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NETWORK MARKETS AND CONSUMER **COORDINATION**

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Abstract

This paper assumes that groups of consumers in network markets can coordinate their choices when it is in their best interest to do so, and when coordination does not require communication. It is shown that multiple asymmetric networks can coexist in equilibrium if consumers have heterogeneous reservation values. A monopolist provider might choose to operate multiple networks to price differentiate consumers on both sides of the market. Competing network providers might operate networks such that one of them targets high reservation value consumers on one side of the market, while the other targets high reservation value consumers on the other side. Firms can obtain positive profits in price competition. In these asymmetric equilibria product differentiation is endogenized by the network choices of consumers. Heterogeneity of consumers is necessary for the existence of this type of equilibrium.

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1 Introduction

A market has network externalities if consumers' utility from purchasing a product depends on which other consumers buy the same product. A highlighted special case of this is two-sided markets with network externalities. In these markets consumers are divided into two distinct subgroups. A consumers's utility on one side increases in the total number of consumers on the other side of the market who buy the same product (and possibly decreases in the number of consumers on the same side of the market). This applies to various situations in which two groups of agents need a common platform to interact and one or more firms own platforms and sell access to them. The higher the number of agents on one side who join a platform, the higher the utility of an agent on the other side of the platform because she has a higher number of potential partners with whom to trade or interact. One example of this is the market for on-line matchmaking services where the two sides are women and men. In other cases the two sides are buyers and sellers and the platforms are auction websites, directory services, classified advertisers and credit card networks (the sellers are merchants who accept the credit card and the buyers are credit card holders).

This paper investigates the decisions of firms regarding how many networks to operate and how to price them, and the network choices of consumers in two-sided markets with network externalities. We consider an extensive form game in which in the first stage firms establish networks, in the second stage they announce registration fees for these networks, and in the third stage consumers simultaneously choose networks or decide to stay out of the market.

The first contribution of this paper is methodological. Equilibrium analysis on network markets is an involved task. The coordination problems that arise among consumers result in a severe multiplicity of equilibria both in games in which there is a monopolist network provider and in games in which there are multiple providers. Consumers can have various self-fulfilling expectations regarding which networks other consumers join and whether they join any network at all. To address the issue of multiplicity of equilibria we use the concept of coalitional rationalizability, proposed by Ambrus ([02],[03]) to select equilibria and therefore derive qualitative predictions. Informally, this method corresponds to assuming that consumers can coordinate their network choices as long as it is in their joint interest and this coordination does not require explicit communication.

The second contribution of the paper is that this methodology allows us to analyze pricing games in which consumers on the market are heterogeneous. This makes it possible to ask a new set of questions. These include whether price discrimination among different type of consumers is possible without product differentiation, whether there can be multiple active networks operated by competing firms, attracting different types of consumers, and whether it can be in the interest of a monopolistic network provider to operate multiple networks, aimed at different sets of consumers.

Coordination failures and the resulting inefficiencies are relevant phenomena in network markets, since typically there are many anonymous consumers who cannot communicate with each other. Nevertheless, in some cases it is reasonable to expect consumers to be able to coordinate on a particular network. The simplest example is if there are two networks and one is cheaper on both sides of the market. Choosing this network is then a natural focal point on which consumers can coordinate. The central assumption of our paper is that consumers can coordinate their decisions to their advantage if their interests coincide and if coordination can be achieved without communication, as in the above case. In contrast, if there is no unique candidate network that consumers would agree to join, we do not assume successful coordination even if it is in the common interest of consumers. Our motivation for this is that if there are lot of small consumers on the market then it is practically impossible for them to get together and make explicit agreements on network choices.

Coalitional rationalizability allows us to incorporate the above assumption into the analysis. This noncooperative solution concept assumes that players can coordinate to restrict their play to a subset of the original strategy set if it is in the interest of every participant to do so. This defines a set of implicit agreements among players, which puts restrictions on beliefs that players can have at different stages of the game. These agreements are based on public information, the description of the game, and therefore do not require explicit communication. Furthermore, they are self-fulfilling in the sense that if participants expect each other to choose networks according to an agreement, then it is in their best interest to act according to the agreement. In the games that we analyze there can be groups of consumers who can coordinate their network choices this way after certain price announcements.

We investigate the subgame perfect equilibria of the above market games

that are compatible with the additional assumption of coalitional rationalizability. We call these equilibria coalition perfect.

We analyze participation rates of consumers, prices charged by the firms, network sizes and firms' profits in coalition perfect equilibria. The analysis is carried out for the cases of both one and two firms operating on the market. In the former case we distinguish between the case that the firm can operate only one network and the case in which it can decide to operate multiple networks.

We show that it can be that in every coalition perfect equilibrium a monopolist network provider chooses to establish two networks if he is allowed to do so, and different type of consumers join these two networks. The intuition is that, if there are high reservation value consumers on both sides of the market, then the monopolist wants to extract surplus from both of these groups. However, if there are relatively few of these consumers and the monopolist operates only one network, then he can charge a high price on at most one side. This is because in order to charge a high price on one side, there have to be enough consumers on the other side of the network, which is only possible if the price charged on that side is low. On the other hand, if the monopolist establishes two networks such that one of them is cheap on one side of the market and the other network is cheap on the other side, then all consumers are willing to join some network and consumers with high reservation values are willing to join the network which is more expensive for them. The way price discrimination is achieved in these equilibria is through endogenous product differentiation. Networks are physically the same, but if one side of a network attracts a lot of consumers, then the other side of the network becomes more valuable for consumers.

In the case of two network providers competing for consumers we show that homogeneity of consumers on the same side of the market ensures that both firms' profits are zero in coalition perfect equilibrium, reestablishing the classic Bertrand result for markets without network externalities. This holds despite the fact that equilibrium prices do not have to be equal to the marginal cost. In fact, if the two sides are asymmetric in that on one side consumers' willingness to pay for joining a larger network is smaller than on the other side, then in every coalition perfect equilibrium the side with the smaller willingness to pay is strictly subsidized. Homogeneity of the consumers also implies that there cannot be multiple asymmetric networks in coalition perfect equilibrium. On the other hand, we show that if consumers are heterogeneous, then there can be equilibria in which there are two

networks that attract different type of consumers and in which firms earn positive profits. The intuition is that although firms can steal each others' consumers by undercutting their rival's prices on both sides of the market, this move is not necessarily profitable. In particular, undercutting might be unprofitable if it increases the number of consumers to be subsidized more than the number of consumers who pay a positive price.

In both the monopoly and the duopoly case the coalition perfect equilibria with two asymmetric networks have the feature that one network is larger and cheaper on one side of the market, while the other one is larger and cheaper on the other side. One example of this configuration is when a town has both a freely distributed newspaper with classified ads and one that is not freely distributed. The first newspaper is by definition cheaper and larger on the buyers' side. In order to compete with the freely distributed newspaper, typically the other newspaper has to have more ads posted on it, and therefore can only charge a smaller fee for posting ads. Therefore this newspaper is typically cheaper and larger on the sellers' side. Another example is on-line job search, where the two main platforms are Careerbuilder.com and Monster.com. Monster has a database of 25 million resumes versus Careerbuilder's 9 million, therefore larger on the job seekers' side. On the other hand, Careerbuilder has 45.2% of the job postings of the on-line job search market in the US, while Monster has only 37.5%. Therefore Careerbuilder is larger on this side. And to post a job on Careerbuilder, a firm pays \$269, while to post a job on Monster a firm pays \$335.²

2 Related literature

Recently a number of papers investigated the issue of optimal pricing and price competition on markets with two-sided network externalities. For a more extensive literature review, see for example Armstrong (2002).

¹2004 February figures. The information about the size of the two databases is taken form www.careerbuilder.com and www.monster.com . The information about the number of job postings is obtained from Corzen.

²The base cost of posting a resume is zero on both sites, but job seekers pay extra fees for preferential treatment of their resumes (for example if they want them to come up at the top of search result lists obtained by firms). We do not have information on how many job seekers pay these extra fees, therefore we cannot make a correct price comparison on this side of the market.

Rochet and Tirole (2003) and Armstrong (2002) study monopolistic pricing and price competition between two firms on markets where the firms are platforms that try to attract two groups of agents. The models in these papers abstract away from coordination problems among consumers. First, they emphasize the case in which the networks' primary pricing instrument are transaction fees. Second, they assume differentiable demand functions for the networks, implicitly assuming differentiated networks (that consumers have heterogeneous inherent preferences between networks). Also, they focus on a particular symmetric equilibrium.

Jullien (2001) constructs a duopoly model that allows for more than two subgroups of consumers and for both inter-groups and intra-group network externalities. The setup of this paper differs from ours in that the intrinsic value of the good sold by each firm is assumed to be high compared to the network effect and also that one of the firms is highlighted in the sense that consumers always coordinate on the equilibrium which is the most favorable for this firm.

Ellison, Fudenberg and Mobius (2002) study competition between two auction sites. In their model, just like in ours, multiple asymmetric platforms can coexist in equilibrium, despite no product differentiation. In addition to this, just like us, they assume heterogeneous agents on both sides of the market. On the other hand, in their model consumers choose platforms ex ante, while in our paper they already know their types by the time they decide whether to join a network or not. Also the reason that multiple active networks can coexist in equilibrium is completely different in their model. They consider a finite number of buyers and sellers, therefore one of them switching from one platform to another adversely affects the market price on the latter platform.³ In our model there is a continuum of consumers on both sides of the market, therefore this market-impact effect is absent.

The model in Damiano and Li (2003a and 2003b) is similar to ours in that consumers on a two-sided market are heterogeneous and that registration fees serve the role to separate different types of consumers. The main difference between our setup and theirs is that in the latter there is no network externality. Consumers care about the average quality of consumers on the other side of the network and not their number. On the other hand, in our model consumers are symmetric with respect to the external effect they generate on consumers on the other side.

 $^{^3}$ See Ellison and Fudenberg (2003) for a detailed analysis of this point.

The most similar model to ours is presented by Caillaud and Jullien (2001 and 2003). They analyze markets where firms are intermediaries offering matchmaking services to two groups of agents. The above papers assume that consumers on each side are homogeneous and their utility is linear in the number of consumers on the other side of the network.⁴ The assumption of homogeneity implies that the above papers do not address most of the issues we investigate in this paper. Also, Caillaud and Jullien select among equilibria by imposing monotonicity on the demand function of consumers and by assuming full market coverage in equilibrium. As opposed to making an assumption on the aggregate demand function our paper imposes restrictions directly on the expectations of individual players.

In our model different types of consumers might select to join different networks. In this aspect, our analysis is connected to the literature on price discrimination (for an overview see Varian (1987)) multiproduct pricing (see Baumol et al. (1982)) and the theory of screening (for an overview see Salanie (1997)).

3 The Model

We consider a standard model of price competition in two-sided markets with network externalities. It is a sequential move game in which first firms announce prices, then consumers observe the announcements, and finally consumers choose which network to join, if any. We examine the cases of one or two firms operating in the market. The added features of our model are the following. First, in the monopoly case we allow the firm to choose the number of networks to be established. Second, consumers are not assumed to be homogeneous in that how much they value the network good. Third, we do not make any restriction on the utility functions of consumers besides quasilinearity in money.

Formally, the set of players in the model is (F, C^1, C^2) , where F denotes the firms, while C^1 and C^2 the consumers of the corresponding sides. We assume there is a continuum of consumers on both sides of the market, indexed by the interval [0,1]. Let C_i^k denote consumer i on side k. As far as firms are concerned, we restrict attention to the cases $F = \{A\}$ (only one firm, A is present) and $F = \{A, B\}$ (two firms, A and B are present).

⁴For a comparison between our results in this context and the ones of Caillaud and Jullien (2003), see Subsection 7.1.

We consider a three-stage game with observable action (after every stage all players observe all action choices made in that stage).

In the first stage the firms simultaneously choose how many networks to establish. Let \overline{n} denote the maximum possible number of networks. We will only consider the cases $\overline{n} = 1$ (where decisions at this stage are trivial) and $\overline{n} = 2$. Let n_k denote the first stage action of firm k. Furthermore, let $(\tau_k^m)_{m=1,\dots,n_k}$ denote the networks that firm k establishes.

In the second stage the firms simultaneously set prices (registration fees) on the established networks. Firms can charge different registration fees on different networks or on different sides of the same network. Furthermore, they can charge negative prices on either side of the networks (subsidizing consumers on that side). Let $p_{k,n}^j$ denote the price that firm k sets on side j of τ_k^n . If $\overline{n}=1$, so every firm can only have one network, then we use the simpler notation p_k^j .

In the third stage the consumers simultaneously choose which network to join, if any. We assume that a consumer can join at most one network (exclusivity of networks).⁵

Firms maximize profits. Let π_k denote the profit of firm k. We assume that firms are symmetric and that the cost of operating a network is zero, independently of the number of consumers joining the network.⁶ Then the payoff of the firm is the sum of the revenues collected from the firm's networks, where the revenue collected from a network is sum of the revenue collected on side 1 and the revenue collected on side 2. Let $N_{k,n}^j$ denote the number of consumers on side j who join network τ_k^n .⁷ If $\overline{n} = 1$ then we use the simpler notation N_k^j . Then $\pi_k = \sum_{n=1,\dots,n_k} \sum_{j=1,2} p_{k,n}^j N_{k,n}^j$.

Consumer i on side j maximizes the individual-specific utility function U_i^j . Let $U_i^j = 0$ if she does not join any network. Let $U_i^j = g_i^j(N_{k,n}^{-j}) - p_{c_i^j}^j$ if she joins network τ_k^n . A consumer's utility if joining a network is quasilinear in money and increases in the number of people joining the network from the

⁵See Section 8 for a discussion on relaxing this assumption.

 $^{^6}$ See Section 8 for a discussion on how the results affected by assuming a positive marginal cost.

⁷More precisely, the Lebesgue measure of consumers on that side joining the network. We leave payoffs undefined for cases where the latter set is not measurable.

other side of the market.⁸ Implicit in the construction is that consumers do not have any inherent preference for joining one network or another, they only care about the number of people joining the networks and the price they have to pay.

Let $u_i^j = g_i^j(1)$. We call u_i^j the reservation value of consumer i on side j.

If $g_i^j = g_{i'}^j \ \forall i, i' \in [0,1]$ and $j \in \{1,2\}$, then we say consumers are homogeneous. A special case of the above specification, that received highlighted attention in the existing literature, is when for every j=1,2 and $i \in [0,1]$ it holds that $g_i^j(N_{k,n}^{-j}) = u^j N_{k,n}^{-j}$ (consumers on the same side have the same linear utility function).

