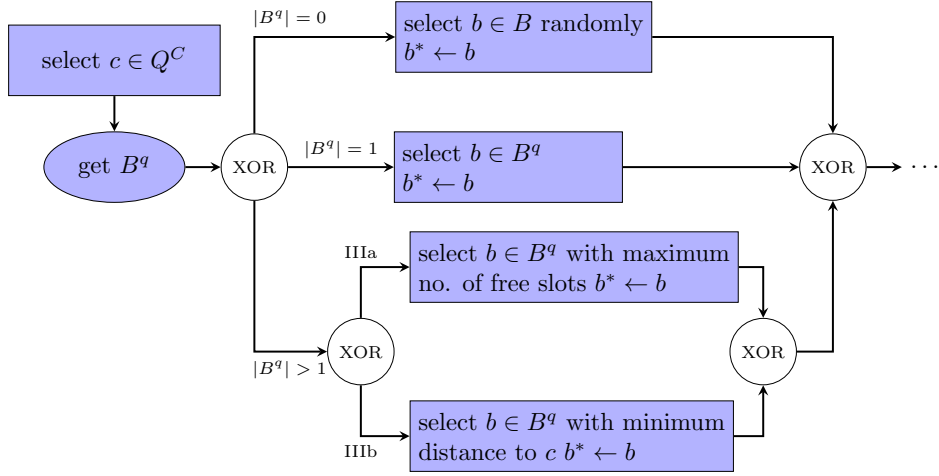


Figure 3: Procedure of block assignment strategy (first stage)

are scheduled to be processed via a YC associated with block $b, b \in B$. Again, the processing sequence is first-in-first-out.

The idea of the *block assignment strategy* is to balance the number of trucks waiting at the blocks to be processed. Our thoughts and observations are as follows. Usually, QC's work faster than YC's. Both the number of QC's per vessel and the number of YC's per block are limited due to the working principles of the cranes and consequential physical restrictions. A well chosen balance between the number of QC's and YC's is very helpful for smooth terminal operations, but this action alone is not sufficient. If too many containers flow from a QC to a single block a congestion may be caused at this block. That is why it is necessary to use multiple blocks for a single QC. Basically, we measure the workload of cranes at a block $b \in B$ simply as the length (i.e. number of elements) of the truck queue Q_b^T . A truck queue contains trucks that are assigned to pickup or deliver a container at a given block. This includes trucks that (a) are currently processed at the block, (b) actually wait at the block to be processed, and (c) are currently driving within the terminal to the block.

The block assignment procedure is presented in Figure 3. Let c be the next container in Q^C . Now, the block b where to store c is determined. Let B^q a set of blocks with a truck queue length smaller-or-equal than $q \in \mathbb{N}$. The parameter q for the queue length is static and a priori given.

$$B^q := \{b | b \in B \text{ and } |Q_b^T| \leq q\}$$

Depending on the cardinality of B^q , i.e. number of blocks with a waiting queue less than q , there are three cases:

$$|B^q| = 0 \quad \text{(I),}$$

$$|B^q| = 1 \quad \text{(II),}$$

$$|B^q| > 1 \quad \text{(III).}$$

In case (I), no block meets the waiting queue length criterion and that's why simply a random

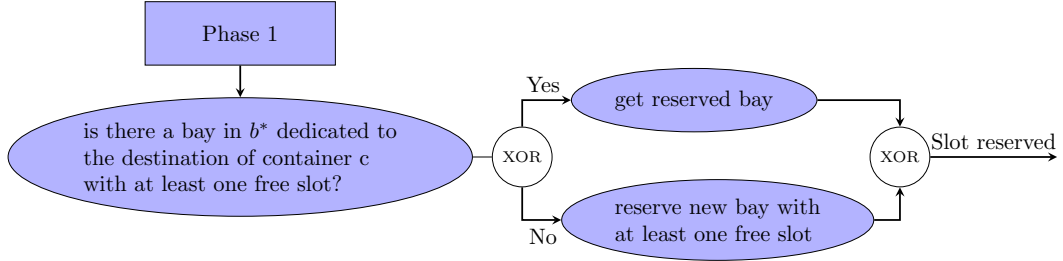


Figure 4: Procedure of bay reservation and selection (second stage)

block b^* from the set of all blocks B is chosen. In case (II), only a single block meets the waiting queue criterion and is consequential chosen as b^* . In case (III), there are multiple blocks that meet the waiting queue length criterion. To break ties, either the free capacity of a block (i.e. number of free slots) or the distance of the block to the current location of container c is used. In case (IIIa) we choose the block b^* with the largest number of free slots. In the other case (IIIb) we choose the block b^* with minimum distance to the location of c whereby distance is measured as the shortest path connection on the road network. After the block b^* is chosen, the first stage of the strategy is complete.

