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SUPPORTING THE DEVELOPMENT OF GEROTECHNOLOGY AS PART OF SILVER ECONOMY BUILDING

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Abstract: The concept of the "silver economy" is one of the complex response trials to the challenges of ageing societies. Its key objective is to bring goods and services to meet the needs of older people through gerontechnology. Article articulates relationships between technology and ageing and the main features of silver economy and gerontechnology. It is supplemented by examples of support efforts to promote gerontechnology including: (1) documents and strategic programs, (2) network organizations and clusters, (3) research and development institutions. Essay draws attention to the development of solutions such as: strategies for innovation, welfare clusters, regional silver economy networks, research institutions such as "agelab" and cultural institutions “medialab”. Study indicates directions for further research.

Keywords: ageing policy, silver economy, gerontechnology, robotics divide, welfare clusters, agelab, medialab.

1 Introduction

The main purpose of this article is to embed gerontechnology, as a new paradigm of research and implementation, in the context of the “silver economy”. It is assumed that this approach allows to reduce the negative impacts of an ageing population through public interventions based on the achievements of scientific and technical progress. Silver economy is an economic system oriented on adjusting the spheres of production and distribution of goods and services to the needs of older people and younger generations that are entering the ageing process. After discussing relationships between technology and the ageing of the population, main features of silver economy and gerontechnology will be described. The next point is analysis of good practices in supporting technologies related to ageing and older people that shows some new organizational and institutional solutions. Article will show selected recommendations for practice and possible areas for further research.

2 Technologies and ageing – complex relations

With changes in technology is also associated used nowadays burden (dependency) ratio of working age population by the retirement age population. It is assumed that its growth shows the negative and potential conflict changes in social relations1. However at the beginning of the XXI century, scientists are moving away from that “apocalyptic demography”2. In fact in developed countries, improving the health of seniors and increasing their awareness and social activity, were observed. Burden ratio has been criticized because it does not take into account the potential of technological innovations, as automation and robotics3. These technologies not only allow a longer share of older people in the labor market, but also in partial to labor shortages by increasing the productivity at work and to replace many physical activities – in particular, the tasks identified as “4D”: Dull, Dangerous, Distant and Dirty4.

In Europe, in the coordination of action against ageing, an important role play European Commission for Europe (UNECE) and Organization for Economic Co-operation and Development (OECD). R. Ervik analyzing their concepts – respectively: “society for all ages” and “live longer, work longer” - points out that they ignore the technological innovation and do not include the potential to solve the problems of ageing populations5. These concepts assign too much importance to dependency ratios - these rates are indicative of reforms, but ignore the available technology, and thereby leads to inadequate recommendations and activities of public entities6.

R. Ervik also argues that one of the challenges in an ageing populations is a phenomenon of “robotics divide”. It concerns the unequal access to automation and robotics for countries, regions and local communities, individuals and groups7. These divisions may designate a new dimension of social stratification generally referring, not so much to have access to the same technology, as to the facilities offered by it in the performance of activities of daily living. Taking into account changes in technology can contribute not only to a better understanding of the risks from robotics divide, but also to build a more optimistic public policies and future scenarios.

3 Silver economy and gerontechnology

In 2007, the European Commission proposed a European Union countries implementing reforms towards building a “silver economy”. It was assumed that this is a concept relating to the “combination of good supply conditions (high levels of education, R&D, responsive and flexible markets) and the growing purchasing power of older consumers offers a huge new potential for economic growth8. It is recognized that this is not one sector, but rather a set of products and services from many existing sectors including information technology, telecommunications, financial sector, housing, transport, energy, tourism, culture, infrastructure and local services and long-term care. P. Enste, G. Naegele and V. Leve agree: “silver economy should not be regarded as an own economic sector but rather as a cross-section market, in which numerous industrial sectors are involved9”. This phrase is sometimes used alternatively with the term “silver market,” which appeared in the early 70s XX century in Japan, with a gradual increase in available facilities for older people. It is a market segment that contains goods, values and services to wealthy individuals over 50, as well as special solutions in trade between economic operators to enable them to adapt to an ageing workforce. Silver market also contains ideas of “universal” and “intergenerational” design. P. Enste, G. Naegele and V. Leve distinguished fourteen silver market segments10.