4 Coalitional rationalizability and coalition perfect equilibrium

The central assumption of our paper is that at every stage of the game players can coordinate their actions whenever it is in their joint interest and it does not require communication. The formal concept we use is coalitional rationalizability. It is a solution concept that builds on the idea that whenever it is in the mutual interest of some group of players (a coalition) to restrict their play to a certain subset of the strategy space (to implicitly agree upon not playing some strategies) then these players indeed expect each other to make this restriction. These restrictions are called supported. The set of coalitionally rationalizable strategies are the outcomes that are consistent with common certainty of the assumption that play is consistent with every supported restriction by every coalition. For the formal construction see Ambrus [02].

In the forthcoming analysis we restrict attention to pure strategy subgame perfect equilibria in which players play coalitionally rationalizable

⁸The above specification makes the simplifying assumption that a consumer's utility is independent of how many consumers join the network on her side, implicitly assuming that interacting with consumers on the other side is a nonrival activity. Section 8 discusses implications of partially relaxing this assumption.

strategies in every subgame. We call these outcomes coalition perfect equilibria.⁹

Definition: a strategy profile is a coalition perfect equilibrium if it is a subgame perfect Nash equilibrium and in every subgame every player plays some coalitionally rationalizable strategy.

Intuitively, coalition perfect equilibrium requires that supported restrictions can be made not only at the beginning of the game, but after any publicly observed history, and that players at any stage of the game foresee restrictions that are made at later stages.

In the games we consider coalitional rationalizability puts restrictions in certain subgames on consumers' beliefs concerning other consumers' choices. To provide some intuition on this, we proceed with an informal definition of supported restriction in consumer subgames, and three examples of such restrictions.

Consider a third stage (consumer) subgame. Assume that players are certain that play is in some subset S' of the set of strategies. Then a coalition of consumers supports restricting play to a subset S'' of S' if for any player in the coalition the following condition holds. No matter what beliefs she has concerning the choices of consumers outside the coalition, her expected payoff is always strictly higher if the restriction is made (if every player in the coalition plays inside S'') than if the restriction is not made and she plays some strategy outside S''.

For the first example suppose $F = \{A, B\}$, N = 1 and that for every j = 1, 2 and $i \in [0, 1]$ it holds that $g_i^j(N^{-j}) = uN^{-j}$ for some u > 0. Consider the consumer subgame that follows price announcements $p_k^j = 0 \,\forall j = 1, 2$ and k = A, B. Then the restriction to join either A's network or B's network (or agreeing upon not to stay out of the market) is a supported restriction for the coalition of all consumers, because if the restriction is made, then any possible conjecture that is compatible with it is such that a best response to it yields expected payoff of at least u/2 (the conjecture should allocate an expected size of at least 1/2 to one of the two networks),

⁹It is possible to show that in our context the requirement that players play coalitionally rationalizable strategies in every subgame is outcome equivalent to the concept of extensive form coalitional rationalizability (see Ambrus[03]).

while staying out of the market yields zero payoff. Because prices charged by the two networks are the same, no more strategies are eliminated by coalitional rationalizability in this subgame. Both joining A's network and joining B's network are coalitionally rationalizable for every consumer and therefore this subgame has three coalitionally rationalizable Nash equilibria. Either every consumer joins A or every consumer joins B, or one half of the consumers on both sides joins each network.

Next, consider the subgame in the same game that follows price announcements $p_A^j = u/4$ and $p_B^j = u/2 \,\forall\, j=1,2$. In this subgame A is a supported restriction for the coalition of all players, since it yields payoff 3u/4 to all consumers, while joining B's network can yield a payoff of at most u/2 and staying out yields 0. Coalitional rationalizability pins down a unique strategy profile in this subgame.

In the examples above consumers on the same side of the market were homogeneous. If consumers are heterogeneous, then the set of coalitionally rationalizable outcomes in a subgame might only be reached after multiple rounds of agreements. The next example is the simplest possible demonstration of this. Suppose $F = \{A, B\}, N = 1$ and that for every j = 1, 2and $i \in [0,1]$ it holds that $g_i^j(N^{-j}) = u_i^j N^{-j}$ such that $u_i^1 = 1$ $i \in [0,1/2]$, $u_i^1 = 1/2$ $i \in (1/2,1]$ and $u_i^2 = 1$ $i \in [0,1]$. In words, consumers on side 2 are homogeneous, while half of the consumers on side 1 have relatively low reservation values. Consider the subgame following price announcements $p_A^1 = .4, p_A^2 = .8$ and $p_B^1 = .8, p_B^2 = .4$. Initially, there is no supported restriction for the coalition of all consumers. Consumers would prefer to coordinate their network choices, but coordinating on A is better for side 1 consumers (since the registration fee is lower), while coordinating on B is better for side 2 consumers. However, note that joining B is not rationalizable for any consumer C_i^1 for $i \in (1/2,1]$ and therefore not joining B is a supported restriction for these consumers. Given this, the maximum utility that other consumers can get by joining B is smaller than the utility they get if all consumers join A. Once it is established that players C_i^1 for $i \in (1/2, 1]$ only consider strategies \emptyset or A, it is a supported restriction for the coalition of all consumers to join A. Therefore coalitional rationalizability pins down a unique outcome in this subgame as well.

The sequential structure of the game implies that there are no supported restrictions in the game that involve both firms and consumers. By the time consumers move, firms already made their choices and those choices were observed by the consumers. And since consumers cannot commit themselves to make choices that are not in their interest, there are no credible implicit agreements between firms and consumers. Showing this formally is straightforward and therefore omitted from here. It is less straightforward to establish that there are no supported restrictions between two firms, and we could not establish a result like that for the general specification. However, we did not find any example in which there is a supported restriction by firms. Firms in our model are competitors and they only move once, therefore their possibilities to make credible and mutually advantageous restrictions are very limited.

We note that the solution concept we use is not equivalent to coalition-proof Nash equilibrium (Bernheim, Peleg and Whinston (1987)) or Pareto efficiency in the consumer subgames. In consumer subgames in which there is a unique Pareto efficient outcome coalition perfect equilibrium implies that the efficient outcome is played. But in subgames with multiple Pareto efficient outcomes it is consistent with coalition perfect equilibrium that a Pareto inefficient outcome is played. Also if consumers are heterogeneous, then not every Pareto efficient outcome is consistent with coalition perfect equilibrium. As far as coalition-proof Nash equilibrium is concerned, it can be shown that in our model it is a stronger concept than coalitionally rationalizable Nash equilibrium, implying that it assumes a more effective form of coordination than what we impose. ¹⁰ It can be established that both the range of network choices and equilibrium prices can be larger in coalition perfect equilibrium than in coalition-proof Nash equilibrium. ¹¹

We do not investigate the issue of existence of pure strategy coalition perfect equilibrium here. It is possible to show that under some technical conditions every game with one firm has a pure strategy coalition perfect equilibrium, while every game with two firms has a coalition perfect equilibrium in which consumers play pure strategies and only firms use mixed strategies. We restrict attention to pure strategies to keep the analysis tractable. In all examples we provide in the paper there exists a pure strategy coalition perfect equilibrium.

¹⁰In particular, it assumes successful coordination even when there are multiple outcomes in a subgame that cannot be ruled out by the logic of coalitional agreements. In our view in these cases coordination can only be achieved through explicit agreements, which is not possible in the settings we consider.

¹¹See the earlier version of our paper for an example.

 $^{^{12}}$ The conditions are that utility functions are differentiable and there is a uniform bound on their derivatives.

5 Monopolist with one network

In this subsection we assume $F = \{A\}$ and $\overline{n} = 1$.

On a market without network externalities, subgame perfection, which is implicitly assumed when the demand function of consumers is derived, guarantees that a monopolist can achieve the maximum profit compatible with Nash equilibrium. To give a simple example, if all consumer have the same reservation value u>0 for some indivisible good and the firm charges a price strictly below u, then subgame perfection implies that all consumers buy the good. Then in any subgame perfect Nash equilibrium (from now on: SPNE) the firm gets a profit of u times the number of consumers.

On markets with network externalities the above result does not hold. Typically there are many different equilibria of the pricing game with one network provider. The consumers face a coordination problem when deciding on whether to join a network or not, which results in a wide range of subgame perfect equilibrium prices, consumer participation measures and profit levels.

In sharp contrast, Theorem 1 below establishes that in every coalition perfect equilibrium the monopolist gets the maximum profit compatible with Nash equilibrium. The intuition behind this result is the following. In any Nash equilibrium consumers who join the network get nonnegative utility. Then it is a supported restriction for these consumers to join the network at any price smaller than the equilibrium price. If in the above equilibrium the price on one side is negative, then all consumers from that side join the network in the equilibrium, therefore charging a slightly smaller price cannot increase the number of consumers that have to be subsidized. But then the firm is guaranteed to get a profit that is arbitrarily close to the above equilibrium profit.

The proofs of all theorems that are stated in the main section of the paper are in the Appendix.

Theorem 1 π_A is uniquely determined in coalition perfect equilibrium and it is equal to the maximum possible profit of A in Nash equilibrium.

If consumers are homogeneous and the reservation values of consumers are u^1 on side 1 and u^2 on side 2, then Theorem 1 implies that in any coalition perfect equilibrium that $p_A^k = u^k$ and $N_A^k = 1 \,\,\forall\,\, k = 1,2$ (it is straightforward to establish that these conditions have to hold in Nash equilibria with the highest profit for A). The assumption that consumers can implicitly coordinate their choices in this case ultimately hurts them because the firm can extract all the potential consumer surplus on the market.

A corollary of the previous observation is that if consumers are homogeneous, then it is never in the interest of the firm to establish more than one network. By providing one network the firm can extract the maximum possible gross consumer surplus on this market. If there are two active networks then gross consumer surplus is smaller than in the above case, and since no consumer can get negative utility in any Nash equilibrium, the profit of the firm is strictly smaller than in the one network case.

6 Monopolist who can operate multiple networks

This section investigates a monopolist network provider's decision on how many networks to operate and how to price them. Since the analysis of the model with more than two networks and heterogeneous consumers is involved, we restrict attention to the case when the monopolist can operate at most two networks.

First we show in a simple setting that it can indeed be better for the monopolist to operate two networks, despite the fact that it would be so-cially optimal to have all consumers on the same network. The example also demonstrates that on network markets the monopolist can effectively price discriminate among consumers through registration fees, even without product differentiation. We compare social welfare in the case the monopolist can operate only one network versus if it is allowed to operate multiple networks. For the general case we provide a necessary condition for two networks being established in equilibrium.

6.1 Two types of consumers on each side

Here we restrict attention to a context in which the two sides of the market are symmetric, there are only two types of consumers on each side, and consumers have linear utility functions.

Assume that $g_i^j(N)=u_i^j\cdot N\ \forall\ j=1,2$ and $i\in[0,1].$ Also assume that for every $u_i^1=u_i^2=h$ for $i\in[0,a]$ and $u_i^1=u_i^2=l$ for $i\in(a,1],$ where $l < h \text{ and } a \in [0, 1].$

In words, there are two types of consumers on both sides. In each side a fraction a of the consumers have a reservation value h, which is higher than l, the reservation value of the rest of the consumers. For ease of exposition we refer to consumers with reservation value h as high types, and consumers with reservation value l as low types¹³.

It is possible to show that for all parameter values a, l and h there exists a coalition perfect equilibrium, both for $\overline{n} = 1$ and $\overline{n} = 2.14$

As a first step we characterize the set of coalition perfect equilibria when the firm can only establish one network ($\overline{n}=1$). The coalition perfect equilibrium is almost always unique, but depends on the values of parameters a, h and l. If l is relatively low and a is high, then the monopolist targets only the high type consumers and charges a high price on both sides. If lis relatively high and a is small, then the monopolist targets all consumers and charges a low price on both sides. In cases in between the monopolist might target all consumers on one side and only the high types on the other side, by charging a low and a high price. These results are both intuitive and in accordance with classic results from the literature on multi product pricing with heterogeneous consumers.

Define the following cutoff points:

$$t_1 \equiv 2a - 1 \tag{1}$$

$$t_1 \equiv 2a - 1 \tag{1}$$

$$t_2 \equiv \frac{a}{2 - a} \tag{2}$$

Notice that if $a \ge \frac{1}{2}$ then $0 \le t_1 \le t_2 \le \frac{1}{2}$, while if $a \le \frac{1}{2}$ then $t_1 \le 0 \le t_2 \le \frac{1}{2}$. Also, notice that both t_1 and t_2 are strictly increasing in a.

 $^{^{13}}$ Note that high and low type only refers to the reservation value of consumers and not to their quality in terms of how desireable a consumer's presence is on the network for consumers on the other side. In our model all consumers are ex ante identical in terms of this external effect.

¹⁴See Lemma 2 in the Appendix, which establishes a more general result.

Theorem 2 For every coalition perfect equilibrium the following hold:

- 1. If $\frac{l}{h} < \max\{0,t_1\}$, then only the high types on both sides join the network and $p_A^1 = p_A^2 = ah$
- 2. If $\frac{l}{h} \in (\max\{0, t_1\}, t_2)$ then there is $j \in \{1, 2\}$ such that on side j all consumers join the network and $p_A^j = al$ and on the other side only high types join the network and $p_A^{-j} = h$.
- 3. If $\frac{l}{h} \in (t_2, 1)$ then all consumers on both sides join the network and $p_A^1 = p_A^2 = l$.

Finally, if $\frac{l}{h} = t_1$ there are coalition perfect equilibria of both type 1 and type 2 above. Similarly if $\frac{l}{h} = t_2$ then there are coalition perfect equilibria of both type 2 and type 3 above.

Note that if a < 1/2, then there is no coalition perfect equilibrium in which the monopolist charges a high price on both sides of the market, targeting only high types. Charging a high price on one side of the market has to be accompanied by charging a low price on the other side. The reason is that there have to be enough consumers on the other side on the network for high types on the first side to be willing to pay the high price. The monopolist therefore cannot extract a high level of consumer surplus from both sides of the market simultaneously.

Assume now that $\overline{n}=2$. The next theorem shows that for a range of parameter values in every coalition perfect equilibrium the monopolist chooses to operate two networks and high and low type consumers on the same side of the market choose different networks.

Define the following cutoff points:

$$z_1 \equiv 4a - 1 \tag{3}$$

$$z_2 \equiv \frac{a(1-2a)}{1-a} \tag{4}$$

Notice that if $a \in \left[0, 1 - \frac{\sqrt{2}}{2}\right]$ then $t_1 \le z_1 \le t_2 \le z_2$, and both z_1 and z_2 are strictly increasing in a.

Theorem 3 If $a \in \left(0, 1 - \frac{\sqrt{2}}{2}\right)$ and $\frac{l}{h} \in \left(\max\left\{0, z_1\right\}, z_2\right)$ then the following hold for every coalition perfect equilibrium:

- (1) $n_A = 2$
- (2) There is $n \in \{1,2\}$ such that all high types on side 1 and all low types on side 2 join τ_k^n , while all low types on side 1 and all high types on side 2 join τ_k^{-n} . The prices are $p_{A,n}^1 = p_{A,-n}^2 = h(1-2a) + al$ and $p_{A,n}^2 = p_{A,-n}^1 = al$.