4.3 Dynamic bay reservation mechanism on the second stage

On the second stage, the *bay assignment* procedure chooses a bay in the selected block b^* where the container is stored. We use a dynamic bay reservation mechanism. Let bay i of a block $b \in B$ be denoted as b_i with $1 \leq i \leq n(b)$ whereby $n(b)$ is the number of bays in block b . A random bay b_i^* for storing container c is chosen if (a) in block b^* either no bay is reserved, yet, or (b) the reserved bay has no storage capacity left. Then b_i^* is reserved. This means that all future containers stored in block b^* which are loaded on the same vessel as c are also stored in bay b_i^* until it is full. Containers that are shipped via a different vessel than c are not allowed to be stored in bay b_i^* . In case c leaves the terminal landside, the interpretation is analogously: only containers that leave landside as well are allowed to be stored in the same bay. Within in a bay, the container c is stored in a slot selected more or less randomly. However, the aim is to place containers next to each other for reasons of stability such that gaps or isolated towers are avoided. The reservation of bay b_i^* for containers designated for of the same vessel is only canceled, after the last container with this destination from b_i^* has been removed.

Reservation of a bay works independent of those containers which are stored prior to the start of planning. This may appear counterintuitive but it should enable a higher degree of flexibility and smooth the transition between planning periods. Storage space expands and shrinks dynamically. On the one hand, this should balance the usage of the available storage space. On the other hand and in contrast to the strategy of reserving all bays of a block for containers which are loaded on the same vessel, this should also distribute the workload of the yard cranes for container retrieval and the associated truck queues. Because it is possible to reserve a bay that already contains containers stored prior to the planning period, the goal to

extend the planning horizon to multiple shifts should also be supported.

5 Results of a simulation study

5.1 Terminal layout and test instances

For our simulation study we use a single basic terminal layout for testing. The terminal layout is inspired (but simplified) by the Piraeus Container Terminal in Greece. Figure 2 shows a sketch which is however not true to scale. There are three quays where vessels berth. Due to space restrictions, only two QC's are allowed to unload or load a vessel simultaneously. In our simulation study only one vessel per quay is allowed at the same time. Each QC has a pool of five to eight YT's which deal exclusively with containers handled by this QC. Reallocation to other QC's during the simulated time is not considered. The terminal is connected to the hinterland by a gate where external trucks enter and leave the terminal. Transport by train is not included in the numerical experiments. The storage yard is separated into twenty blocks, eight deployed by rail mounted gantry cranes (RMG's) and twelve handled by rubber-tired gantry cranes (RTG's). The capacity of a block is between 3,510 and 6,642 TEU and is served by one RMG or up to two RTG's. The total capacity of the terminal used in the numerical experiments is 75,808 TEU. RTG-Blocks can be stacked with containers in eight rows and six tiers. RMG-Blocks have seven rows and five tiers. In both block types, an additional row is used for loading and unloading containers on a truck. Different stacks are required for different container length, thus, a 20-feet container must not be stacked on top of a 40-feet container and vice versa.

Based on this terminal layout seven test instances I_A to I_G have been generated. They differ in the following characteristics, see Table 1. The number of vessels #VB which berth in the terminal at the beginning of the planning horizon ($t = 0$) and are ready for processing. The number of vessels #VL that arrive at the latest possible time and require the loading of transshipment containers is indicated by #VL. For all instances, the latest arrival time of a vessel in the planning horizon is the to $t = 720$ minutes. For instance I_E the value of #VL is 6, however, there are only 3 berths available which results in a high workload at the quay and an hard to forecast or even unknown vessel arrival sequence. The number of other vessels that arrive between $0 < t < 720$ is given by #VO. The total number of vessels processed is #VB + #VO + #VL.

The number of containers stored in the yard at $t = 0$ is given by #CY. The number of containers which have to be handled during the planning period is #CH. This number includes all import, export, and transshipment containers that arrive or leave the terminal during the planning period. The number of containers that arrive or leave the terminal landside by an external truck is given by #CL, that way #CL equals the number of external trucks. The number of transshipment containers is indicated by #CT. Note, here transshipment containers refers only to those containers that arrive and leave the terminal via ship during the planning horizon. For all instances, the share of 40-feet (20-feet, respectively) containers among all containers (#CY, #CH, #CL) is sixty percent (forty percent, respectively). Between the arrival and departure of a

Table 1: Properties of the used test instances

Property	Instance						
	I_A	I_B	I_C	I_D	I_E	I_F	I_G
#VB	2	2	2	3	3	0	0
#VL	3	3	3	3	6	0	0
#VO	2	2	2	3	0	7	7
#CY (in 1,000)	10	20	10	10	10	10	10
#CH (in 1,000)	1.5	1.5	1.5	.5	2.0	1.5	3.0
#CL (in 1,000)	0.5	0.5	0.5	0.0	0.0	0.5	0.5
#CT (in 1,000)	0.5	0.5	1.0	0.5	2.0	0.0	0.0
#TG (in h)	8	8	8	6	8	8	8

transshipment container is at least a time gap of #TG hours. This is induced by the arrival and departure of the corresponding vessels.