The starting point in the creation of strategic programs aimed at the silver economy building should be analysis of the possibility of different production spheres and goods and services distribution. It is important to integrate and stimulate the activity of entities from different sectors, taking into account the characteristics of each country and region. Equally important

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2 P. Szukalski, Zagrożenia czy wyzwanie – proces starzenia się ludności, „Polityka Społeczna” 2015, nr 1, s. 5-27.
5 Ibidem, p. 6-7, 11-14.
6 Ibidem, p. 22.
7 Ibidem, p. 22.
10 Segments of silver market are: (1) IT applications in implant and outpatient care; (2) smart housing, adaptations and supported living services, increasingly on an IT-based; (3) promotion of independent living, likewise increasingly on an IT-based; (4) gerontologically relevant areas of the health economy, including medical technology and e-health, hearing and seeing aids technology, dental prosthetics and orthopaedics; (5) education and culture in “response” to higher levels of education and more spare time; (6) IT and media, in particular in conjunction with other market segments such as health, the promotion of independence and security; (7) service robotics, especially in combination with the promotion of independent living in the case of older people with severe health constraints; (8) mobility and the promotion of mobility, e.g. car traffic safety; (9) recreation, travel, culture, communication and entertainment; (10) Fitness and wellness in response to the higher health awareness particularly of the “younger old”; (11) clothing and fashion to document social integration; (12) services facilitating everyday life and other house keeping especially with regard to age-specific “tasks”; (14) financial services “sensitive to demography”, especially in the area of capital protection, wealth maintenance and disability counselling. See: P. Enste, G. Naegele, V. Leve, The Discovery and Development..., op. cit., p. 330-331.
issues are: consideration of the internal diversity of elderly social category; development of marketing to older people; meeting the needs of poorest elderly; empowerment representing the interests of older consumers; products and services development based on dialogues, development of user-friendly design; promotion of consumer rights among the elderly. Particularly important is the coordination of these activities with regard to actions of public sector, commercial and non-governmental entities in technology transfer field. It is reasonable to take into account four barriers to construction of regional silver economies. It is important to undertake a top-down and bottom-up efforts to build social capital of older people and to adapt infrastructure to the needs of local senior citizens.

Gerontechnology is a key element of the silver economy. The author of this term is J. Graafmans. His colleague H. Bonna clarified the definition recognizing that this is a: “study of technology and aging for the improvement of daily functioning of the elderly”. This science has an interdisciplinary approach compatible with the sustainable development and combining research, design, production and marketing. Since the first international congress of gerontechnology in 1991 five directives were recognized: (1) preventing problems; (2) increasing the opportunities for self-dealing with problems without changing the skills and environment; (3) compensating for the loss of the option; (4) providing care only when needed, (5) the study and improvement of existing designs. History of institutional gerontechnology as a science and practice, however, dates back to the ’70s XX and research on the coordination of these activities with regard to actions of biological and psychological human development. Many products, services and spaces no longer perform its function for elderly. These are for example too small buttons, letters, foreign terms, symbols, complex instructions, blurred colors, codes and passwords, bulky architectural barriers. Gerontechnology research cover five main areas: (1) health and dignity; (2) housing and everyday life; (3) mobility and transport; (4) communication and management; (5) work and leisure. There are different dimensions and levels of gerontechnology. In the undertaken