Note that this range of parameter values cuts into the region in which a monopolist with one network would target all consumers on both sides and into the region in which it targets only high type consumers on one side and all consumers on the other.

The reason that operating two networks can increase the monopolist's profits for some parameter values is the following. By establishing two networks and pricing them differently the monopolist implements a form of second degree price discrimination. In particular, if the proportion of high types is sufficiently low, then the monopolist can separate the low types and the high types on each side even if he cannot observe their reservation values, by charging a high price on side 1 and a low price on side 2 in one network, and doing the opposite on the other network¹⁵. An appropriate choice of prices results in low type consumers choosing networks that are relatively cheap for them, while high type consumers choosing the ones that are relatively expensive for them. In equilibrium the two networks, despite being physically equivalent, end up being of different quality. In our framework the quality of a network for a consumer is determined by how many consumers join the network on the other side of the market. If the majority of consumers on each side of the market are low types, then when all low type consumers on side 1 join one network, that network becomes higher quality for side 2 consumers. Similarly when all low type consumers on side 2 join one network, that network becomes higher quality for side 1 consumers. Since in the above equilibria the low type consumers join different networks, one network ends up being high quality for side 1 consumers, while the other one for side 2 consumers. High type consumers have a higher willingness to

¹⁵Note that coalitional rationalizability implies that in order to have two active networks in equilibrium they either have to have exactly the same prices, or one network has to be relatively cheaper on one side, while the other one on the other side. Therefore there cannot be coalition perfect equilibria with two networks with one being large and expensive on both sides, while the other small and cheap on both sides.

pay for quality and therefore are willing to join the networks that are more expensive for them.

The result that in equilibrium the monopolist separates consumers on the same side by offering them two products that have different prices and qualities is standard in the adverse selection literature¹⁶. What is special to this model is that the two networks are ex-ante identical and product differentiation is endogenous. The quality of a network is determined in equilibrium by the network choices of the consumers, which are driven by the prices of the networks.

The reason the monopolist might be better off by the price discrimination is that it can extract a large consumer surplus from high type consumers simultaneously on both sides of the market, something that it cannot achieve by operating only one network (see Figure 1 for an illustration).

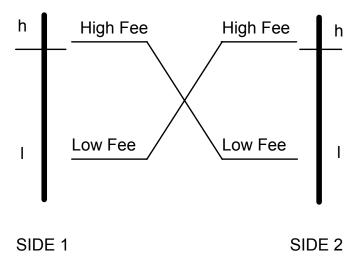


Figure 1

¹⁶See Mussa-Rosen (1978) and Maskin-Riley (1984).

Notice that in the above equilibrium the firm sacrifices some gross consumer surplus (it is socially efficient if all participating consumers are on the same network) in order to be able to extract a high share of the surplus from consumers with high reservation values on both sides of the market.

Despite this, the aggregate social welfare in the situation in which the monopolist is not allowed to operate multiple networks can be both higher or lower than in the situation in which it can only operate one. If $\frac{l}{h} \in (t_2, z_2)$ then a monopolist operating only one network charges prices (l, l) and all consumers join the network. This generates a higher aggregate surplus than if the monopolist can operate two networks, because the same set of consumers participate in the market both cases, but more surplus is generated if they all join same network. As far as consumer surplus is concerned, high types are better off if the monopolist can only run one network and low types are indifferent (they get zero utility in both cases). On the other hand if $\frac{l}{h} \in (z_1, t_2)$, then being restricted to operate one network the monopolist sets a price of h on one side and la on the other. Only high types join the network on the first side and all consumers on the other side. In this case high type consumers are better off if the monopolist can operate two networks and low types are again indifferent. Furthermore, it is straightforward to establish that aggregate social surplus is higher in the case of two networks. In case of two networks aggregate surplus is $2(ah(1-2a)+al)+2a^2(h-l)$, while in case of one network it is $ah + al + a^2(h - l)$. The difference of the two surpluses is $ah + al - 3a^2h - a^2l$, which is positive given that $\frac{l}{h} < 1$ and $\frac{l}{h} \geq z_1 = 4a - 1$ implies $a < \frac{1}{4}$.

Finally, note that equilibrium prices and quantities have to satisfy the "incentive compatibility constraints" that a high type consumer should prefer the more expensive network, while a low type consumer should prefer the cheaper network. Furthermore, since staying out of the market is an option to every consumer, consumers have to get nonnegative utility in equilibrium - a "participation constraint". One feature of the above result, which is consistent with the literature on adverse selection, is that the incentive compatibility constraints for the high types and the participation constraints for the low types are binding in equilibrium.

6.2 General specification

The question of when it is in the interest for the monopolist to operate multiple networks is difficult to answer in general.¹⁷ The previous subsection gives a precise answer for the special case of two consumer types on both sides of the market. One result in that setting is that the reservation values of high and low type consumers have to be sufficiently different for the monopolist wanting to establish two networks. Here we show that this result can be extended to a more general setting. In particular Theorem 4 provides a lower bound on the ratio of the highest and lowest reservation value which is consistent with two networks being operated by the monopolist.

Let
$$F = \{A\}$$
 and $\overline{n} = 2$.

Theorem 4 If $u_i^j/u_{i'}^j < 3 + 2\sqrt{2}$ for every j = 1, 2 and $i, i' \in [0, 1]$ then in every coalition perfect equilibrium either $n_A = 1$, or $\exists n \in \{1, 2\}$ such that $N_{A,n}^1 = N_{A,n}^2 = 0$.

The proof of Theorem 4 shows that if the condition of the theorem holds, then establishing one network and charging prices equal to the lowest reservation values is always more profitable than establishing two active networks. Recall that establishing two active networks implies sacrificing some consumer surplus, which limits the price that the monopolist can charge on the networks. Therefore it can only be profitable if there are some consumers on both sides of the market with sufficiently high reservation values relative to the rest of the consumers.

7 Duopoly

In this section we consider two firms operating in the market, each allowed to establish only one network $(F = \{A, B\} \text{ and } \overline{n} = 1)$. Just like in the case

¹⁷One complication is that as opposed to the case of two types of consumers on each side, in general the profit of a monopolist might not be uniquely determined in coalition perfect equilibrium. The previous version of the paper provides an example in which there are coalition perfect equilibria in which only one network is established, but there there are also coalition perfect equilibria in which two networks are established, yielding different profit levels. This is possible because coalitional rationalizability does not uniquely determine choices in every consumer subgame.

of one firm operating on the market, typically there are many different types of SPNE, including one in which no consumers participate in the market. There are also equilibria in which firms get positive profits.¹⁸

We investigate whether the assumption of coalitional rationalizability reestablishes the result on markets without network externalities that firms' profits are zero in Bertrand competition. Furthermore we ask whether there exist coalition perfect equilibria in which asymmetric networks coexist on the market, with different types of consumers choosing different networks. First we address these issues in the special case that all consumers on the same side of the market have the same reservation values, where we can characterize the set of coalition perfect equilibria. Then we investigate general utility functions, where we provide an example to show that there might be coalition proof equilibria with novel features, and obtain a partial characterization result.

7.1 Homogeneous consumers

In this subsection we assume that consumers on the same side have the same reservation value, u^1 on side 1 and u^2 on side 2. It can be shown that in all these games there exists coalition perfect equilibria.

Theorem 5 establishes that in this case coalition perfect equilibria of the duopoly game have similar properties to subgame perfect equilibria of duopoly pricing games with no network externalities. Namely in every coalition perfect equilibrium both firms' profits are zero, if both of them are active then they charge the same prices and have the same size, and no consumer stays out of the market. The difference is that in this two-sided market environment prices do not have to be zero, despite the assumption that the marginal cost is zero. It is compatible with coalition perfect equilibrium that consumers on one side of the market pay a positive price for joining a network, while consumers on the other side are subsidized to join. In fact Theorem 6 below shows that if the two sides are asymmetric $(u^1 \neq u^2)$, then in every coalition perfect equilibrium the side with the smaller reservation

¹⁸The presence of so called "divide and conquer" strategies (introduced by Innes and Sexton[93], and then analyzed in the context of network markets by Jullien[01] and Caillaud and Jullien[01]) restricts the set of SPNE. If a firm charges a sufficiently low (negative) price compared to its rival on one side of the market, it can make its network a dominant choice for consumers on that side. Then it can charge a high price on the other side of the market and still make sure that consumers join its network on that side. Despite this there is typically a severe multiplicity of equilibria.

value gets strictly subsidized, and consumers on the other side pay a strictly positive price.

Theorem 5 There can be two types of coalition perfect equilibria:

1.
$$\exists k \in \{A, B\}$$
 such that $N_k^j = 1 \ \forall j = 1, 2 \text{ and } i \in [0, 1], p_k^1 = -p_k^2$ and $p_k^j \le u^j \ \forall j = 1, 2$

2.
$$N_A^1=N_A^2=N_B^1=N_B^2=1/2,\ p_A^1=p_B^1=-p_A^2=-p_B^2\ and\ p_A^j\leq u^j\ \forall\ j=1,2$$

Either all consumers join the same network, or the two networks charge the same prices and split the consumers equally. In all equilibria no consumer stays out of the market and all consumers on the same side of the market pay the same price. This market price on one side of the market is just the negative of the price on the other side. Therefore either both prices are zero, or consumers on one side pay a positive price while consumers on the other side receive an equivalent subsidy. In all equilibria both firms' profits are zero.

The intuition behind the zero profit result is that coalitional rationalizability implies that slightly undercutting the competitor's price on both sides of the market results in stealing the whole market. Then if in some profile at least one firm's profit is positive, then at least one firm could profitably deviate by slightly undercutting the other firm's prices. Furthermore, even in profiles in which firms get zero profit but active firms do not charge the same prices at least one firm could profitably deviate by undercutting.

The result of full consumer participation comes from the fact that in all the above equilibria either the market price (the price charged by the active firm(s)) is negative on one side, or the market price is zero on both sides. The first case implies that consumers on the side with the negative market price do not stay out of the market, and then the zero profit result can be used to show that there has to be full consumer participation on the other side as well. The intuition behind the result that every consumer joins some network is that if prices are zero, then it is a supported restriction for the coalition of all consumers to agree upon joining some network. This is because even the most pessimistic expectation compatible with the agreement (namely that other consumers are equally dispersed between the two networks) yields a positive expected payoff, while staying out of the market gives a zero payoff.

Theorem 6 Assume $u^j < u^{-j}$ for $j \in \{1,2\}$. Then in every coalition perfect equilibrium $N_k^1 + N_k^2 > 0$ for some $k \in \{A, B\}$ implies that $p_{i}^{j} \in [-u^{-j}, u^{j} - u^{-j}]$

Theorem 6 states that if consumers on one side have a higher reservation value than consumers on the other side, then in a coalition perfect equilibrium the price charged on the side which has the smaller reservation value has to be in an interval that is strictly below zero. The minimal amount of subsidy that consumers on this side get is the difference between the reservation values. This result is not a consequence of coalitional rationalizability, but comes from the restrictions that "divide and conquer" strategies put on any SPNE¹⁹. If the market price is positive on the side with the low reservation value, then it is relatively cheap to steal consumers on that side, and then a higher price can be charged on the side with the high reservation value.

The following claim concerning the context of linear utility functions is straightforward to establish using Theorems 5 and 6.

Claim 1 Let $g_i^j(N^{-j}) = N^{-j}u^j \ \forall \ j = 1, 2 \ and \ i \in [0, 1]$. Then the following

- If $u^1 = u^2 \equiv u$, then two types of coalition perfect equilibria exist:
- 1. (monopoly equilibria with zero profits) $\exists k \in \{A, B\}$ such that all consumers join network τ_k , $p_k^1 = -p_f^2$ and $p_k^j \le u \ \forall \ j = 1, 2$
- 2. (symmetric equilibria with zero profits) $N_A^1=N_A^2=N_B^1=N_B^2=1/2$, $p_A^1=p_B^1=-p_A^2=-p_B^2$ and $p_A^j\leq u/2~\forall~j=1,2$
 - If $u^j < u^{-j}$ for some $j \in \{1,2\}$ and $u^{-j} \leq 2u^j$, then two types of coalition perfect equilibria exist:
- 1. (monopoly equilibria with zero profits) $\exists k \in \{A, B\}$ such that all consumers join network τ_k , $p_k^1 = -p_k^2$ and $p_k^j \in [-u^{-j}, u^j u^{-j}]$ 2. (symmetric equilibria with zero profits) $N_A^1 = N_A^2 = N_B^1 = N_B^2 = 1/2$, $p_A^1 = p_B^1 = -p_A^2 = -p_B^2$ and $p_k^j \in [\frac{-u^{-j}}{2}, u^j u^{-j}]$

¹⁹this is why Caillaud and Jullien[01] obtain a similar result for equilibria in which both firms are active

• If $u^j < u^{-j}$ for some $j \in \{1, 2\}$ and $u^{-j} > 2u^j$, then only one type of coalition perfect equilibrium exists:

(monopoly equilibria with zero profits) $\exists k \in \{A, B\}$ such that all consumers join network τ_k , $p = -p_k^2$ and $p_k^j \in [-u^{-j}, u^j - u^{-j}]$.

The reason that there are only monopoly equilibria if the larger reservation value is more than twice the smaller one is that if the side with the smaller reservation value gets a subsidy that is less than the difference of the reservation values, then there is a "divide and conquer" deviation that is profitable. But if there are two active networks, then the price that can be charged on consumers in the other side is at most half of their reservation value (otherwise they would get negative utility). Then since firms' profits have to be nonnegative in equilibrium, there cannot be coalition perfect equilibria with two active networks.

The above linear specification gives an opportunity for a direct comparison with the predictions of Caillaud and Jullien[01a] in the case of asymmetric sides, since that is exactly the context of their investigation. By assuming monotonicity of the demand function, they obtain the same set of equilibria with two active firms. On the other hand, their refinement selects a larger set of equilibria with one active firm, including equilibria in which the active firm gets positive profits. Furthermore, full participation is an extra assumption in their model, while it is a result in our paper.

7.2 The general case

The next example shows that, as opposed to the case of homogeneous consumers, price competition does not necessarily drives profits to zero if consumers are heterogeneous. The example also points out that consumers with different reservation values might join different networks and pay different prices in equilibrium, even in the absence of product differentiation.