5.2 Tested storage strategies

All in all, six two-level container storage strategies S are tested. On the *first level*, a container is assigned to a block at the time it arrives at the terminal. There are three options: choose a random block (r), choose the block with minimum transport distance to the current position of the container (d), or choose the block with the minimum load ratio, aiming at balancing the used storage capacities of all blocks (b). In the latter strategies (d, b) a virtual waiting queue with length q has to be considered to limit the amount of congestion at the storage blocks. If a storage block has to handle a number of YT's equal to q in the moment the storage assignment decision is made, it can not be chosen as target block. Regarding import and transshipment containers, the storage decision on the first level is limited further to the number of blocks that are assigned to the quay at which the vessel is berthed. This limits the maximal transport distances to a reasonable amount. On the *second level*, a container is assigned to a slot in the block. For this, there are two options: random slot selection (r) and the in section 4 developed dynamic slot selection (d). Hence three strategies with a dynamic slot selection (S_d^b, S_d^d, S_d^r) and three strategies with a random slot selection are compared (S_r^d, S_r^b, S_r^r).

5.3 Determining waiting queue length q

The storage strategy uses the workload at a block as a main decision criterion for distributing containers throughout the terminal. The workload of GC's a blocks $b \in B$ is measured by the length of the truck waiting queue Q_b^T . We first test which value for the threshold parameter q for the waiting queue length q provides good results. We use the instance I_A for testing because it is a kind of average instance in our set of instances. The strategies S^b and S^d are tested for $q = 1, \dots, 5$. The results are shown in Table 2. The table shows the simulated time after the last container has been handled in column three. Column four shows the ratio of unproductive

Table 2: Results on instance I_A for different truck queue lengths q

Strategy	q	Simulated time (hh:mm)	Reshuffles (%)
S^d	1	20:42	20.6
	2	21:49	22.6
	3	22:03	23.2
	4	23:22	23.4
	5	23:34	23.2
S^b	1	18:32	20.0
	2	20:21	20.6
	3	20:18	20.1
	4	21:00	19.4
	5	21:37	20.9

reshuffle moves. Regarding both criteria, strategy S^d performs best for $q = 1$. Strategy S^b performs best for $q = 1$ with respect to the simulated time criterion, however, it ranks second for the number of reshuffles. Therefore, we set the threshold parameter $q = 1$ for the overall strategy comparison.

5.4 Comparison of the strategies

The six storage strategies are compared by means of the seven test instances. Each instance is solved five times with each of the strategies. The averaged values over three performance criteria are shown in Table 3. Like in the previous test, the length of the simulated time is given in the format hh:mm. The percentages of reshuffle moves among all moves are given. Moreover, the computing time required by CHESSCON to simulate these processes is given.

All tested strategies require a computing time of less than 160 seconds on average. This is the total computing time, that includes all the expensive calculations of CHESSCON to simulate the terminal as well as the calculation of the storage strategies and the communication of both programs via an interface. The required time is low and is reasonable for practical applications involving a human decision maker. Another general observation with respect to CPU time is that for most cases the first-level random block assignment strategy S^r is the fastest, thereafter the balanced block strategy S^b followed closely by the distance-based strategy S^d . Higher impact on the CPU time appears to make the second-level strategy. The dynamic bay reservation mechanism (S_d) requires in all cases more computing time than the randomized slot choice mechanism (S_r). This is obvious due to more costly computations. Nevertheless, in cases CPU time is a bottleneck, tuning of the strategies should be performed on the second-stage.

A comparison between instance I_A and I_B reveals that the strategies perform better when the container terminal is more occupied i.e. the yard is more filled. This phenomenon can be explained by two opposed effects of a filled yard. First the retrieving activity is more difficult for containers that are stored in lower tiers. However, in the instance generation the containers that are to be handled during the simulation were placed in the storages after the initial containers