12 These are: (1) lack of interest of silver economy and a favorable environment to their actions in the economic entities; (2) limiting the silver economy offers to wealthy older people; (3) a negative pattern of seniors consumption lifestyles; (4) too little attraction for foreign enterprises for older migrants. See: A. Klimczuk, Strategic Responses on Population Ageing as Regional Policy, [in:] S. Hitman (ed.), Theory of Management 4. The Selected Problems for the Development Support of Management Knowledge Base, EDES, University of Žilina, Žilina 2011, p. 261-265.
15 Ibidem, p. 3.
16 Ibidem, p. 3-6.
19 D.C. Burdick, Gerontechnology, op. cit., p. 625-627.
20 There are already a number of products and services using gerontechnology including: websites, solutions to perform telework and remote education, telemedicine, detection of cognitive or motor disabilities, identification of fraudulent clothing, sunglasses and camera equipment to improve hearing and sense of smell, bathroom and kitchen systems, switches lights, windows and doors, floor tiles, stair lifts, smart homes, sports equipment, solutions that indicate road signs, elevators with large hubs and reduced handrails, door handles, cuffs and benches. See: D.C. Burdick, Gerontechnology, op. cit., p. 627-629.
21 According to B. Raczynski there are utilitarian and humanitarian dimensions of gerontechnology. The first covers the offer and implement products and services to overcome the limitations in senior citizens and their living environment. Gerontechnology is realized in individual and infrastructural-organizational dimensions. First involves a biotehn instruments, assisting and supporting that have to restore or mitigate the effects of lost operability. Second concerns reconstruction of functional location and urban space. See: B. Raczynski, Gerontechnologie w perspektywie urbanistycznej, [in:] J.T. Kowalski, A. Rosia

subject meso level is particularly relevant - interactions between organizational divisions in institutions and solutions for dialogue about products and technologies, such as municipal senior councils, associations of public authorities, manufacturers, designers and consumers.

4 Types of gerontechnology development support

Based on a review of the literature three main solutions used to support the development of gerontechnology and broader silver economy can be distinguished. These are approaches that can be adapted to the resources, goals, values and needs of the individual entities and regions, taking their cooperation into account. Namely: (1) documents and strategic programs; (2) network organizations and clusters; as well as (3) research and development institutions.

4.1 Documents and strategic programs

An example might be provided by “Challenges for Building a Future Society - the Role of Science and Technology in an Aging Society with Fewer Children” report by the government of Japan in 2006, which reviewed the scientific tasks for tackling the demographic change. The document discusses the status of research in many disciplines, priorities for further research, the areas of international cooperation and priorities when science. Among others, it brought closer support for technology important in: prevention, diagnosis and treatment of heart disease, cancer, Alzheimer's disease, a regenerative medicine, creating artificial bones and organs, antidepresants, enabling further work and study of the elderly, the development of safety, personalized medical care using cybernetics and robotics.

National Institute on Aging established in the United States in 1974 as a government agency determines the directions of research and prepares scientific staff and collaborates with external entities. Announced in 2007, the plan covers six directions of research: (1) improving knowledge on successful ageing, diseases and disabilities of the elderly; (2) continuation of the activities to prevent disease and disability, opportunities to improve the health and quality of life of older people; (3) prevention and treatment of Alzheimer’s disease, dementia and other diseases of the brain; (4) improving knowledge of the effects of ageing on society, information about them; (5) improving opportunities for reducing and eliminating health inequalities among older people; (6) supporting the development of infrastructure and resources for the promotion of research and communicating their results. Institute conducts research and commission grant competitions: external - tasks for universities, hospitals, medical centers and others, as well as internal - conducted at the premises of funders and other government agencies. In 2009, the United States developed the road map of robotics development with particular emphasis on labor replenishment and providing assistance to live in old age.

In the European Union in 6 and 7 Framework Programme in 2004-2012 years existed consortium “European Research Area in Ageing” gathering and coordinating research undertaken by thirteen research centers. In cooperation with the European Commission, the consortium developing the exchange of knowledge, led a scholarship program for young scientists, summer schools and a discussion (ed.), Przyszłości demograficzne Polski, „Acta Universitatis Lodzianae. Folia Oncoenergetica” 231, Wyd. UL, Łódź 2009, p. 289.

22 D.C. Burdick indicates the micro- and macro-structural levels of interaction of gerontechnology and its users. At the micro level are important sensory, perceptual, cognitive or motor interactions with assistive technologies and interfaces. While on macro level considerations such as ethical and moral implications of the available information for older people on the Internet and the potential to create more useful devices for computing. See: D.C. Burdick, Gerontechnology, op. cit., p. 620-621.
forum, undertook cooperation with national ministries and agencies. The consortium continues under the current in 2012-2020 “European Innovation Partnership on Active and Healthy Ageing”37. The other form is developed as “Ambient Assisted Living Joint Programme”38. Programme is implemented by an association formed by government science agencies from 20 countries of the European Union with Israel, Norway and Switzerland. By 2013 half of the funding program is from European Commission, half from member states. The aim is to provide grants and funding R&D partnerships made up of small and medium-sized enterprises, university other organizations and academic institutions. Key priorities for support are works on electronics, embedded systems, control and generation of energy, new materials, interfaces and communication, software and computer networks.