Claim 2 Assume $g_i^j(N^{-j}) = N^{-j} \cdot u_i^j \ \forall \ j = 1, 2$ and $i \in [0, 1]$. Assume that on both sides of the market, a mass of consumers with measure 0.4 have reservation value 2.55 ('I' types), a mass of consumers with measure 0.15 have reservation value 0.51 ('II' types), a mass of consumers with measure 0.1 have reservation value 0.46 ('III' types), while a mass of consumers with measure 0.35 have reservation value 0.15 ('IV' types). Then there exists a coalition perfect equilibrium in which one firm

charges a price of 0.31 on side 1 and -0.2 on side 2, while the other firm charges -0.2 on side 1 and 0.31 on side 2. All type 'I' consumers on side 1 and type 'II'-'IV' consumers on side 2 join the first firm, while all type 'I' consumers on side 2 and type 'II'-'IV' consumers on side 1 join the second firm.

Notice that in this profile both firms get a profit of $0.31 \times 0.4 - 0.2 \times 0.6 = 0.04$, which is strictly positive. Furthermore, in the described equilibrium the firms charge different prices, and consumers on the same side of the market with different reservation values end up paying different prices for the market good, despite the fact that reservation prices are private information of the consumers.

Every consumer on both sides of the market joins some network. Type 'I' consumers on both sides of the market pay a registration fee of 0.31 for joining a network, and in equilibrium they face a measure of 0.6 consumers from the other side of the market. All other consumers on both sides of the market are subsidized, they pay a registration fee of -0.2. In the equilibrium they face only a measure of 0.4 consumers from the other side of the market.

This equilibrium structure is similar to the equilibria in the previous section, in which the monopolist achieved price discrimination by operating two networks. In particular, one network is cheaper on one side of the market, while the other one is cheaper on the other side. A larger fraction of consumers, those having relatively low reservation values, join the cheap network sides, which makes it worthwhile for the remaining, high reservation value, consumers to join the expensive network sides. These similarities are consequences of assuming that after every price announcement consumers play some coalitionally rationalizable Nash equilibrium. In the monopoly case it is never in the interest of the firm to establish two networks that are priced equally, since that would just split consumers into two networks, generating less consumer surplus and therefore less profit. In the duopoly case there cannot be a coalition perfect equilibrium with positive profits and equally priced networks, because of the usual Bertrand competition undercutting argument. Coalitional rationalizability ensures that a slight undercutting by a firm is enough to "steal the whole market" and that it increases the firm's profit. Therefore in both cases, for different reasons, the two networks have to be priced differently. But two active firms that

are priced differently are only compatible with coalitional rationalizability if neither of them is cheaper on both sides of the market (then consumers would all switch to that network). Then it is the consequence of Nash equilibrium that if both networks are active, then on both sides more consumers join the relatively cheaper network, since only that can make it attractive for some consumers to join the other, expensive side.

The main intuition on why competition does not drive profits down to zero in the above example is that with heterogeneous consumers deviation strategies based on undercutting, which are always effective due to the assumption of coalitional rationalizability, are not necessarily profitable. Consider for example an undercutting deviation by firm B. If B announces slightly smaller prices than the equilibrium prices of firm A, then coalitional rationalizability implies that all type 'T'-'III' from side 1, and all consumers from side 2 join its network. But the highest profit B can achieve this way is $0.00\,15$, which is strictly smaller than the equilibrium profit of B. The reason is that the proposed undercutting increases the number of consumers joining the network by a larger amount on the side where the price is negative.

The same intuition applies to "divide and conquer" type strategies. A firm can lower its price so that it makes it a dominant choice for some type of consumers to join its network and then it can charge a high price on the other side of the market and still make sure that some consumers join its network on that side as well. But if consumers are heterogeneous, then the proportion of consumers who are willing to pay the increased price on the latter side might be too low to compensate for the costs associated with lowering the price (increasing the subsidy) on the first side. In the example above none of these deviations are profitable.

Theorem 7 establishes that the basic features of the above example hold for any coalition perfect equilibrium in which some firm's profit is positive, for any game with two firms.

Theorem 7 Suppose that in a coalition perfect equilibrium
$$\pi_k > 0$$
 for some $k \in \{A, B\}$. Then (1) $N_k^j > 0 \,\forall j \in \{1, 2\}$ and $k \in \{A, B\}$; (2) $\exists j \in \{1, 2\}$ such that $p_A^j > p_B^j$, $p_A^{-j} \leq p_B^{-j}$, $N_A^j \leq N_B^j$ and $N_A^{-j} > N_B^{-j}$.

In all these equilibria both firms have to be active and firm A's network has to be (weakly) more expensive and smaller on one side of the market

and (weakly) cheaper and larger on the other than firm B's network. Furthermore, the two networks have to be asymmetric in the sense that on at least one side the networks charge different prices and on at least one side a different fraction of consumers choose A's network than B's.

8 Discussion

In this section, we discuss how the results of the paper would be affected by changing three assumptions we made in the model.

8.1 Positive marginal cost

If firms have a positive constant marginal cost, all the qualitative results still hold, with one exception. If the marginal cost is higher than a certain threshold, then even if every consumer's reservation value is still higher than the marginal cost, coalitional rationalizability does not exclude the possibility that in price competition between two firms consumers do not join any network in equilibrium. The reason is that if marginal costs are high, then the average price charged on consumers is high and ex-ante coordination to join some network becomes harder.

8.2 Multi-homing

On some two-sided markets network choices are naturally mutually exclusive, at least over a given period of time. For example people looking for a date can only be in one entertainment facility at a time. In other contexts consumers can join multiple platforms, which is called multi-homing in the literature. For example people looking for used cars or looking for jobs can obtain multiple newspapers with classified ads.

The qualitative conclusions of the paper remain valid if we allow for multi-homing. In particular if there are multiple active networks in coalition perfect equilibrium that are not equally priced, then it has to be that one network is cheaper and larger on one side of the market and the other network is cheaper and larger on the other side. If consumers are homogeneous, then it still holds that in every coalition perfect equilibrium both firms get zero profit. On the other hand firms can have positive profits in price competition if consumers are heterogeneous, the intuition being the

same as in Section 7. Finally, multi-homing does not change the result that a monopolist might find it more profitable to operate two networks rather than one. In fact, if multi-homing is allowed, then the high reservation value consumers join multiple networks, increasing the monopolist's revenue. This makes operating two networks more attractive and therefore there is a larger set of games in which the monopolist runs two networks in coalition perfect equilibrium.

8.3 Conflict of interest among consumers on the same side

The assumption that a consumer's utility is not affected by the number of consumers from the same side of the market who join the same platform as she does can be restrictive in a variety of contexts. If the networks are matchmaking services or auction sites, then people on the same side of the market might competite for the same transactions. In other contexts transactions are non-rival goods, validating our assumption of no conflict of interest on the same side.

If consumers are homogeneous, it is possible to partially relax the assumption of no conflict of interest on the same side. In particular, it is enough to assume no conflict of interest on the same side only if every consumer from the other side are present at the same network, for the main qualitative conclusions of the paper to remain valid.²⁰ In all other cases consumers' utilities might depend negatively on the number of consumers from the same side joining the same network. One scenario that validates this assumption is if there exist ideal matches in the market, in which case two consumers from the same side are competitors only if their ideal partners from the other side of the market are not present at their network (which cannot happen if all consumers from the other side are present).

9 Conclusions and possible extensions

This paper analyzes pricing decisions of firms and platform choices of consumers on two-sided markets with network externalities, assuming that groups of consumers can coordinate their choices if coordination is focal.

²⁰See the previous version of our paper for a formal investigation of this.

A key feature of the analysis is that consumers are allowed to be heterogeneous with respect to their willingness to pay for the network good. To keep the analysis tractable, several simplifying assumptions are made in other dimensions though. Section 8 discusses the consequences of relaxing some of these, but there are several other extensions that would make the model more realistic in important settings. Besides registration fees, in several contexts firms might be able to charge usage fees, fees for successful matches, or more complicated pricing instruments like contingent offers. In other two-sided markets, for example the market for health insurance, adverse selection is a central problem. Our model assumes that serving every consumer induces the same marginal cost to the firm and therefore abstracts away from this issue. Finally, there are contexts in which even ex ante consumers are not symmetric with respect to the network externality they generate (their "attractiveness" to consumers on the other side). Some of these directions are addressed in the existing literature, others are left for future research.

10 Appendix

Some extra notation for the Appendix.

Let
$$C = C^1 \cup C^2$$
.

For every $D \subset C$ such that $\{i : C^i \in D\}$ is measurable with respect to the Lebesgue measure, let $N(D) = \int\limits_{C^i \in D} di$. Let S_A denote the set of strategies of player A, S_B the set of strategies

Let S_A denote the set of strategies of player A, S_B the set of strategies of player B and S_i^j the set of strategies of C_i^j for j=1,2 and $i\in[0,1]$. Note that strategies in S_i^j specify actions for C_i^j after any history of length 2.Let $S^c = \underset{i\in[0,1]}{\times} S_i^1 \underset{i\in[0,1]}{\times} S_i^2$

For any game, let Γ^c be the set of all subgames that start in the third stage. We refer to elements of Γ^c as consumer subgames.

Moreover, let c_i^j denote the action choice of consumer i on side j.

Finally, for every $s \in S$, $k \in F$, $j \in \{1,2\}$, $n = 1, ..., n_k$ and $i \in [0,1]$ let $n_k(s)$, $\pi_k(s)$, $p_{k,n}^j(s)$, $N_{k,n}^j(s)$ and $c_i^j(s)$ denote the realized n_k , π_k , $p_{k,n}^j$, $N_{k,n}^j$ and c_i^j if s is played

Lemma 1 Let $G^c = (C, S^c, u^c) \in \Gamma^c(G)$. Then $\exists s \in S^c$ such that s is a coalitionally rationalizable Nash equilibrium of G^c .

Proof of Lemma 1 For any $A \subset S^c$ such that $A = \underset{j=1,2}{\times} \underset{i \in [0,1]}{\times} \neq \emptyset$ let F(A) be the collection of supported restrictions in S^c given A. Let A^0, A^1, \ldots be such that $A^0 = S^c$ and $A^k = \bigcap_{B \in F(A^{k-1})} B \ \forall \ k \geq 1$. Note that $A^* = \lim_{k \to \infty} A^k$ is the set of coalitionally rationalizable strategies in G^c . Let $k \geq 0$ and assume $A^k \neq \emptyset$. For every $i \in [0,1]$ and j = 1,2 let $\overline{u}_i^j(k) = \sup_{\omega_{-i,j} \in \Omega_{-i,j}(A^k), a_{i,j} \in A^k_{i,j}} u^c_{i,j}(a_{i,j}, \omega_{-i,j})$. Let $(a_{i,j}^m, \omega_{-i,j}^m)_{m=1,2,\ldots}$ be such that $a_{i,j}^m \in A^k_{i,j}$ and $\omega_{-i,j}^m \in \Omega_{-i,j}(A^k) \ \forall \ m \geq 1$, and $u_{i,j}^c(a_{i,j}^m, \omega_{-i,j}^m) \to \overline{u}_i^j(k)$ as $m \to \infty$. Since $A^k_{i,j}$ is finite, $(a_{i,j}^m)$ has a subsequence $(a_{i,j}^m)$ such that $\lim_{m_n \to \infty} a_{i,j}^{m_n} = a \in A^k_{i,j}$. Then by the definition of supported restriction $a \in B_{i,j}$ for every $B \subset A^k$ such that B is a supported restriction in G^c given A^k . Since i and j were arbitrary, this implies $A^{k+1} \neq \emptyset$. Then by induction $A^0 = S^c \neq \emptyset$ implies $A^* \neq \emptyset$.

Note that $(S^c)_i^j = (S^c)_{i'}^{j'} \equiv \overline{S}^c \ \forall i, i' \in [0, 1] \text{ and } j, j' \in \{1, 2\}.$ Order pure strategies in \overline{S}^c any way, such that $\overline{S}^c = \{a_1, ..., a_n\}$. Define $x(s) : \overline{S}^c \to R^{2n}$ such that $x_k(s) = N(C_i^1 \in C^1 : c_i^1(s) = a_k) \ \forall i \in 1, ..., n$ and $x_k(s) = N(C_i^2 \in C^2 : c_i^2(s) = a_{k-n}) \ \forall i \in n+1, ..., 2n$.

Let $\Theta = \{\theta \in R^{2n} : \exists s \in A^* \text{ s.t. } x(s) = \theta\}$. It is easy to establish that Θ is a nonempty, compact and convex subset of R^{2n} . For every $\theta \in \Theta$, $i \in [0,1]$ and j=1,2 let $BR_i^j(\theta)=\{a \in \overline{S}^c : \exists s \in S \text{ s.t. } x(s)=\theta \text{ and } a \in BR_i^j(s_{-j,i})\}$. Now define the correspondence $F:\Theta \to R^{2n}$ such that $F(\theta)=\{y:\exists s \in S^c \text{ s.t. } s_i^j \in BR_i^j(\theta), \text{ and } y=x(s)\}$. It is straightforward to establish that $BR_i^j(s_{-j,i}) \subset (A^*)_i^j \ \forall \ i \in [0,1] \text{ and } j=1,2$. This implies that $F(\theta)\subset\Theta \ \forall \ \theta \in \Theta$, therefore F is a correspondence from Θ to itself. Note that F is nonempty valued, since \overline{S}^c is finite, so the best response correspondence is nonempty valued. Furthermore, if $s,t\in\overline{S}^c$ are such that $s_i^j,t_i^j\in BR_i^j(\theta)$ for some $\theta\in\Theta$, then $z_i^j\in BR_i^j(\theta)$ for every $z\in\overline{S}^c$ for which it holds that $\forall i\in [0,1]$ and j=1,2 either $z_i^j=s_i^j$ or $z_i^j=t_i^j$. This implies that F is convex valued. Finally, since for every $i\in [0,1]$ and j=1,2 g_i^j is continuous, it holds that for every $i\in [0,1]$ and j=1,2 $BR_i^j(\theta)$ is upper hemicontinuous, which implies that F is upper hemicontinuous.

The above imply that all the conditions for Kakutani's fixed point theorem hold for F, therefore it has a fixed point θ^* . That implies $\exists \ s^* \in A^*$ such that $x(s^*) = \theta^*$ and $(s^*)^j_i \in BR^j_i(\theta^*) \ \forall \ \theta \in \Theta, \ i \in [0,1]$ and j=1,2. This implies $(s^*)^j_i \in BR^j_i(s^*_{-j,i}) \ \forall \ \theta \in \Theta, \ i \in [0,1]$ and j=1,2, which establishes that s^* is a coalitionally rationalizable Nash equilibrium. QED.