Table 3: Results instances

	Criteria	S_r^d	S_d^d	S_r^b	S_d^b	S_r^r	S_d^r
I_A	Sim. time	20:42	18:51	18:32	17:48	18:03	16:57
	RES (%)	20.6	9.9	20.0	9.1	19.4	7.4
	CPU (s)	56	79	69	81	51	79
I_B	Sim.	18:05	17:42	17:57	17:07	17:14	16:52
	ReSh (%)	13.3	7.4	14.5	7.2	12.3	6.4
	CPU (s)	53	67	51	63	49	62
I_C	Sim. time	28:37	25:52	24:28	22:28	22:22	21:09
	ReSh (%)	27.6	16.1	26.2	15.7	25.6	14.3
	CPU (s)	79	102	68	101	66	100
I_D	Sim. time	14:53	14:48	14:30	14:13	14:17	14:11
	ReSh (%)	25.1	13.3	22.4	8.7	22.5	8.9
	CPU (s)	30	53	29	45	27	43
I_E	Sim. time	35:43	31:05	32:51	29:31	29:16	27:24
	ReSh (%)	29.5	16.4	28.9	14.7	27.4	11.3
	CPU (s)	108	157	113	156	103	156
I_F	Sim. time	12:53	12:54	12:50	12:50	12:55	12:54
	ReSh (%)	4.7	4.8	3.5	3.4	3.9	3.8
	CPU (s)	39	60	38	62	37	59
I_G	Sim. time	20:15	20:14	20:15	20:18	20:25	20:36
	ReSh (%)	9.8	10.0	9.0	9.1	9.8	9.6
	CPU (s)	77	116	72	119	72	112

in the yard (#CY) were created. Hence, no initial container is stacked on an import or export container that is moved during the planing period and thus, the negative influence of a fuller yard on the retrieving difficulty is nullified in this case. On the other hand a filled yard has a positive effect on containers that are stored and retrieved during the planning horizon because it reduces the number of available slots. In a fuller yard the stacking of *new* containers on top of each other is less probable. Therefore, storing and retrieving containers within the planning horizon becomes easier. This may also explain the lower CPU time for a fuller yard. Decisions are calculated faster, because the number of feasible decisions is smaller. However, we expect that the positive effect of a fuller yard will not remain if the simulated time is increased. The reasons that stored containers will have to be exchanged completely within a longer time horizon which will require reshuffle moves and increase storing opportunities. This result indicates that on the one hand the way how the test is performed and the instances are created should be reviewed again. On the other hand, it confirms the idea of studying a longer planning period of multiple work shifts in order to make those effects visible and deal with them in the future.

The results of test instances I_C , I_D and I_E show that the second-level dynamic bay reservation mechanism always outperforms the corresponding random slot assignment, both in simulation time and the percentage of reshuffles. The average reduction in the share of reshuffles is about

50 percent in some cases even 60 percent. By this mechanism a large number of inefficient crane moves are avoided which is very promising. Moreover, storing and retrieval activities can be executed with less delay caused by occupied equipment. Consequently, the simulation time is reduced significantly. The scheduled container moves are processed faster and the average turnaround time of the vessels increases.

In most of the instances, i.e. I_A to I_E , the productivity of the container terminal is increased by means of the dynamic bay reservation procedure compared to a random slot allocation. All in all, the strategy S_d^r (random block and dynamic slot assignment) can be identified as the best performing strategy on the given test instances. However, these instances have in common that they all contain transshipment activities. The performance indicators of test instances I_F and I_G show the shortcoming of the dynamic strategy. In the case with a lower workload at instance I_F there is not much variation in the results regarding the different storage strategies. Only the minimization of transport distance causes a little more reshuffling amount than the other approaches. Beside from the calculation time (which is higher for the dynamic slot assignment) there is no significant difference between a random slot assignment and the dynamic variant. For a high workload in a no transshipment environment, like instance I_G , the results indicate that the dynamic bay reservation mechanism even performs worse than a random approach. It is important to notice that the structure of the dynamic slot assignment is built to sort containers into the same bay according to their destination vessel. As shown in the experiments this has a positive effect on the handling efficiency of transshipment containers. On the other hand, import containers that leave by truck are also sorted into the same bay which appears to be coarse and probably leaves room for future improvement. To sum up, at this point, the proposed dynamic bay reservation mechanism can be recommended for terminals with a high amount of transshipment activities.

6 Conclusion

A two-stage storage strategy for container terminals has been proposed. It is an online optimization strategy that works with incomplete information. On the first stage the strategy chooses a block where a given container should be stored. This decision is based on the length of truck queues waiting at the blocks as well as either a distance measure or a balancing of block capacity. On the second stage a dynamic capacity reservation mechanism based on bays is introduced. Six variants of these storage strategies have been tested by means of a simulation study enabled by the commercial terminal simulation software CHESSCON. Based on the criteria simulated time and unnecessary reshuffles, the dynamic bay reservation mechanism used on the second stage provides very promising results as it is able to reduce the number of reshuffles by up to 60 percent. However, the simulation study also opened up opportunities for future research. It could be meaningful to choose and vary the truck queue length parameter q self-adaptively. A storage strategy should be more fine-grained when dealing with containers that arrive or leave via external trucks. Finally, to get closer to reality, longer planning horizons of multiple work

shift should include further decisions like the available handling equipment to be variable usable during the planning horizon.

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