4.2 Network organizations and clusters

Another example of gerontechnology support is the network organization39 SEN@ER - Silver Economy Network of European Regions established in 2005 on the initiative of Nordrhein-Westfalen government in Germany. Its aim is to create and establish the framework conditions for new products and services aimed at improving the quality of life of older people and thus providing jobs and employment and strengthening the forces of regional economies and their competitiveness. This mission involves collaboration with industries, universities and social and public authorities. Conditions of establishment SEN@ER came from the development of “Silver Economy” initiative started in 1999 in Nordrhein-Westfalen39. Land that was the first in Germany that attempted to restructure corresponding to the demographic challenge. At first it was expected to stimulate local stakeholders to create services and products aimed at senior citizens. The barrier, however, turned out to be many solutions addressing only to the wealthy seniors. Then decision was made to search for consumers outside the region. In 2003, after organizing a workshop in Brussels for representatives of local governments and non-governmental organizations a network was established which officially exists since 2005. Its key regions are Extremadura (Spain), Limburg and Gelderland (Netherlands), Limousin (France), Mid-East Region (Ireland) and North West Region (United Kingdom). The network has a joint secretariat responsible for the coordination, integration and documentation of actions, contacts with the European Commission and the Committee of the Regions, the collection of research results related to the silver economy, supporting the organization of thematic conferences, conducting recruitment website and network members. SEN@ER cooperates including: identify of actions that require political support, promote silver economy, integration of professional associations and business organizations, the analysis of EU’s financial programs and presenting recommendations and joint political declaration. The works also include five “special interest groups”: active employment and entrepreneurship of the elderly, independent living, participation in culture, skill development and regional strategies. SEN@ER also runs a database of European Union documents related to silver economy, good practices, system for searching partners to projects, newsletter, workshops, annual conferences and competitions to promote best practices. Among the selected projects of network are: senior entrepreneurial initiative; computer system to coordinate social services for the elderly, system of smart devices for ageing in place; intercultural seniors creativity.

4.3 Research and development institutions

In the world there are at least a dozen R & D centers specializing in the development of gerontechnology. Sentha is a team formed in 1997 in Berlin by six local universities30. Its specialties are interdisciplinary studies and projects developed jointly by engineers, technicians, artists, and social scientists. In 1998, Jerusalem was academy; initiative for active ageing of migrants and ethnic minorities which live in European Union.

In Nordrhein-Westfalen its headquarters also have created in 1995, German Society of Gerontechnology focused on small and medium enterprises engaged in the creation, development and sale 31. Organization conducts standardization and certification of friendly seniors products and services. Since 2007, there is a Innovations Alliance – network organization of 26 universities in the region to work with businesses and industries and institutions. In 2009, the network has developed a topics directory of R&D on ageing, which may be subject to commercialization32. Other network organizations on the silver economy and gerontechnology are EdeAN, CAST and RooBO. The European Design for All eAccessibility Network (EdeAN) with secretariat in London is established in 2002. It’s the network, which brings together 160 organizations focused on developing and promoting services available to all33. Founded in 2003 and headquartered in Washington, DC LeadingAge Center for Aging Services Technologies (CAST) is a coalition of more than 400 companies, governments, academic institutions and service companies serving the development, evaluation and adaptation of technology to the needs of seniors34. While RooBO is a network run by the Robot Laboratory - R&D unit established in 2004 by the Japanese city of Osaka35. In 2010, the network brings together 107 companies and 337 members of the various sectors involved in robotics also for seniors. Network runs trade fairs, conferences, demonstrations, experiments, training of personnel and exchange of scientific and business.