Lemma 2 Let $F = \{A\}$. Let g_i^j be differentiable for every j = 1, 2, $i \in [0,1]$ and assume $\exists \ U > 0$ such that $\frac{\partial g_i^j(N^{-j})}{\partial N^{-j}} \leq U$, j = 1, 2, $i \in [0,1]$, $N^{-j} \in [0,1]$ (there is a uniform bound on the partial derivative of the utility functions). Then $\exists \ s \in S$ such that s is a coalition perfect equilibrium.

Proof of Lemma 2 Let $s_{-A} \in S_{-A}$ be such that s_{-A} specifies a coalitionally rationalizable Nash equilibrium in every $G^c \in \Gamma^c(G)$, and such that for every n=1,2 and $(p_k^j)_{j=1,2} \underset{k=1,...,n}{\longleftarrow} \in \mathbb{R}^{2n}$ it holds that $s_{-A}(n,(p_k^j)_{j=1,2}) = s_{-A}(n,(\widehat{p}_k^j)_{j=1,2}) = s_{-A}(n,(\widehat{p}_k^j)_{j=1,2}) = s_{-A}(n,(p_k^j)_{j=1,2}) = s_{-A}(n,(p_k^j)_{j=1,$ Lemma 1 and the assumption that $g_i^j(N^{-j}) < M \ \forall \ i \in [0,1]$ and j =1,2 together imply that there exists a profile s like that. Now let π^* sup $\pi_A(s_A, s_{-A})$. If $\pi^* = 0$, then for any $s_A \in S_A$ such that $n(s_A) = 1$ and $p_1^1(s_A), p_1^2(s_A) \ge 0$ it holds that (s_A, s_{-A}) is a coalition perfect equilibrium. Let $\pi^* > 0$. Then $\exists s_A^1, s_A^2, \dots$ such that $\pi_A(s_A^k, s_{-A}) \to \pi^*$ as $k \to \infty$, and that also satisfies $p_m^j(s_A^k) \leq M \ \forall \ j=1,2$ and $m=1,...,n_A(s_A^k)$. W.l.o.g. let $n(s_A^k) = n(s_A^{k'}) \equiv \overline{n} \ \forall \ k, k' \geq 1$ (taking such a subsequence is always possible). Then $s_A^{n_1}, s_A^{n_2}, \dots$ has a subsequence $s_A^{n_1}, s_A^{n_2}, \dots$ such that $s_A^{n_k} \to s_A^* \in S_A$. Furthermore, $s_A^{n_1}, s_A^{n_2}, \dots$ has a subsequence $s_A^{m_1}, s_A^{m_2}, \dots$ such that $s_{-A}(\overline{n}, p_k^j(s_A^{m_n})_{j=1,2}) \equiv s_{-A}^n \to s_{-A}^{c*} \in \{\emptyset, 1, ..., \overline{n}\}^{[0,1] \times [0,1]}$. Let $G^{c*} = (C, S^{c*}, u^{c*})$ denote the subgame following first stage action \overline{n} and second stage action $(p_k^j(s_A^n)_{j=1,2})_{k=1,\dots,\overline{n}}$. It is straightforward to establish that continuity of g_i^j for every $j=1,2, i\in[0,1]$, and that s_{-A}^n is a Nash equilibrium in the subgame following $(\overline{n}, p_k^j(s_A^n)_{j=1,2})_{k=1,\dots,\overline{n}}$ together imply that s_{-A}^{c*} is a Nash equilibrium in G^{c*} . Now, assume $A \subset S^{c*}$ and $B \subset S^{c*}$ are such that A is a supported restriction by $J \subset C$ given B in G^{c*} . Then the starting assumption on the utility functions implies that $\exists (A^n, B^n)_{n=1,2,...}$ such that $A^n, B^n \subset S^{c*} \ \forall \ n = 1, 2, ..., A^n$ is a supported restriction by $J\subset C$ given B^n in the subgame following $(\overline{n},p_k^j(s_A^n)_{j=1,2}\,_{k=1,\ldots,\overline{n}})$, and $(A^n, B^n) \to (A, B)$ as $n \to \infty$. Then since s_{-A}^n is coalitionally rationalizable in the subgame following $(\overline{n}, p_k^j(s_A^n)_{j=1,2} \ _{k=1,\dots,\overline{n}})$, s_{-A}^{c*} is coalitionally rationalizable in G^{c*} . Also note that for any $t \in S$ such that $t_A = s_A^*$ and

Let $s'_{-A} \in S_{-A}$ be such that s'_{-A} specifies s^{c*}_{-A} in G^{c*} , and in every other subgame G^c s'_{-A} specifies the same strategy as s_{-A} . Then $\pi_A(s^*_A, s'_{-A}) \geq \pi_A(s'_A, s'_{-A}) \, \forall \, s'_A \in S_A$ by construction. Furthermore, s'_{-A} specifies a coalitionally rationalizable Nash equilibrium in every $G^c \in \Gamma^c$, therefore (s^*_A, s'_{-A}) is a coalition perfect equilibrium. QED

 t_{-A} specifies s_{-A}^{c*} in G^{c*} it holds that $\pi_A(t) = \sup_{s} \pi_A(s_A, s_{-A})$.

Proof of Theorem 1 Let $\pi_A(s) = \pi$. If $\pi = 0$ the claim is trivial,

since in every Nash equilibrium and therefore in every coalition perfect Nash equilibrium the firm has to get nonnegative profit (since announcing prices above 0 guarantees that).

Suppose now that $\pi > 0$. That implies that at least on one side of the market the monopolist charges a strictly positive profit and has a strictly positive market share.

Let $\widehat{C^j}(s) = \{C_i^j : c_i^j(s) = A\}$ for j = 1, 2. Then for $C_i^j \in \widehat{C^j}(s)$ and $N^j \in [0, 1]$ it holds that $g_i^j(N^{-j}) - p_A^j(s) \ge 0$ (note that $g_i^j(N_A^{-j}(s))$ is constant in N^j). Then for every $\varepsilon > 0$ and $C_i^j \in \widehat{C^j}(s)$ it holds that $g_i^j(N_A^{-j}(s)) - p_A^j(s) + \varepsilon > 0$, which implies that after a price announcement of $(p_A^j(s) - \varepsilon, p_A^j(s) - \varepsilon)$ joining the network is a supported restriction for $\widehat{C^1}(s)$ and $\widehat{C^2}(s)$.

If $p_A^j(s)>0$ for j=1,2, then it has to be the case that $N_A^j(s)\geq 0$ and $Max\left\{N_A^j(s),N_A^{-j}(s)>0\right\}$. Then the firm can guarantee a profit arbitrarily close to π by charging prices $\left(p_A^1(s)-\varepsilon,p_A^2(s)-\varepsilon\right)$. If $p_A^j(s)>0$ and $p_A^{-j}(s)=0$ then it has to be the case that $N_A^j(s)>0$ and $N_A^{-j}(s)\geq 0$. In this case, by charging $\left(p_A^1(s)-\varepsilon,p_A^2(s)-\varepsilon\right)$ the monopolist gets market shares $N_A^j\geq N_A^j(s)$ and $N_A^{-j}=1$ and profits arbitrarily close to π . Finally, if $p_A^j(s)>0$ and $p_A^{-j}(s)=0$ it has to be the case that $N_A^j(s)$ and $N_A^{-j}(s)=1$. Then, by charging $\left(p_A^1(s)-\varepsilon,p_A^2(s)-\varepsilon\right)$ the monopolist gets market shares $N_A^j\geq N_A^j(s)$ and $N_A^{-j}=1$ and again profits arbitrarily close to π .

That means that if consumers play only coalitionally rationalizable strategies, then the firm can guarantee a profit arbitrarily close to π by charging prices $(p_A^1(s) - \varepsilon, p_A^2(s) - \varepsilon)$ where $\varepsilon > 0$ is small enough. This implies that it cannot be that $\pi(s') < \pi$. QED

Proof of Theorem 2 Let $s \in S$ be a coalition perfect equilibrium. If $p^1(s), p^2(s) < l$ then joining the network is a supported restriction for the coalition of all consumers. The supremum of the profit the firm in this price range is 2l and the firm can get a profit arbitrarily close to it by charging $(p^1(s), p^2(s)) = (l - \varepsilon, l - \varepsilon)$ for small enough $\varepsilon > 0$. If $p^1(s), p^2(s) < ah$ then joining the network is a supported restriction for the coalition of consumers that involve the high types from both sides of the market. Therefore the monopolist can guarantee a profit arbitrarily close to $2a^2h$ by charging prices $(p^1(s), p^2(s)) = (ah - \varepsilon, ah - \varepsilon)$ for small enough $\varepsilon > 0$. If $p^j(s) < h$ and $p^{-j}(s) < al$ for some $j \in \{1, 2\}$ then joining the network is a supported restriction for $C^{-j} \cup \{C_i^j : i \in [0, a]\}$. Therefore the monopolist can guarantee a profit arbitrarily close to a(h + l) by charging prices $(p^1(s), p^2(s)) = (ah - c)$

 $(h - \varepsilon, al - \varepsilon)$ for small enough $\varepsilon > 0$.

The above establish that $\pi_A(s) \ge \max(2l, 2a^2h, a(h+l))$.

If $p^{j}(s) > h$ for some $j \in \{1, 2\}$, then $N^{j}(s) = 0$. Then $N^{-j}(s) > 0$ only if $p^{-j}(s) \leq 0$. In any case $\pi_{A}(s) < \max(2l, 2a^{2}h, a(h+l))$. Therefore $p^{j}(s) \leq h$ for j = 1, 2.

It cannot be that $p^{j}(s) \leq l \ \forall \ j \in \{1, 2\}$ and $p^{j}(s) < l$ for some $j \in \{1, 2\}$, since then $\pi_{A}(s) < 2l$.

If $p^{j}(s) > l \ \forall \ j \in \{1,2\}$ then $c_{i}^{j}(s) = \emptyset \ \forall \ j = 1, 2 \text{ and } i \in (a,1]$. Then it cannot be that $p^{j}(s) > ah$ for some $j \in \{1,2\}$, otherwise $c_{i}^{j}(s) = \emptyset \ \forall j = 1, 2 \text{ and } i \in [0,1] \text{ and therefore } \pi_{A}(s) = 0$. Furthermore, it cannot be that $p^{j}(s) < ah$ for some $j \in \{1,2\}$, otherwise $\pi_{A}(s) < 2a^{2}h$.

Suppose now that $p^{j}(s) > l$ and $p^{-j}(s) \leq l$ for some $j \in \{1, 2\}$. It cannot be that $p^{-j}(s) < al$ since then $\pi_{A}(s) < a(l+h)$. If $p^{-j}(s) > al$, then $p^{j}(s) > ah$ or $p^{-j}(s) > ah$ implies $\pi_{A}(s) = 0$. Then $p^{j}(s) < ah$ or $p^{-j}(s) < ah$ implies $\pi_{A}(s) < 2a^{2}h$. Finally, $p^{j}(s) = ah$ and $p^{-j}(s) = ah$ contradict that $p^{j}(s) > l$ and $p^{-j}(s) \leq l$. This concludes that $p^{-j}(s) = al$. Then $p^{j}(s) = h$, otherwise $\pi_{A}(s) < a(l+h)$.

Consider first the case that $ah \geqslant l$. If $p^j(s) \ge ah$ then only high types can join the network in equilibrium. Furthermore, consumers on side j only join in equilibrium if at least some low types join the network from the other side. For that to be possible in equilibrium, it has to be the case that $p^{-j}(s) \le al$. The above imply that if j(s) > h for j = 1 or j = 2 then $\pi(s) \le ah + al$ But note that the firm can get a profit arbitrarily close to this amount by charging $(h - \varepsilon, al - \varepsilon)$ for small enough $\varepsilon > 0$, since then joining the network is a supported restriction for the coalition of consumers involving all high types on side 1 and all consumers on side 2.

Consider now the case that l > ah. If j(s) > l for j = 1 or j = 2 the same arguments as above establish that $\pi(s) \le ah + al$, but the monopolist can get a profit arbitrarily close to ah + al by charging $(h - \varepsilon, al - \varepsilon)$ for small enough $\varepsilon > 0$.

This concludes that $\pi(s) \leq \max(2l, 2a^2h, ah + al)$, but if consumers play only coalitionally rationalizable strategies then the monopolist can always guarantee a profit arbitrarily close to $\max(2l, 2a^2h, ah + al)$. But then it has to be the case that in every coalition perfect equilibrium $\pi(s) = \max(2l, 2a^2h, ah + al)$. This establishes that the prices charged by the monopolist are either (l, l) or (ah, ah) or (h, al) or (al, h) in any coalition perfect equilibrium, and in the first case $c_i^1(s) = c_i^2(s) = A \ \forall i \in [0, 1]$, in the second case $c_i^1(s) = c_i^2(s) = A \ \forall i \in [0, a]$ and $c_i^1(s) = c_i^2(s) = \emptyset \ \forall i \in (a, 1]$ and in the third case either $c_i^1 = A \ \forall i \in [0, a]$, $c_i^1 = A \ \forall i \in (a, 1]$ and $c_i^2 = A \ \forall i \in [0, a]$

 $i \in [0,1]$ or $p^{1}(s) = al$, $p^{2}(s) = h$, $c_{i}^{1} = A \ \forall \ i \in [0,1]$, $c_{i}^{1} = A \ \forall \ i \in [0,a]$ and $c_{i}^{1} = \emptyset \ \forall \ i \in (a,1]$.

The above imply that if $2l > \max(2a^2h, ah + al)$ then $p^j(s) = l$ and $N^j(s) = 1 \,\,\forall \,\, j \in \{1,2\}$. If $2a^2h > \max(2l, ah + al)$ then $p^j(s) = ah$ and $N^j(s) = a \,\,\forall \,\, j \in \{1,2\}$. And if $ah + al > \max(2l, 2a^2h)$ then $p^j(s) = h$, $p^{-j}(s) = al$, $N^j(s) = a$ and $N^{-j}(s) = 1$ for some $j \in \{1,2\}$.

Suppose $2a^2h > al + ah$. Since a > 0, this is equivalent to (2a - 1)h > l. The latter implies $a^2h > l$ since $a^2h - (2a - 1)h = (a - 1)^2h > 0$. Therefore (2a - 1)h > l implies that $2a^2h > \max(2l, ah + al)$.

Suppose now that ah + al < 2l. It is equivalent to $l > \frac{a}{2-a}h$. The latter implies $l > a^2h$ since $\frac{a}{2-a}h - a^2h = ah\frac{1-2a+a^2}{2-a} > 0$. Therefore $2a^2h < 2l$. This establishes that if $l > \frac{a}{2-a}h$ then $2l > \max(2a^2h, ah + al)$.

Note that $(2a-1)h < \frac{a}{2-a}h$. If $l \in ((2a-1)h, \frac{a}{2-a}h)$ then $2a^2h < al+ah$ and ah+al > 2l and therefore $ah+al > \max(2l, 2a^2h)$.

Let $G^1=(I,S^1,u^1)\in\Gamma^c$ be the subgame following price announcements (ah,ah) and let $s^1\in S^1$ be such that $(s^1)^1_i=(s^1)^2_i=A\ \forall\ i\in[0,a]$ and $(s^1)^1_i=(s^1)^2_i=\emptyset\ \forall\ i\in(a,1].$ Let $G^2=(I,S^2,u^2)\in\Gamma^c$ be the subgame following price announcements (h,al) and let $s^2\in S^2$ be such that $(s^1)^1_i=A$ $\forall\ i\in[0,a],\ (s^1)^1_i=\emptyset\ \forall\ i\in(a,1]$ and $(s^1)^2_i=A\ \forall\ i\in[0,1].$ Let $G^3=(I,S^3,u^3)\in\Gamma^c$ be the subgame following price announcements (l,l) and let $s^3\in S^3$ be such that $(s^3)^1_i=(s^3)^2_i=A\ \forall\ i\in[0,1].$ It is straightforward to establish that for k=1,2,3 s^k is a coalitionally rationalizable Nash equilibrium in G^k . Let now $s_{-A}\in S_{-A}$ be any profile that specifies s^k in G^k for every k=1,2,3 and specifies some arbitrary coalitionally rationalizable Nash equilibrium in every other $G^c\in\Gamma^c$. By Lemma 1 there exists a profile like that. Let s_A be such that $p_A(s_A)=(ah,ah)$. Let s_A' be such that $p_A(s_A')=(h,al)$. And let s_A'' be such that $p_A(s_A')=(l,l)$. If $\frac{l}{h}=2a-1$ then $2a^2h=ah+al=\max(2l,2a^2h,ah+al)$. The above then establish that both (s_A,s_{-A}) and (s_A',s_{-A}) are coalition perfect equilibria. If $\frac{l}{h}=\frac{a}{2-a}$ then $2l=ah+al=\max(2l,2a^2h,ah+al)$. The above then establish that both (s_A',s_{-A}) and (s_A'',s_{-A}) are coalition perfect equilibria. QED

Proof of Theorem 3 If $s_{-A} \in S_{-A}$ is such that consumers play a coalitionally rationalizable Nash equilibrium in every consumer subgame, then in the subgame following $n_A(s_A, s_{-A}) = 2$ and $p_1^1 = p_2^2 = la - \varepsilon$, $p_1^2 = p_2^1 = la + (1-a)h - 2\varepsilon$ ($\varepsilon > 0$), it has to hold that $n_i^1 = 2$, $n_i^2 = 1$ $\forall i \in [0, a]$ and $n_i^1 = 1$, $n_i^2 = 2 \ \forall i \in (a, 1]$. To see this, define $A \subset S$ such that $A = \underset{i \in [0,1], j=1,2}{\times} A_i^j$ and $A_i^j \equiv \{\emptyset, 1, 2\} \ \forall i \in [0, a], j = 1, 2, A_i^1 \equiv \{\emptyset, 1\}$ $\forall i \in (a, 1]$ and $A_i^2 \equiv \{\emptyset, 2\} \ \forall i \in (a, 1]$. Also define $B \subset S$ such that

 $B = \underset{i \in [0,1], j=1,2}{\times} B_i^j \text{ and } B_i^1 \equiv \{2\} \ \forall \ i \in [0,a], \ B_i^2 \equiv \{1\} \ \forall \ i \in [0,a], \ j=1,2, \}$

 $B_i^1 \equiv \{1\} \ \forall \ i \in (a,1] \ \text{and} \ A_i^2 \equiv \{2\} \ \forall \ i \in (a,1].$ First note that $A_i^j \times S_{-1,i}$ is a supported restriction by C_i^j given $S \ \forall \ i \in [0,1] \ \text{and} \ j=1,2$ (since strategies in S_i^j/A_i^j are never best responses for C_i^j). Next, B is a supported restriction given A by $C^1 \cup C^2$ since it gives the best possible payoff to every consumer in this subgame, given A. Therefore $n_i^1=2,\ n_i^2=1\ \forall\ i\in [0,a]$ and $n_i^1=1,\ n_i^2=2\ \forall\ i\in (a,1]$ is the only coalitionally rationalizable strategy in the above subgame.

Since ε can be arbitrarily small positive, the above establishes that if $s \in S$ is a coalition perfect equilibrium, then $\pi_A(s) \ge 2(la + (1-a)ah) \equiv \pi^*$.

Suppose $s_{-A} \in S_{-A}$ is such that consumers play a coalitionally rationalizable Nash equilibrium in every consumer subgame and $\exists \ \widehat{s}_A \in S_A$ such that $\pi_A(\widehat{s}_A, s_{-A}) \geq \pi^*$ and it is not the case that $n_A(\widehat{s}_A, s_{-A}) = 2$, and $p_j^1(\widehat{s}_A, s_{-A}) = p_{-j}^2(\widehat{s}_A, s_{-A}) = la, p_j^2(\widehat{s}_A, s_{-A}) = p_{-j}^1(\widehat{s}_A, s_{-A}) = la + (1-a)h$ for some j = 1, 2.

Let
$$s = (\widehat{s}_A, s_{-A})$$
.

First suppose $n_A(s)=1$. If $l\in \left((4a-1)h,\frac{a}{2-a}h\right)$, then by Theorem $4\ \pi_A(s)\leq (l+h)a$. But for l>(4a-1)h it holds that $(l+h)a<2(la+(1-a)ah)\equiv \pi^*$, a contradiction. If $l\in \left((\frac{a}{2-a}h,\frac{a(1-2a)}{1-a}h\right)$, then by Theorem $4\ \pi_A(s)\leq 2l$. But $l<\frac{a(1-2a)}{1-a}h$ implies $2l<2(la+(1-a)ah)\equiv \pi^*$, a contradiction.

Therefore $n_A(s) = 2$.

It cannot be that $N_k^j=0$ for some j=1,2 and k=1,2 since then either $N_k^{-j}(s)=0$ or $p_k^{-j}(s)\leq 0$ (otherwise consumers choosing network k in s would get negative utility, contradicting the assumption on s_{-A}). In either case $\pi_A(s)$ is smaller or equal to the supremum of profits attainable by a strategy in which A operates only one network. Then, as established above, $\pi_A(s)<\pi^*$. Therefore $N_k^j>0 \ \forall \ j=1,2$ and k=1,2.

Let
$$H^j = \{C_i^j : i \in [0, a]\}$$
 and $L^j = \{C_i^j : i \in (a, 1]\} \ \forall \ j = 1, 2$.
Let $X_k^j = \{C_i^j : n_i^j(s) = k\} \ \forall \ j = 1, 2$ and $k = 1, 2$.

First we establish that it cannot be that for some j=1,2 both $X_1^j\cap L^j=\emptyset$ and $X_2^j\cap L^j=\emptyset$. If $X_1^j\cap L^j=\emptyset$ and $X_2^j\cap L^j=\emptyset$ \forall j=1,2 then $\pi_A(s)<2a^2h<\pi^*$. Otherwise, w.l.o.g. assume $X_1^2\cap L^2=\emptyset$ and $X_2^2\cap L^2=\emptyset$ and $X_2^1\cap L^1\neq\emptyset$. Then consider a deviation s' by the firm such that $n_A(s')=1$, $p^1(s')=\max(0,p_1^1(s)\frac{N_1^2+N_2^2}{N_2^2}-\varepsilon)$ and $p^2(s')=\max(0,p_2^2(s)-\varepsilon)$. In the subgame following the above prices it is a supported restriction for $X_1^1\cup X_2^1\cup X_1^2\cup X_2^2$ (note that $X_2^1\cap L^1\neq\emptyset$ and therefore $p_1^1(s)\leq lN_2^2$) to choose 1,

which guarantees a profit of at least $\pi' \equiv p^1(s')(N_1^1 + N_2^1) + p^2(s')(N_1^2 + N_2^2)$. Consider now deviation s'' by the firm such that $n_A(s'') = 1$, $p^1(s'') = \max(0, p_1^2(s) \frac{N_1^2 + N_2^2}{N_1^2} - \varepsilon)$ and $p^2(s'') = \max(0, p_1^2(s) - \varepsilon)$. In the subgame following the above prices it is a supported restriction for $X_2^1 \cup X_1^2 \cup X_2^2$ to choose 1, which guarantees a profit of at least $\pi'' \equiv p^1(s'')N_2^1 + p^2(s'')(N_1^2 + N_2^2)$. It is straightforward to verify that both $\pi' \leq \pi_A(s)$ and $\pi'' \leq \pi_A(s)$, and therefore at least one of the above deviations yields higher profit than $\pi_A(s)$. And since $n_A(s') = 1$ and $n_A(s'') = 1$, it holds that $\pi' < \pi^*$ and $\pi'' < \pi^*$.

Next we establish that it cannot be that for some j=1,2 both $X_1^j \cap L^j \neq \emptyset$ and $X_2^j \cap L^j \neq \emptyset$. If $X_1^j \cap L^j \neq \emptyset$ and $X_2^j \cap L^j \neq \emptyset \, \forall \, j=1,2$ then $p_k^j(s) \leq lN_k^{-j}(s) \, \forall \, k=1,2$ and j=1,2. Then $\pi_A(s) < 2l < \pi^*$. Otherwise w.l.o.g. assume $X_1^1 \cap L^1 \neq \emptyset$, $X_2^1 \cap L^1 \neq \emptyset$ and $X_1^2 \cap L^2 \neq \emptyset$. Then $\pi_A(s) < (h+l)N_1^1(s)N_2^2(s) + 2lN_1^2(s)N_2^1(s)$, since $p_1^1(s) \leq lN_2^2(s)$, $p_2^1(s) \leq lN_2^1(s)$, $p_1^2(s) \leq lN_1^1(s)$ and $p_2^2(s) < hN_2^1(s)$. Note that $(h+l)N_2^2(s) < (h+l)a < \pi^*$ and therefore $(h+l)N_2^2(s) < (h+l)N_1^1(s)N_2^2(s) + 2lN_1^2(s)N_2^1(s)$. This

implies $(h+l)N_2^2(s) < 2lN_1^2(s) < 2l$. Furthermore, $2l < \pi^*$ and therefore $2l < (h+l)N_1^1(s)N_2^2(s) + 2lN_1^2(s)N_2^1(s)$. This implies $2l(1-N_1^2(s)N_2^1(s)) < (h+l)N_1^1(s)N_2^2(s)$ which implies $2lN_1^1(s) < (h+l)N_1^1(s)N_2^2(s)$ which implies $2l < (h+l)N_2^1(s)$, a contradiction.

Next we establish that it cannot be that for some k=1,2 both $X_k^1 \cap L^1 \neq \emptyset$ and $X_k^2 \cap L^2 \neq \emptyset$. Suppose otherwise. Then, as established above, $X_{-k}^1 \cap L^1 = \emptyset$ and $X_{-k}^2 \cap L^2 = \emptyset$, but $X_{-k}^1 \neq \emptyset$ and $X_{-k}^2 \neq \emptyset$. This implies $N_k^{-j}(s)l - p_k^j(s) \geq N_{-k}^{-j}(s)l - p_{-k}^j(s) \; \forall \; j=1,2 \; \text{and} \; N_k^{-j}(s)h - p_k^j(s) \leq N_{-k}^{-j}(s)h - p_{-k}^j(s) \; \forall \; j=1,2,$ which implies $p_k^j(s) \leq p_{-k}^j(s) \; \forall \; j=1,2.$ Then by Lemma 1 it has to be that $p_k^j(s) = p_{-k}^j(s) \; \forall \; j=1,2.$ But since $p_k^j(s) \leq N_k^{-j}(s)l < l \; \forall \; j=1,2$, this implies $\pi_A(s) < 2l < \pi^*$.

Therefore $\exists k \in \{1,2\}$ such that $X_k^1 \cap H^1 = X_k^1$ and $X_{-k}^2 \cap H^2 = X_k^2$. W.l.o.g. let k = 1.

Note that $p_1^2(s) \leq lN_1^1$ and $p_2^1(s) \leq lN_2^2$ since $X_1^2 \cap L^2 \neq \emptyset$, $X_2^1 \cap L^1 \neq \emptyset$ and by definition no consumer can get negative utility in any subgame if s is played. Then $hN_1^2 - p_1^1(s) \geq hN_2^2 - p_2^1(s)$ implies $p_1^1(s) \leq lN_2^2 + h(1 - N_2^2)$ and $hN_2^1 - p_2^2(s) \geq hN_1^1 - p_1^2(s)$ implies $p_2^2(s) \leq lN_1^1 + h(1 - N_1^1)$. This establishes that $\pi_A(s) \leq l(N_1^1N_1^2 + N_2^1N_2^2) + (lN_2^2 + h(1 - N_2^2))N_1^1 + (lN_1^1 + h(1 - N_1^1))N_2^2 \leq l(N_1^1 + N_2^2) + h(N_1^1 + N_2^2 - 2N_1^1N_2^2)$.