A different solution is developed from the mid-90s XX century in Finland called “prosperity clusters,” a type of clusters with specializing in the R&D, consultancy and production and service to improve the quality of life and independence of seniors36. This initiative is coordinated by National Research and Development Centre for Welfare and Health (STAKES). Within these clusters are for example efforts to reduce barriers in the urban space, creating a system of home care, a system of document circulation between institutions. Seniorpolis is a cluster developed since 1999 in the municipality of Ristijärvi involving public entities, non-governmental and commercial-related products and services, care, construction, tourism, transport and information technology37. After conducting preliminary research of cluster concept work on the construction of innovative nursing homes, senior housing and a leisure and cultural institutions were taken. Cluster also contains common brand of products and services. Since 2006, it comprises a consortium and a center of expertise for gerontechnology testing, including smart homes, furniture and equipment for seniors, which are to be export goods of the region.
established The Israeli Center for Assistive Technology & Aging (GerontTech) – non-governmental organization dedicated to technological and market research as well as Israeli-American cooperation40. Focused more on the use of information technology action leads Center for Research and Education on Aging and Technology Enhancement (CREATE) – consortium formed in 1999 by universities in three different regions of the United States 41., Technical Research Centre for Dependency Care and Autonomous Living (CETpD)42 operates in Spain since 2003. In 2009, in Oakland, the Center for Technology and Aging was founded - a non-governmental organization that promotes its own research and leads gerontechnology grant programs43.

AgeLab at the Massachusetts Institute of Technology established in 1999 is a particular example. The aim of the center is “invent new ideas and creatively translate technologies into practical solutions that improve people’s health and enable them to ‘do things’ throughout the lifespan”. Interdisciplinary cooperation here concerns the study of health, transport, communication, housing, economic and political innovation, the evolution of jobs, preparing for old age. Analysis on infrastructure, expectations and capacity to implement institutional innovations for seniors. AgeLab offers unique tools and methods of research, description of which is beyond the scope of this article. AgeLab distinguishes the openness and activities for the development of a positive image of gerontechnology. Centre allows domestic and foreign partners to support research and training, conducting joint projects, partnerships, enable access to data collected by the institute and creation of joint consortia. The center has an offer for volunteers, provides information about the results of research for seniors and their families concerning safe driving, preparing for natural disasters, long-term care and retirement planning. Laboratory keeps its work, press releases and video media available by using social networking websites and blogs.

5 Conclusions

The paper highlights on the: relations of technological change to the process of ageing; discussion on the legitimacy of burden ratio of working age population to retirement age population; phenomenon of “robotics divide”; major segments and characteristics of the silver market and gerontechnology; as well as experiences of different countries in developing them.

New technologies play important role in meeting the challenges of aging populations. Supporting the development of gerontechnology as a key component of silver economy should be considered an important strategic task. It is necessary to take this paradigm into account in shaping the innovative policies as well as tasks for entities included in the technology transfer and commercialization of knowledge systems. In this way, support for gerontechnology may also be regarded as an important instrument of regional development, if a permanent structures for cooperation of bodies representing the public administration, business and nongovernmental organizations (business support and social economy institutions) will be formed. At the same time it is important to emphasize that the silver economy is not just for the elderly, but also for ageing and younger generations and it has the potential to prepare them for old age.

Public entities should be taking at least four actions: (1) further promotion of knowledge about silver economy and gerontechnology concepts, taking into account the internal diversity of older people; (2) the avoidance of discrimination based on age in the design and promotion of gerontechnology and silver economy models; (3) shaping scientific and educational institutions specializing in gerontechnology such as agelab and placing curricula of this discipline in universities; (4) population like medialabs – interdisciplinary, open to public activity, co-managed, building links between business, science and social activity while taking into account Internet culture and intergenerational relationships – to shape the image of gerontechnology during the intergenerational integration projects.

There are at least four possible directions for further research: (1) research on the consequences of population ageing for the system of science and higher education, as well as technology transfer and commercialization of knowledge. Analysis in subjects such as the lengthening of human life and medicalization of old age; (2) assessment of existing national and regional activities for the silver economy; (3) diagnosis of opportunities to create networked organizations, clusters and centers of research and development focused on shaping of the silver economy and gerontechnology. Including regional specialization of those models; (4) research into methods of innovation planning and design in gerontechnology, as well as an analysis on silver market marketing instruments.

Literature:


Primary Paper Section: A

Secondary Paper Section: AE, AO, AP