 $h(1-N_1^1))N_2^2 \leq l(N_1^1+N_2^2) + h(N_1^1+N_2^2-2N_1^1N_2^2).$ Note that $\frac{\partial(l(N_1^1+N_2^2)+h(N_1^1+N_2^2-2N_1^1N_2^2))}{\partial N_1^1} = h+l-2hN_2^2 \geq h+l-2ha > 0$ (since the starting assumptions imply a < 1/2). Similarly it holds that

 $\frac{\partial (l(N_1^1+N_2^2)+h(N_1^1+N_2^2-2N_1^1N_2^2))}{\partial N_2^2}=h+l-2hN_1^1\geq h+l-2ha>0. \text{ Therefore}$ $\pi_A(s) < l2a + \tilde{h}(2a - 2a^2) = \pi^* \text{ unless } p_1^2(s) = p_2^1(s) = al, N_1^2(s) = N_2^1(s) = n_2^1(s)$ $1-a, p_1^1(s)=p_2^2(s)=la+h(1-a) \text{ and } N_1^1(s)=N_2^2(s)=a.$ This concludes the claim. QED

Proof of Theorem 4 Suppose $\exists s \in S$ such that s is a coalition perfect equilibrium, $n_A(s) = 2$ and $N_k^j(s) > 0 \,\forall j, k \in \{1, 2\}$. It is straightforward to establish that $p_k^j(s) \geq 0$, otherwise $\exists s_A' \in S_A$ such that $n_A(s_A') = 1$ and $\pi_A(s_A', s_{-A}) > \pi_A(s_A).$

By Lemma 5.1 (see below) $\exists k \in \{1,2\}$ such that $p_k^1(s) \leq p_{3-k}^1(s)$ and $p_k^2(s) \geq p_{3-k}^2(s)$, otherwise . Let $l^1 = (\inf_{i \in [0,1]: c_i^j(s) = k} u_i^1)(N_k^2(s) + N_{3-k}^2(s))$, $h^1 = (\inf_{i \in [0,1]: c_i^j(s) = 3-k} u_i^1)(N_k^2(s) + N_{3-k}^2(s))$, $l^2 = (\inf_{i \in [0,1]: c_i^j(s) = 3-k} u_i^2)(N_k^1(s) + N_{3-k}^1(s))$ and $h^2 = (\inf_{i \in [0,1]: c_i^j(s) = k} u_i^2)(N_k^1(s) + N_{3-k}^1(s))$. Then Nash equiliblication

rium implies $p_k^1(s) \le N_k^2(s)l^1/(N_k^2(s) + N_{3-k}^2(s)), p_{3-k}^2(s) \le N_k^1(s)l^2/(N_k^1(s) + N_{3-k}^1(s)), p_{3-k}^1(s) \le (N_k^2(s) - N_k^2(s))h^1/(N_k^2(s) + N_{3-k}^2(s)) + p_k^1(s)$ and $p_k^2(s) \le (N_{3-k}^1(s) - N_k^1(s))h^2/(N_k^1(s) + N_{3-k}^1(s)) + p_{3-k}^2(s)$. Let $x^1 = N_k^1(s)/(N_k^1(s) + N_{3-k}^1(s))$ and $x^2 = N_{3-k}^2(s)/(N_{3-k}^2(s) + N_k^2(s))$. Then $\pi_A(s) \le x^2 l^1(1-x^1) + x^1((1-2x^2)h^1 + x^2 l^1) + x^1 l^2(1-x^2) + x^2((1-2x^1)h^2 + x^1h^2) = h^1x^1 + h^2x^2 + l^1x^2 + l^2x^1 - 2h^1x^1x^2 - 2h^2x^1x^2$. Taking first order conditions it is easy to verify that the latter expression is maximized at $x_1 = \frac{h^2 + l^1}{2h^1 + 2h^2}$, $x_2 = \frac{h^1 + l^1}{2h^1 + 2h^2}$. Substituting these values into the expression yields $\pi_A(s) \leq \frac{\left(h^1 + l^2\right)\left(h^2 + l^1\right)}{2\left(h^1 + h^2\right)}$.

Let $\widehat{C}(s) = \{C_i^j \in C : c_i^j(s) \neq \emptyset\}$. Notice that if $s_A' \in S_A$ is such that $n_A(s_A') = 1$ and $p_A^j(s_A') = l^j/(N_k^{3-j}(s) + N_{3-k}^{3-j}(s)) - \varepsilon \ \forall j \in \{1, 2\}$, where $\varepsilon > 0$, then $\pi_A(s_A', s_A) \ge l^1 + l^2 - \varepsilon (\sum_{j=1, 2k=1, 2} N_k^j(s))$, since the assumptions that

there is no conflict of interest among consumers on the same side and that s is a Nash equilibrium together guarantee that in the consumer subgame following the above price announcements joining the network is a supported restriction for all players in $\widehat{C}(s)$. Since s is a Nash equilibrium, this implies

restriction for an players in C(s). Since s is a Nash equilibrium, this implies $\pi_A(s) \geq l^1 + l^2$. Therefore $\frac{(h^1 + l^2)(h^2 + l^1)}{2(h^1 + h^2)} \geq l^1 + l^2$. It is straightforward to verify that for any $h_1 + h_2 = h > 0$ and $l_1 + l_2 = l > 0$ the expression $\frac{(h_1 + l_2)(h_2 + l_1)}{2(h_1 + h_2)} - l_1 - l_2$ is maximized at $h_1 = h_2 = h/2$, $l_1 = l_2 = l/2$. In that case $\frac{(h_1 + l_2)(h_2 + l_1)}{2(h_1 + h_2)} - l_1 - l_2 = h^2 - 6hl + l^2$. Then s being a Nash equilibrium implies $h^2 - 6hl + l^2 \geq 0$. Since h > l, this implies

 $h \geq (3+2\sqrt{2})l$. Therefore if $(\max_{i \in [0,1]} u_i^j)/(\min_{i \in [0,1]} u_i^j) < 3+2\sqrt{2} \ \forall \ j \in \{1,2\}$, then s cannot be a Nash equilibrium, a contradiction. QED

Lemma 5.1 Let $G^c = (C, S^c, u^c)$ be the subgame following price announcements $(p_A^1, p_A^2, p_B^1, p_B^2)$. If $p_A^j < p_B^j \ \forall \ j = 1, 2$ then B is not coalitionally rationalizable in G^c for any $C_i^j \in C$. If also $p_A^j < u^j \ \forall \ j \in \{1, 2\}$ then A is the unique coalitionally rationalizable strategy in G^c for every $C_i^j \in C$. Similarly if $p_B^j < p_A^j \ \forall \ j = 1, 2$ then A is not coalitionally rationalizable in G^c for any $C_i^j \in C$. If also $p_B^j < u^j \ \forall \ j \in \{1, 2\}$ then B is the unique coalitionally rationalizable strategy in G^c for every $C_i^j \in C$.

Proof of Lemma 5.1 Consider $p_A^j < p_B^j \ \forall \ j=1,2$. If $p_B^j > u^j$ for some $j \in \{1,2\}$ then in G^c choosing B is not rationalizable for any $C_i^j \in C$. Observe that $p_A^j \le u^j \ \forall \ j \in \{1,2\}$ implies $p_A^j < u^j \ \forall \ j \in \{1,2\}$. For every $C_i^j \in C$ the maximum utility C_i^j can expect when joining B is $u^j - p_B^j$. The minimum utility that C_i^j can expect if every consumer in C joins A is $u^j - p_A^j(s) > u^j - p_B^j$. If $p_A^j(s) < u^j \ \forall \ j \in \{1,2\}$ then this implies that joining A is a supported restriction for consumers in C, which implies the claim.

The other case is perfectly symmetric. QED

Lemma 5.2 For every k = 1, 2 and $i \in [0, 1]$ it holds that \emptyset is not coalitionally rationalizable for C_i^k in the subgame following price announcements (0, 0, 0, 0).

Proof of Lemma 5.2 Let $\widehat{S}_i^k = \{A, B\} \ \forall \ k = 1, 2 \text{ and } i \in [0, 1]$. Consider the restriction $\widehat{S} \equiv \underset{i \in [0, 1]}{\times} \widehat{S}_i^1 \times \widehat{S}_i^2$ given S^c by C in the subgame following price announcements (0, 0, 0, 0). Let $k \in \{1, 2\}$, $i \in [0, 1]$ and $\omega_{-k, i} \in \Omega_{-k, i}(\widehat{S})$. Let $n_A^{-k}(\omega_{-k, i}) = \int\limits_{t_{-i} \in S_{-i}} g_j(C_j^{-k} \in C^{-k}/C_i^{-k} : t_j^k(0, 0, 0, 0) = A)d\omega_{-k, i}$ and let $n_B^{-k}(\omega_{-k, i}) = \int\limits_{t_{-i} \in S_{-i}} g_j(C_j^{-k} \in C^{-k}/C_i^{-k} : t_j^k(0, 0, 0, 0) = B)d\omega_{-k, i}$. Since $\omega_{-k, i} \in \Omega_{-k, i}(\widehat{S})$, $\min(n_A^{-k}(\omega_{-i}), n_B^{-k}(\omega_{-i})) > 0$. Then playing a best response strategy to $\omega_{-k, i}$ yields a positive expected payoff to C_i^k . Since $U_i^k(\emptyset) = 0 \ \forall \ i \in [0, 1]$, this implies that the above restriction is supported for C and therefore \emptyset is not a coalitionally rationalizable strategy for any k = 1, 2 and $i \in [0, 1]$. QED

Lemma 5.3 Let s be a coalition perfect equilibrium. If $N_A^k(s)>0$ for some k=1,2 and $N_B^1(s)=N_B^2(s)=0$ then (i) $p_A^1(s)=-p_A^2(s)$, (ii) $p_A^k(s)\leq u^k$ \forall k=1,2 and (iii) $N_A^1(s)=N_A^2(s)=1$. Similarly if $N_B^k(s)>0$

for some k = 1, 2 and $N_A^1(s) = N_A^2(s) = 0$ then (i) $p_B^1(s) = -p_B^2(s)$, (ii) $p_B^k(s) \le u^k \ \forall \ k = 1, 2$ and (iii) $N_B^1(s) = N_B^2(s) = 1$.

Proof of Lemma 5.3 Note that $N_B^1(s) = N_B^2(s) = 0$ implies $\pi_B(s) = 0$. Suppose $p_A^k(s) > u^k$ for some k = 1, 2. Then $N_A^k(s) = 0$ since consumers cannot get negative utility in s. Then $N_A^{-k}(s) > 0$ implies that $p_A^{-k}(s) \leq 0$, again because consumers cannot get negative utility in s. Since A cannot have negative profit in s, this implies $p_A^{-k}(s) = 0$. Consider the deviation $(u - \varepsilon, -\varepsilon)$ by B, where $\varepsilon > 0$. In the subgame following this deviation it is a supported restriction for $C^1 \cup C^2$ to play B, because that profile yields the highest possible payoff in this subgame for every $C_i^k \in C$, and choosing A or \emptyset yields a strictly smaller payoff than this maximum no matter what strategies other consumers play. Therefore $s_i^k(p_A^1(s), p_A^2(s), u - \varepsilon, -\varepsilon) = B \ \forall k = 1, 2$ and $i \in [0, 1]$. Then B's profit after this deviation is $u - 2\varepsilon$, which is positive for small enough profits, a contradiction. This concludes that $p_A^k(s) \leq u^k \ \forall \ k = 1, 2$.

Suppose now that $p_A^1(s) + p_A^2(s) > 0$. Consider the deviation $(p_A^1(s) - \varepsilon, p_A^2(s) - \varepsilon)$ by B, where $\varepsilon > 0$. By lemma 5.1 $s_i^k(p_A^1(s), p_A^2(s), p_A^1(s) - \varepsilon, p_A^2(s) - \varepsilon) = B \ \forall \ k = 1, 2 \ \text{and} \ i \in [0, 1]$. Then B's profit after this deviation is $p_A^1(s) + p_A^2(s) - 2\varepsilon$, which is positive for small enough ε , a contradiction. This concludes that $p_A^1(s) + p_A^2(s) \leq 0$.

Suppose now that $p_A^1(s)+p_A^2(s)<0$. This implies $p_A^k(s)<0$ for some k=1,2. Then $N_B^k(s)=0$ implies $N_A^k(s)=1$, since A strictly dominates \emptyset for side 1 consumers. But then $p_A^1(s)+p_A^2(s)$ implies $\pi_A(s)=p_A^1(s)N_A^1(s)+p_A^2(s)N_A^2(s)<0$, a contradiction. This concludes that $p_A^1(s)+p_A^2(s)\leq0$.

If $p_A^k(s) < 0$ for some k = 1, 2, then $N_B^k(s) = 0$ implies $N_A^k(s) = 1$. Then $\pi_A(s) \ge 0$ implies that $N_A^k(s) = 1 \ \forall \ k = 1, 2$.

Consider now $p_A^1(s) = p_A^2(s) = 0$. Then $\pi_A(s) = 0$. If $p_B^k(s) < 0$ for some k = 1, 2, then \emptyset is a strictly dominated strategy for side k consumers, and therefore $N_B^k(s) = 0$ implies $N_A^k(s) = 1$. Then choosing A yields utility $u_{-k} > 0$ for side -k consumers, and therefore $N_B^{-k}(s) = 0$ implies $N_A^{-k}(s) = 1$. Suppose now that $p_B^1(s) > 0$ and $p_B^2(s) = 0$. Then by lemma 5.1 a deviation $\min(u - \varepsilon, p_B^1(s) - \varepsilon), -\varepsilon$ by A for $\varepsilon > 0$ guarantees that all consumers join A, which for small enough ε yields positive profit for A, contradicting that s is an equilibrium. A symmetric argument rules out that $p_B^1(s) = 0$ and $p_B^2(s) > 0$. If $p_B^1(s) = p_B^2(s) = 0$, then lemma 5.2 implies that $N_A^k(s) + N_B^k(s) = 1 \ \forall \ k = 1, 2$, and then $N_B^1(s) = N_B^2(s) = 0$ implies $N_A^1(s) = N_A^2(s) = 1$. QED

Lemma 5.4 Let s be a coalition perfect equilibrium such that $N_A^k(s) > 0$ for some k = 1, 2 and $N_B^k(s) > 0$ for some k = 1, 2. Then $p_A^1(s) = p_B^1(s) = 0$

 $-p_A^2(s) = -p_B^2(s)$ and $p_A^k(s) \le u^k \ \forall \ k = 1, 2$. Moreover, $N_A^1(s) = N_A^2(s) = N_B^1(s) = N_B^2(s) = 1/2$.

Proof of Lemma 5.4 Suppose $p_f^k(s) > u^k$ for some k = 1, 2 and $f \in$ $\{A,B\}$. W.l.o.g. assume $p_A^1(s) > u^1$. Then $N_A^1(s) = 0$ and therefore $N_A^2(s) > 0$. This is only compatible with consumers choosing A in s playing a best response and A not getting negative profits if $p_A^2(s) = 0$. Then by lemma 5.1 a price announcement $(u^1 - \varepsilon, -\varepsilon)$ by B for $\varepsilon > 0$ guarantees that all consumers join B, which for small enough ε yields positive profit for B. Therefore $\pi_A(s) = 0$ and $\pi_B(s) > 0$. The latter can only be if both $N_B^1(s) > 0$ and $N_B^2(s) > 0$, which imply that $p_B^k(s) \leq u^k \ \forall \ k = 1, 2$. Then by Lemma 5.1 a deviation $p_B^1(s) - \varepsilon, p_B^2(s) - \varepsilon$ by A for $\varepsilon > 0$ guarantees that all consumers join A. For small enough ε this deviation profit is close to $p_B^1(s) + p_B^2(s)$. If $p_B^k(s) \ge 0 \ \forall \ k = 1, 2$, then $\pi_B(s) > 0$ implies $p_B^1(s) + p_B^2(s) = 0$ $p_B^2(s) > 0$, which implies that the above deviation is profitable for small enough ε . If $p_B^2(s) \leq 0$, then $\pi_B(s) > 0$ implies $N_B^1(s) > 0$, but then $N_A^2(s) > 0$ contradicts that every consumer plays a best response in s. Therefore $p_B^2(s) > 0$. If $p_B^1(s) < 0$ and $p_B^2(s) > 0$, then $N_B^1(s) = 1$ since B is the unique best response in s after the equilibrium price announcements for side 1 consumers, and therefore $p_B^1(s) + p_B^2(s) \ge p_B^1(s)N_B^1(s) + p_B^2(s)N_B^2(s) =$ $\pi_B(s) > 0$. This again implies that the above deviation for A is profitable for small enough ε , contradicting that s is a Nash equilibrium. This concludes that $p_f^k(s) \leq u^k \ \forall \ k = 1, 2 \text{ and } f \in \{A, B\}$. Suppose $p_A^k(s) \neq p_B^k(s)$ for some k=1,2. W.l.o.g. assume $p_A^1(s)>p_B^1(s).$ Then $p_A^2(s)\leq p_B^2(s),$ otherwise lemma 5.1 implies $N_A^1(s) = N_A^2(s) = 0$. Suppose first that $N_A^1(s) = N_B^1(s) = 0$ 0. Then $N_A^2(s) > 0$ and $N_B^2(s) > 0$. This is only compatible with consumers being in equilibrium and firms not getting negative profit if $p_A^2(s) = p_B^2(s) =$ 0. Then $\pi_B(s) = 0$. Then by lemma 5.1 a deviation $\min(u - \varepsilon, p_A^1(s) - \varepsilon), -\varepsilon$ by B for $\varepsilon > 0$ guarantees that all consumers join A, which for small enough ε yields positive profit for B, contradicting that s is an equilibrium. Suppose next that $N_A^2(s) = N_B^2(s) = 0$. Then $N_A^1(s) > 0$ and $N_B^1(s) > 0$, which contradicts that s is a Nash equilibrium, since $N_A^2(s) = N_B^2(s) = 0$ and $p_A^1(s) > p_B^1(s)$ implies that given $s_{-1,i}$ B is a better response than A in the subgame following the equilibrium price announcements for every $C_i^1 \in C^1$. This concludes that $N_k^1(s) > 0$ for some k = A, B and $N_k^1(s) > 0$ for some k = A, B. But then $N_A^1(s) \leq N_B^1(s)$ and $N_A^2(s) > N_B^2(s)$, otherwise $p_A^1(s) > p_B^1(s)$ and $p_A^2(s) \leq p_B^2(s)$ imply that some consumers are not playing a best response in s. Consider now following two deviations. The first is $(p_B^1(s) - \varepsilon, p_B^2(s) - \varepsilon)$ by A, and the second is $(p_A^1(s) - \varepsilon, p_A^2(s) - \varepsilon)$ by B. Since $p_f^k(s) \leq u^k \ \forall \ k = 1, 2$ and $f \in \{A, B\}$, lemma 5.1 implies

that $s_i^k(p_B^1(s) - \varepsilon, p_B^2(s) - \varepsilon, p_B^1(s), p_B^2(s)) = A$ and $s_i^k(p_A^1(s), p_A^2(s), p_B^1(s) - \varepsilon, p_B^2(s), p_B^2(s)) = A$ $\varepsilon, p_B^2(s) - \varepsilon) = B \ \forall \ k = 1, 2 \text{ and } i \in [0, 1].$ Then the first deviation yields a profit $p_B^1(s) + p_B^2(s) - 2\varepsilon$ to A, while the second yields $p_A^1(s) + p_A^2(s) - 2\varepsilon$ to B. The sum of these deviation profits is $p_A^1(s) + p_A^2(s) + p_B^1(s) + p_B^2(s) - 4\varepsilon$. The sum of the two firms' equilibrium profits is $N_A^1(s)p_A^1(s) + N_A^2(s)p_A^2(s) +$ $N_B^1(s)p_B^1(s) + N_B^2(s)p_B^2(s) \equiv \pi^*$. Note that $p_B^1(s) < 0$ implies that $N_A^1(s) + 1 = 0$ $N_A^2(s) = 1$, since then \emptyset is never a best response for any $C_i^1 \in C^1$. Similarly, $\begin{array}{l} p_A^2(s) < 0 \text{ implies that } N_B^1(s) + N_B^2(s) = 1. \text{ Then by } N_A^1(s) \leq N_B^1(s), \\ N_A^2(s) > N_B^2(s), \ p_A^1(s) > p_B^1(s) \text{ and } p_A^2(s) \leq p_B^2(s) \text{ it has to hold that } \\ N_A^1(s)p_A^1(s) + N_A^2(s)p_A^2(s) + N_B^1(s)p_B^1(s) + N_B^2(s)p_B^2(s) < \frac{1}{2}(p_A^1(s) + p_A^2(s) + p_A^2(s) + p_A^2(s)) \end{array}$ $p_B^1(s) + p_B^2(s)$). The left hand side of this inequality is nonnegative (it is the sum of equilibrium profits), therefore the right hand side is positive, which implies that also $N_A^1(s)p_A^1(s)+N_A^2(s)p_A^2(s)+N_B^1(s)p_B^1(s)+N_B^2(s)p_B^2(s)< p_A^1(s)+p_A^2(s)+p_B^1(s)+p_B^2(s)$. But that implies that for small enough ε the sum of the two deviation profits above is larger than the sum of the two equilibrium profits, implying that at least one of the deviations is profitable, a contradiction. This concludes that $p_A^k(s) = p_B^k(s) \ \forall \ k = 1, 2$. Suppose that $\pi_A(s) + \pi_B(s) > 0$. W.l.o.g. assume $\pi_A(s) \geq \pi_B(s)$. Then $\pi_B(s) < p_A^1(s) + p_A^2(s) \leq \pi_A(s) + \pi_B(s)$ (note that $p_A^k(s) = p_B^k(s) \, \forall \, k = 1, 2$, and that $p_A^k(s) < 0$ implies that $C_i^k(s) \neq \emptyset \, \forall \, C_i^k \in C^k$). By lemma 5.1 a deviation $p_A^1(s) - \varepsilon, p_A^2(s) - \varepsilon$ by B for $\varepsilon > 0$ guarantees that all consumers join B, which yields a profit of $p_A^1(s) + p_A^2(s) - 2\varepsilon$ to B. This implies that the above deviation is profitable for small enough ε , a contradiction. Then $\pi_A(s) + \pi_B(s) \leq 0$ and since equilibrium profits have to be nonnegative, $\pi_A(s) = \pi_B(s) = 0$. Suppose $p_A^1(s) + p_A^2(s) > 0$. By lemma 5.1 a deviation $p_A^1(s)-\varepsilon, p_A^2(s)-\varepsilon$ by B for $\varepsilon>0$ guarantees that all consumers join B, which yields a profit of $p_A^1(s) + p_A^2(s) - 2\varepsilon$ to B. But for small enough ε this profit is positive, which contradicts that $\pi_B(s) = 0$ and that s is an equilibrium. This concludes that $p_A^1(s) + p_A^2(s) \le 0$. Suppose $p_A^1(s) + p_A^2(s) < 0$. Then $p_A^k(s) = p_B^k(s) < 0$ for some k = 1, 2. Then $N_A^k(s) + N_B^k(s) = 1$, since \emptyset is never a best response for any $C_i^k \in C^k$ in the subgame after the equilibrium price announcements. But then $\min(\pi_A(s), \pi_B(s)) < 0$, contradicting that s is a Nash equilibrium. This concludes that $p_A^1(s) + p_A^2(s) = 0$. If $p_A^k(s) = 0$ $p_B^k(s) < 0$ for some k = 1, 2, then $N_A^k(s) + N_B^k(s) = 1$. Then nonnegativity of equilibrium profits implies that also $N_A^{-k}(s) + N_B^{-k}(s) = 1$ and that $N_A^1(s) = N_A^2(s), N_B^1(s) = N_B^2(s).$ If $p_A^1(s) = p_B^1(s) = p_A^2(s) = p_B^2(s) = 0$, then by lemma 5.2 $N_A^k(s) + N_B^k(s) = 1 \,\,\forall\,\, k = 1, 2$. As shown above, $N_A^k(s) + N_B^k(s) > 0 \ \forall \ k = 1, 2.$ Then $p_A^k(s) = p_B^k(s) \ \forall \ k = 1, 2$ implies $N_A^k(s) = N_B^k(s) \ \forall \ k = 1, 2$. This implies $\pi_A(s) = \pi_B(s)$. If $p_A^k(s) = p_B^k(s) < 0$ for some k = 1, 2, then the above implies that $N_A^k(s) = N_B^k(s) = 1/2$. Then

 $p_A^1(s)+p_A^2(s)=0$ and nonnegativity of equilibrium profits together imply that also $N_A^{-k}(s)=N_B^{-k}(s)=1/2.$ If $p_A^1(s)=p_B^1(s)=p_A^2(s)=p_B^2(s)=0,$ then $N_A^j(s)+N_B^j(s)=1$ \forall j=1,2 and the fact that s is a Nash equilibrium imply that $N_A^j(s)=N_B^j(s)=1/2$ \forall j=1,2. QED

Proof of Theorem 5: Lemma 5.3 and lemma 5.4 establish that there are no other coalition perfect equilibria with one or two active firms than those stated in the claim. All that remains to be shown is that there is no coalition perfect equilibrium with no active firm.

Suppose $N_A^k(s)+N_B^k(s)=0 \ \forall \ k=1,2.$ Then $\pi_A(s)=\pi_B(s)=0.$ If $p_f^k(s)<0$ for some k=1,2 and f=A,B, then $N_A^k(s)+N_B^k(s)=1$, since \emptyset is a never best response strategy for any $C_i^k\in C^i$, a contradiction. Suppose now that $\exists \ k\in\{A,B\}$ such that $p_k^j(s)\geq 0 \ \forall \ j=1,2$ and $p_j^l(s)>0$ for some $l\in\{1,2\}.$ W.l.o.g. assume $p_A^l(s)>0$ (and $p_A^2(s)\geq 0$). By lemma 5.1 the deviation $\min(u^1-\varepsilon,p_A^1(s)-\varepsilon)$, $\min(u^2-\varepsilon,p_A^2(s)-\varepsilon)$ by B for $\varepsilon>0$ guarantees that every consumer joins B, and it yields strictly positive profit for small enough ε , a contradiction. If $p_k^j(s)=0 \ \forall \ j=1,2$ and k=A,B, then $N_A^j(s)+N_B^j(s)=1 \ \forall \ j=1,2$ by lemma 5.3. This concludes that if s is a coalition perfect equilibrium, then it cannot be that $N_A^j(s)+N_B^j(s)=0$ $\forall \ j=1,2$. QED

Proof of Theorem 6 W.l.o.g. assume that k = 1 (the other case is perfectly symmetric), so $u^1 < u^2$.

By Theorem 5 if $N_k^1(s) + N_k^2(s) > 0$ for some $k \in \{A, B\}$, then $p_k^1(s) = -p_k^2(s)$ and $p_k^l(s) \le u^l \ \forall \ l = 1, 2$. Furthermore, $\pi_A(s) = \pi_B(s) = 0$.

Assume $N_A^1(s) + N_A^2(s) > 0$ and suppose $p_A^1(s) > u^1 - u^2$. Consider the deviation $p_A^1(s) - u^1 - \varepsilon$, $u^2 - \varepsilon$ by B for $\varepsilon > 0$. In the subgame following the deviation B is a strictly dominant strategy for every $C_i^1 \in C^1$, therefore it is the only rationalizable strategy. But then B is the only rationalizable strategy in the subgame for every $C_i^2 \in C^2$ too. Therefore after the above deviation B's profit in s is $p_A^1(s) - u^1 + u^2 - 2\varepsilon$. Since $p_A^1(s) > u^1 - u^2$, this profit is strictly positive for small enough ε , contradicting that s is an equilibrium. A perfectly symmetric argument shows that it cannot be that $N_B^1(s) + N_B^2(s) > 0$ and $p_B^1(s) > u^1 - u^2$. QED

Proof of Theorem 7 Let s be a coalition perfect equilibrium.

Suppose first that $N_k^j(s) = 0$ for some $j \in \{1, 2\}$ and $k \in \{A, B\}$. W.l.o.g. assume k = A and j = 1. Then either $N_A^1(s) = N_A^2(s) = 0$ or $N_A^2(s) > 0$ and $p_A^1(s) = 0$. In either case $\pi_A = 0$ and then by the starting assumption

 $\pi_B(s) > 0$. Let $\widehat{C} = \{C_i^j : c_i^j(s) = B\}$. Note that $p_B^j(s) < 0$ for some $j \in \{1,2\}$ implies that $C^j \subset \widehat{C}$. Consider now deviation $(p_B^1(s) - \varepsilon, p_B^2(s) - \varepsilon)$ for $\varepsilon > 0$ by A. Similar arguments as in Lemma 5.1 establish that in the subgame after this deviation A is the unique coalitionally rationalizable strategy for every $C_i^j \in \widehat{C}$. But then for small enough ε the deviation is profitable, a contradiction. Therefore $N_k^j(s) > 0 \,\forall j \in \{1,2\}$ and $k \in \{A,B\}$.

If $p_A^j(s) > p_B^j(s) \ \forall \ j = 1, 2$ then similar arguments as in 5.1 establish that $N_A^1(s) + N_A^2(s) = 0$, contradicting the above result. Similarly it cannot be that $p_A^j(s) < p_B^j(s) \ \forall \ j = 1, 2$.

Consider now $p_A^j(s) = p_B^j(s) \ \forall \ j=1,2.$ Let $\widehat{C} = \{C_i^j : c_i^j(s) \neq \emptyset\}$. There exists $k \in \{A,B\}$ such that $\pi_k(s) \leq (\pi_1(s) + \pi_2(s))/2 > 0$. W.l.o.g. assume k=A. Consider deviation $(p_B^1(s) - \varepsilon, p_B^2(s) - \varepsilon)$ by A. Similar arguments as in Lemma 5.1 establish that in the subgame after this deviation A is the unique coalitionally rationalizable strategy for every $C_i^j \in \widehat{C}$. Therefore if ε is small enough then after this deviation A's profit is larger than $(\pi_1(s) + \pi_2(s))/2$ (note that $p_B^j(s) < 0$ for some j=1,2 implies that $C^j \subset \widehat{C}$), a contradiction.

Finally, notice that if $p_A^j(s) \leq p_B^j(s)$ for some $j \in \{1,2\}$, then $N_B^j(s) > 0$ and the assumption that s is a Nash equilibrium imply that $N_B^{3-j}(s) \geq N_A^{3-j}(s)$. If $p_A^j(s) < p_B^j(s)$ for some $j \in \{1,2\}$, then $N_B^j(s) > 0$ and the assumption that s is a Nash equilibrium imply that $N_B^{3-j}(s) > N_A^{3-j}(s)$. Similarly if $p_B^j(s) \leq p_A^j(s)$ (correspondingly $p_B^j(s) < p_A^j(s)$) for some $j \in \{1,2\}$, then $N_B^{3-j}(s) \leq N_A^{3-j}(s)$ (correspondingly $N_B^{3-j}(s) < N_A^{3-j}(s)$). QED

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